





AGENDA

Orange County Workforce Development Board

August 27, 2025 10:00 A.M.

Location:

Orange County Community Services
OC Workforce & Economic Development Division
1300 S. Grand Ave., Building B
Newport Conference Room #232
Santa Ana, CA. 92705

The Orange County Workforce Development Board shall not hold a meeting unless the number of members participating constitutes a quorum of the Board.

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. Members of the public who wish to speak on an item(s) may complete a Speaker Request Form(s) identifying the items prior to the beginning of the meeting. To speak on a matter not appearing on the agenda, but under the jurisdiction of this Advisory Board, you may do so during Public Comments. Speaker request forms must be completed prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.

Materials/handouts are available 72 hours in advance of the meeting at https://workforce.ocgov.com/oc-workforce-development-board.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922 or 711. If you need special assistance to participate in this meeting, please contact info@ocworkforcesolutions.com at least 72 hours prior to the event to allow reasonable arrangements.

AGENDA August 27, 2025

- 1. CALL TO ORDER: Anna Lisa Lukes, Chair
- 2. PLEDGE OF ALLEGIANCE
- 3. BOARD MEMBER ROLL CALL: OC Community Services Representative
- 4. PUBLIC COMMENT:

At this time, members of the public may address the Board regarding any items within the subject jurisdiction, provided that no action is taken on off-agenda items unless authorized by law. (Comments shall be limited to three (3) minutes, unless the Chair pre-identifies a different time at the start of meeting for all public speakers).

ACTION ITEMS:

5. STANDING COMMITTEES STRUCTURE

Recommendation: Approve to consolidate the Youth Standing Committee and One-Stop Oversight Standing Committee into a single standing committee and rename "Program Services Committee."

PRESENTATIONS:

National Association of Counties (NACo)

2025 Achievement Awards Dylan Wright, Director, OC Community Resources

California Jobs First

Catalyst Grant Award
Orange County Business Council

Orange County United Way, Services/Programs Overview

Andrew Fahmy, Executive Director

INFORMATIONAL ITEMS:

- 6. SPECIAL PROJECTS: RFP CONTRACTS
- 7. CHAIR REPORT: Anna Lisa Lukes, Chair
 - A. EDD Audit (No Findings Report)
 - B. Board Composition Overview
 - C. One Stop AJCC Certification Update
 - D. Upcoming Events
- 8. DIRECTOR'S REPORT: Nancy Cook, Director
 - A. Legislative Updates
 - B. Program Performance for PY 24-25
 - C. Program Updates
 - D. Funding Updates (Formula Allocation/ Grants)

BOARD COMMENTS:

9. OPEN DISCUSSION

At this time, members of Board may comment on agenda or non-agenda matters provided that NO action may be taken on off-agenda items unless authorized by law.

ADJOURNMENT

NEXT MEETINGS:

Program Services Committee – September 10, 2025 Business Services Committee – September 17, 2025 Executive Committee – September 24, 2025 OCWDB Full Board – October 29, 2025

Location: Orange County Community Services
OC Workforce & Economic Development Division
1300 S. Grand Ave., Building B
Newport Conference Room #232
Santa Ana, CA. 92705

DISCLAIMER: No member of the Orange County Workforce Development Board (OCWDB) shall sign a letter or make a statement purported to represent the position of OCWDB as a body. Letters or verbal statements of support or opposition on any issue shall only be made or signed by the Chair of OCWDB and shall be submitted to the Advisory Board for pre-approval. The policy of the Board of Supervisors does not allow OCWDB or its Chair to sign a letter of position on any matters pertaining to legislation. OCWDB members may write personal letters or speak as individuals stating personal positions but may not do so as representing the position or opinion of OCWDB and/or the County of Orange.

Item #5 - ACTION

OCWDB Standing Committee Structure Recommendation Summary August 27, 2025

BACKGROUND:

The OCWDB Bylaws authorize the Board to adjust its committee structure, including consolidating or dissolving standing committees, to improve efficiency and effectiveness. Article VII, Section B, permits the Board to establish and maintain up to four standing committees, with the flexibility to modify, add, or remove committees as needed with full Board approval.

RECOMMENDATION(S):

Consolidate the Youth Committee and One-Stop Oversight Committee into a single Program Services Committee, providing streamlined oversight of youth workforce services, one-stop operations and accessibility, and performance accountability, including WIOA compliance, continuous improvement, and data-informed recommendations within one comprehensive body.

- Youth Services: Planning, operations, and delivery of youth workforce services, including input from community-based organizations serving eligible youth.
- One-Stop Operations and Accessibility: Oversight of the one-stop delivery system, partner coordination, service integration, accessibility, compliance with WIOA Section 188 and ADA, and staff training for inclusive service delivery.

ATTACHMENT(S):

Draft 2025 Calendar



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Item #06 - INFORMATION

Special Projects RFP Contracts Recommendation Summary August 27, 2025

BACKGROUND:

On December 13, 2024, the County released a Request for Proposals (RFP) through OpenGov.com seeking services and programs to strengthen the current workforce system. Proposals were due February 3, 2025, and were scored by a panel of subject matter experts to identify projects in four categories: Business Development, Workforce Development, Innovation, and Consultancy. Funded programs are intended to build on existing workforce services to expand and/or enhance the system as a whole, reduce barriers to employment, and ensure equitable access to economic self-sufficiency. Below are the programs/services selected by the RFP panel for funding:

Innovation

No proposals received.

Consultancy

• Orange County Business Council (OCBC): Will enhance workforce planning through labor market analysis, strategic consulting, and employer engagement.

Business Development

- Managed Career Solutions (MCS): Will expand business services with a Business Accelerator Program for entrepreneurs, microenterprises, and small businesses with coaching, training, access to capital, and technical assistance.
- California Manufacturing Technology Consulting (CMTC): Will enhance delivery of Manufacturing Business
 Support Services offering one-on-one consulting and group training to small and medium-sized manufacturers.

Workforce Development

- Goodwill Industries of Orange County: Will expand workforce services with training and work-based learning support and coaching, with a special focus on individuals with disabilities.
- Orange County Conservation Corps (OCCC): Will expand paid work experience and education pathways for young adults while supporting community improvement projects.
- Orange County Asian and Pacific Islander Community Alliance (OCAPICA): Will expand workforce readiness
 and career pathway services for dislocated adults and out-of-school youth.
- Working Wardrobes: Will expand individuals' preparedness for job search inside and out, with clothing assistance and career readiness support.
- Orange County Department of Education (OCDE): Will enhance career development programs with career navigation and linkage to students and their parents.
- Vital Link: Will enhance career exploration and technical skills training to prepare youth for high-growth industries.





June 23, 2025

Nancy Cook, Director Orange County Workforce Solutions 675 Placentia Ave, Suite 330 Brea, CA 92821

WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) SECTION 188 NONDISCRIMINATION AND EQUAL OPPORTUNITY PROVISIONS ANNUAL COMPLIANCE MONITORING REVIEW FINAL REPORT PROGRAM YEAR (PYs) 2023-24 and 2024-25

This notification informs you of the results of the Employment Development Department's (EDD) Equal Employment Opportunity (EEO) Office desk compliance monitoring review of the Orange County Workforce Solutions for compliance to the WIOA Section 188 for PYs 2023-24 and 2024-25.

Our review was conducted under the authority of WIOA Section 188 and its implementing regulations Title 29 Code of Federal Regulations (CFR) Part 38. The purpose of this review was to determine the level of compliance by Orange County Workforce Solutions with applicable federal and state laws, regulations, policies, and directives related to the WIOA grant regarding nondiscrimination and equal opportunity provisions for PYs 2023-24 and 2024-25.

We collected the information for this report through a desk review of documents submitted by Orange County Workforce Solutions, the completed EDD's EEO Office Compliance Monitoring Guide completed by your Equal Opportunity (EO) Officer, interviews with Orange County Workforce Solutions representatives, and a review of applicable policies and procedures.

COMPLIANCE MONITORING REVIEW RESULTS

We conclude that, overall, Orange County Workforce Solutions is meeting applicable WIOA Section 188 requirements concerning nondiscrimination and equal opportunity provisions.

This report contains no findings or conditions; therefore, we are issuing this report as the final report.

Nancy Cook June 23, 2025 Page two

Because the methodology for our monitoring review included sample testing, this report is not a comprehensive assessment of all of the areas included in our review. It is Orange County Workforce Solutions's responsibility to ensure that its systems, programs, and related activities comply with the WIOA grant program, federal and state regulations, and applicable state directives. Consequently, any deficiencies identified in subsequent reviews, such as an audit, would remain Orange County Workforce Solutions's responsibility.

Please extend our appreciation to your staff for their cooperation and assistance during our review. If you have any questions regarding this report or the review that was conducted, please contact Timothy Garcia at timothy.garcia@edd.ca.gov or Kimberly Singh, EEO Office Manager, at kimberly.singh@edd.ca.gov.

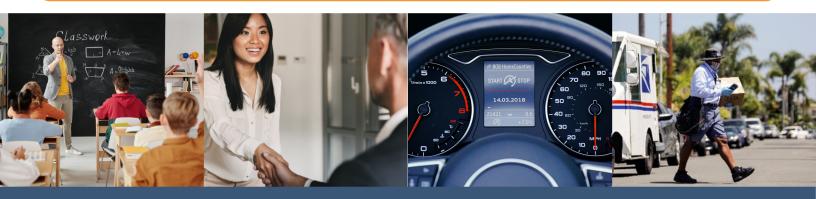
Sincerely,

/s/ NICOLE PLACENCIA State-level EO Officer

cc: Andrea Eich, EDD's Workforce Services Branch, MIC 50 Elsa Rivera, Orange County Workforce Solutions, EO Officer



CONNECT WITH YOUR FUTURE EMPLOYER!



Dress to impress, bring copies of your resume, and interact with hiring managers on the spot!

Participating Employers

- ABM
- Automotive Apprenticeship Group
- Bedrock Machinery
- Newport Healthcare
- OC Head Start
- USPS

The views, information, or opinions expressed by the organization(s) mentioned are solely those of the individuals involved and do not necessarily represent those of the County of Orange and its employees.

WEDNESDAY, SEPTEMBER 24, 2025 10 AM - 1 PM

OC WORKFORCE SOLUTIONS CENTER

28202 CABOT ROAD, SUITE 100 LAGUNA NIGUEL, CA 92677

Free registration and participation. Walk-ins are welcome.



#OCWORKSTOGETHER

Scan the QR code to learn more and register, or visit bit.ly/OCWFSHiringEvent

For questions, contact Orange County Workforce Solutions at (866) 500-6587 or info@ocworkforcesolutions.com.







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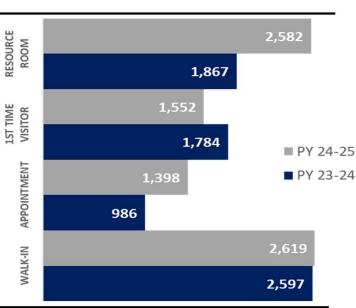


Connecting job seekers and businesses to no-cost services.

PERFORMANCE DASHBOARD FOR PY 24-25 Q4

CENTER STATS 6,416 VISITORS TO CENTERS

CENTER	Q4 PY 23-24	Q4 PY 24-25
BREA VISITORS	3,524	4,314
LAGUNA NIGUEL VISITORS	1.736	2,102
CENTER CALLS	1,634	2,349



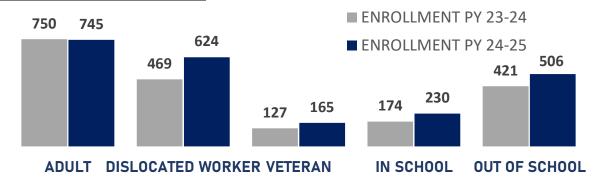
BUSINESS SERVICES

Q4 PY 23-24

Q4 PY 24-25

Events	Employers	Jobseekers	# of Events/Services	Employers	Jobseekers	# of Events/Services
Hiring Events	65	617	15	43	577	15
Career Fair	49	234	1	130	913	2
WARN Notices	21	1,283	25	27	1,861	14
WEX Sites	2	23	25	7	38	58
OJT	1	0	0	5	5	13
IWT	3	23	0	0	0	0
TOTAL	141	2,180	66	212	3,394	102

PROGRAM ENROLLMENTS







Connecting job seekers and businesses to no-cost services.

YEARLY METRICS OVERVIEW FOR PY 2024-2025



■ RESOURCE ROOM

■ APPOINTMENT BUSINESS SERVICES

770 **EMPLOYERS SERVED**

9,798

54 HIRING EVENTS

05 CAREER FAIRS

26 INCUMBENT WORKER TRAININGS

15 ON-THE-JOB TRAININGS

JOB SEEKERS SERVED 182 WORK EXPERIENCE SITES

76

24/25

10,279

6,080

4,516

8,799

WARN NOTICES

5,117

EMPLOYEES IMPACTED

MEDIAN QUARTERLY EARNINGS



HIGHIGHTS

The CA Job Challenge celebrated two graduation ceremonies with a total of 131 graduates, 108 were Ready SET OC participants.

CAREER WORKSHOP ATTENDANCE: LAGUNA NIGUEL BREA

PY 23/24 PY 24/25 PY 23/24 PY 24/25 361 1,264 372 952

ENROLLMENTS

Youth

PY 23/24	PY 24/25	220 11. 2011001
595	726	230 IN-SCHOOL
	700	506 OUT-OF-SCHOO

Adult

PY 23/24	PY 24/25
750	745

Dislocated Worker

PY 23/24	PY 24/25
469	624

OC Workforce Solutions Center

Adult/DW Performance Measures	PY 24-25 State Negotiated Performance	FY 2024-25 Contract Goal	FY 2024-25 Year-to-Date Performance (ASR 3/31/2025)	FY 2024-25 Final Performance (End of Contract Term)	Final Status	Notes
Total Adult/DW Population Served	N/A	1231	1154	1369	Exceeded	Exceeded contract goal by 11%
Placement in Employment (2nd Quarter After Exit)	66.5%	71.5%	65.4%	Pending	Pending	Actual % pending state verification; may extend through program year.
Placement in Employment (4th Quarter After Exit)	66%	71%	60.4%	Pending	Pending	Actual % pending state verification; may extend through program year.
Median Earnings*	\$9,400	\$9,850	\$10,271	\$10,521.20	Exceeded	Exceeded contract goal by 7% Exceeded state goal by 12%
Credential Rate	70.5%	75.5%	76.8%	82.5%	Exceeded	Exceeded contract goal by 9% Exceeded state goal by 17%
Measurable Skills Gain	60%	65%	73.6	78%	Exceeded	Exceeded contract goal by 20% Exceeded state goal by 30%

Youth Performance Measures	PY 24-25 State Negotiated Performance	FY 2024-25 Contract Goal	FY 2024-25 Year-to-Date Performance (ASR 3/31/2025)	FY 2024-25 Final Performance (End of Contract Term)	Final Status	Notes
Total Youth Population Served	N/A	560	659	736	Exceeded	Exceeded contract goal by 31%
Placement in Employment (2nd Quarter After Exit)	64%	69%	62%	Pending	Pending	Actual % pending state verification; may extend through program year.
Placement in Employment (4th Quarter After Exit)	64%	69%	64%	Pending	Pending	Actual % pending state verification; may extend through program year.
Median Earnings*	\$4,500	\$4,725	\$5,332	\$4,929	Exceeded	Exceeded contract goal by 4% Exceeded state goal by 10%
Credential Rate	50%	55%	37%	43.1%	Pending	Actual % is pending state approval of pending DCRs
Measurable Skills Gain	53%	58%	51%	62.8%	Exceeded	Exceeded contract goal by 8% Exceeded state goal by 18%

One-Stop Performance Measures	PY 24-25 State Performance	FY 2024-25 Contract Goal	FY 2024-25 Year-to-Date Performance (ASR 3/31/2025)	FY 24-25 Final Performance (End of Contract Term)	Final Status	Notes
Participant Satisfaction Rate	N/A	90%	92%	91%	Exceeded	Measures how satisfied job seekers and other participants are with the services received at the One-Stop Center.
One-Stop Co-located Partner Satisfaction Rate	N/A	90%	90%	91%	Exceeded	Assesses how satisfied on-site partner staff are with collaboration, communication, and operational support at the One-Stop.
One-Stop Non-Co-located Partner Satisfaction Rate	N/A	90%	73%	84%	Not Met	Feedback from non-co-located partners is often subjective and blends operator and system level perceptions rather than providing actionable or measurable insight. This makes the metric unreliable for assessing One-Stop performance, and although it is close to meeting the contract goal, we recommend its removal from future performance measures.
Workshop Satisfaction Rate	N/A	90%	96%	96%	Exceeded	Reflects how participants rate the quality, relevance, and delivery of workshops offered through the One-Stop system.
Workshops Offered Per Month in Brea	N/A	80	101	88	Exceeded	Tracks the number of workforce development workshops hosted monthly at the Brea One-Stop location.
Workshops Offered Per Month in Laguna Niguel	N/A	80	96	88	Exceeded	Tracks the number of workforce development workshops hosted monthly at the Laguna Niguel One-Stop location.