




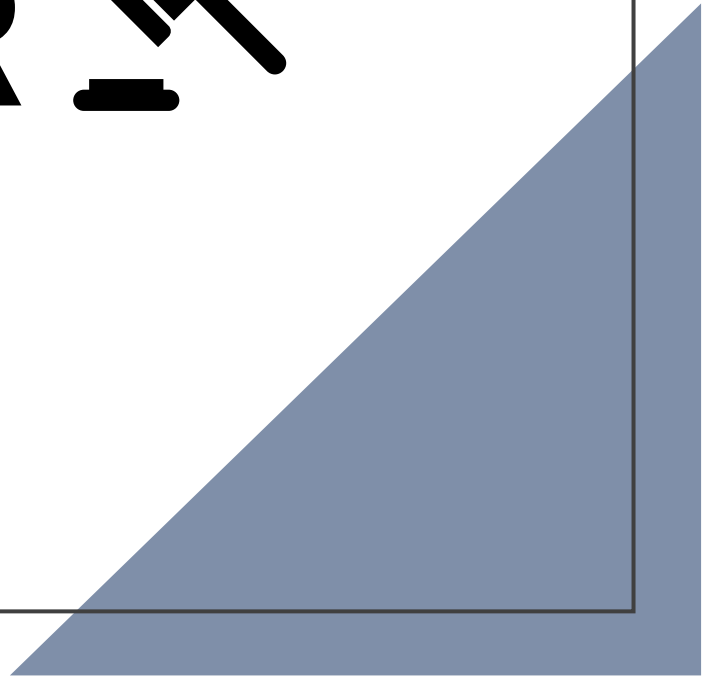
OCWDB Meeting – August 27, 2025

Presented by Orange County Workforce & Economic Development Division

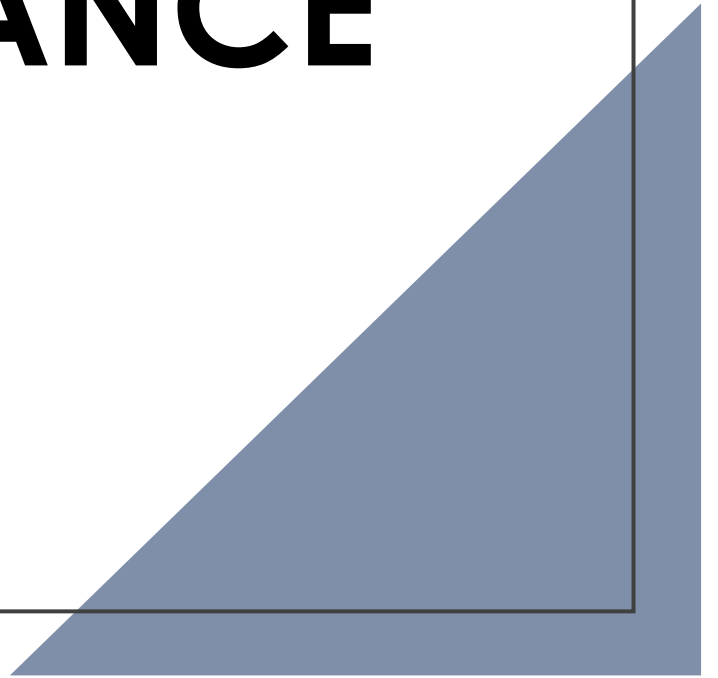


Overseeing job seekers, youth and business programs and services.

CALL TO ORDER 

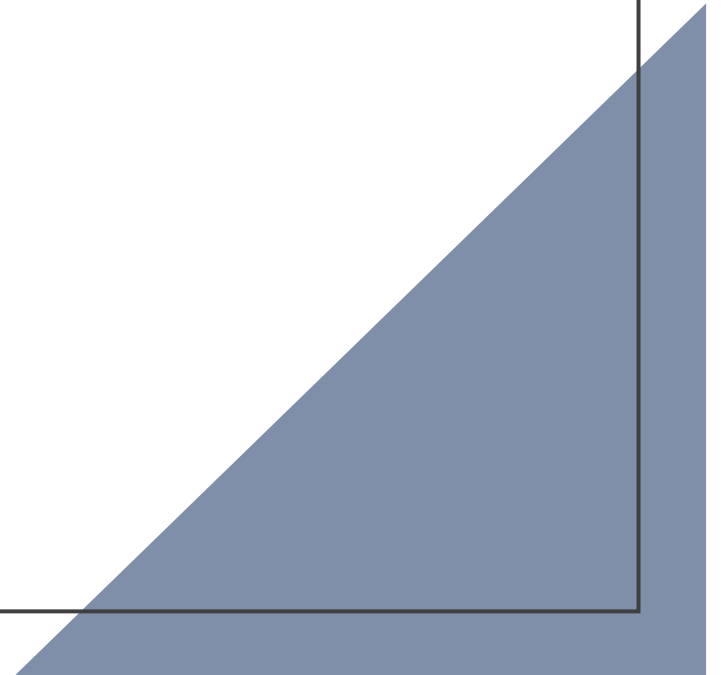
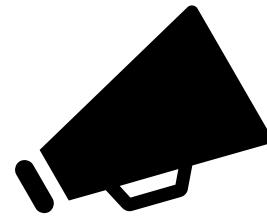


PLEDGE OF ALLEGIANCE

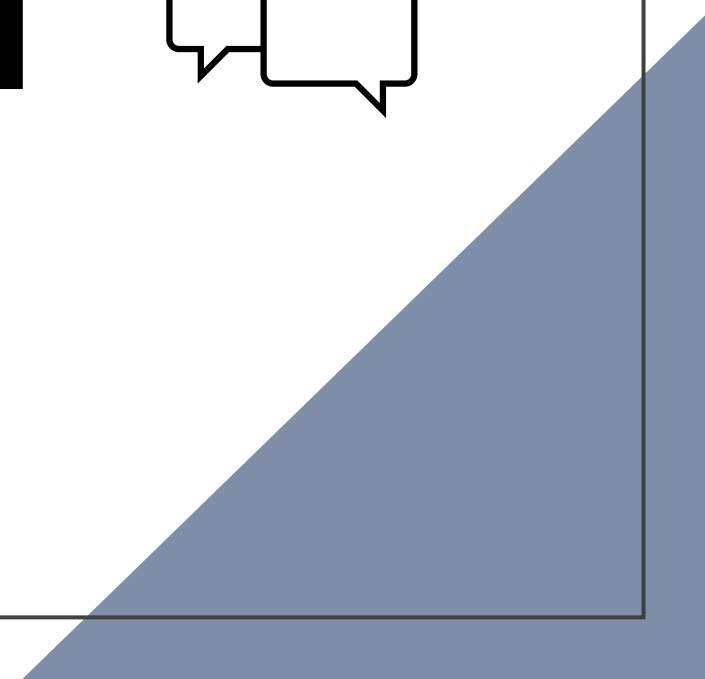
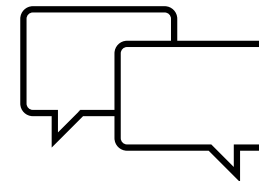




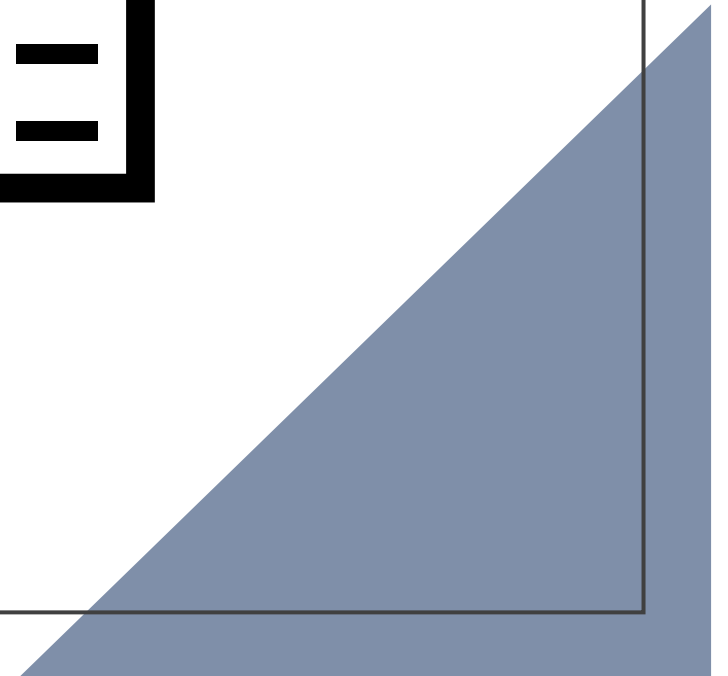
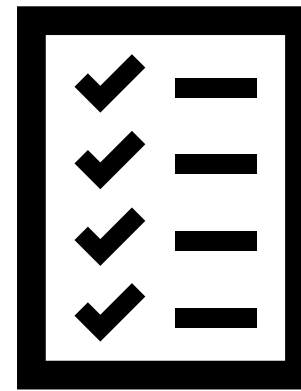
BOARD MEMBER ROLL CALL



PUBLIC COMMENT



ACTION ITEMS



ACTION ITEM #5: STANDING COMMITTEE STRUCTURE

JULY							AUGUST							SEPTEMBER						
Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat
		1	2	3	4	5						1	2		1	2	3	4	5	6
6	7	8	9	10	11	12	3	4	5	6	7	8	9	7	8	9	10	11	12	13
13	14	15	16	17	18	19	10	11	12	13	14	15	16	14	15	16	17	18	19	20
20	21	22	23	24	25	26	17	18	19	20	21	22	23	21	22	23	24	25	26	27
27	28	29	30	31			24	25	26	27	28	29	30	28	29	30				
							31													
OCTOBER							NOVEMBER							DECEMBER						
Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat	Sun	Mon	Tues	Wed	Thur	Fri	Sat
			1	2	3	4							1		1	2	3	4	5	6
5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13
12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20
19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27
26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31			
							30													

Business Services Committee (BS)
10:00 AM

Program Services Committee
10:00 AM

Executive Committee
10:00 AM

OC Workforce Development Board (Full Board)
10:00 AM

RECOMMENDATION:

Consolidate the Youth Committee and One-Stop Oversight Committee into a single committee renamed “Program Services Committee.”

BACKGROUND:

The OCWDB Bylaws permits the Board to modify its committee structure, including consolidating or dissolving standing committees, as necessary to enhance efficiency and effectiveness. This flexibility allows the Board to ensure its committees are well-aligned with its goals and operational needs.

CHANGES:

Only updates for the 2025 calendar:

- Cancel the 9/3/25 Youth Committee Meeting
- Convene the 9/10/25 One-Stop Committee as the new Program Services Committee

PRESENTATION



National Association of Counties 2025 Achievement Awards



Dylan Wright, Director, OC Community Resources

PRESENTATION

California Jobs First – Catalyst Grant Award
Maria Linares, Business Initiatives Manager
Orange County Business Council



PRESENTATION



Orange County United Way - Service Programs Overview
Andrew Fahmy, Executive Director, Financial Security



Orange County
UNITED WAY

Vision

Our vision is an Orange County **united** to improve lives today and for generations to come.

Mission

To **lift our community** by addressing the most challenging human needs through collaboration, advocacy, and strategic programming. We leverage **our innovative and action-oriented approach** to deliver measurable results.

Our Key Initiatives & Service



**UNITED FOR
FINANCIAL SECURITYSM**



**UNITED FOR
STUDENT SUCCESSSM**



**UNITED TO END
HOMELESSNESSSM**



**Get Connected.
Get Help.TM**



**UNITED FOR
STUDENT SUCCESSSM**

YOUTH CAREER CONNECTIONS

- Corporate Classroom Speakers
- Industry Site Visits
- Workplace Mentorships
- Summer Career & Life Prep Academy
- Start-Up Bootcamp
- First Responders Academy

e-MENTORSHIP PROGRAM

DESTINATION GRADUATIONS



**UNITED TO END
HOMELESSNESSSM**

HOUSING SERVICES

- WelcomeHomeOCSM
- Whatever it TakesSM

HOUSING ADVOCACY

- Housing Champions Advocacy Network

PUBLIC AWARENESS & EDUCATION

- Homelessness 101 classes
- Speaking engagements
- Other educational opportunities



**Get Connected.
Get Help.TM**

HELPLINE

- A free, confidential, 24/7 helpline

PARTNER NETWORK

- Community Information Exchange (CIE).

COMMUNITY DATA & INSIGHTS

- Homeless Management Information System (HMIS), 211OC
- Collects vital data that reveals community needs and service gaps.



UNITED FOR FINANCIAL SECURITYSM

OC Free Tax Prep

OC FREE TAX PREP HAD A \$26.8 MILLION IMPACT IN ORANGE COUNTY

MORE THAN
\$14.8 MILLION
IN FEDERAL & STATE REFUNDS

MORE THAN
\$3.4 MILLION
SAVED IN PREPARATION FEES

\$3.6 MILLION
FEDERAL EITC

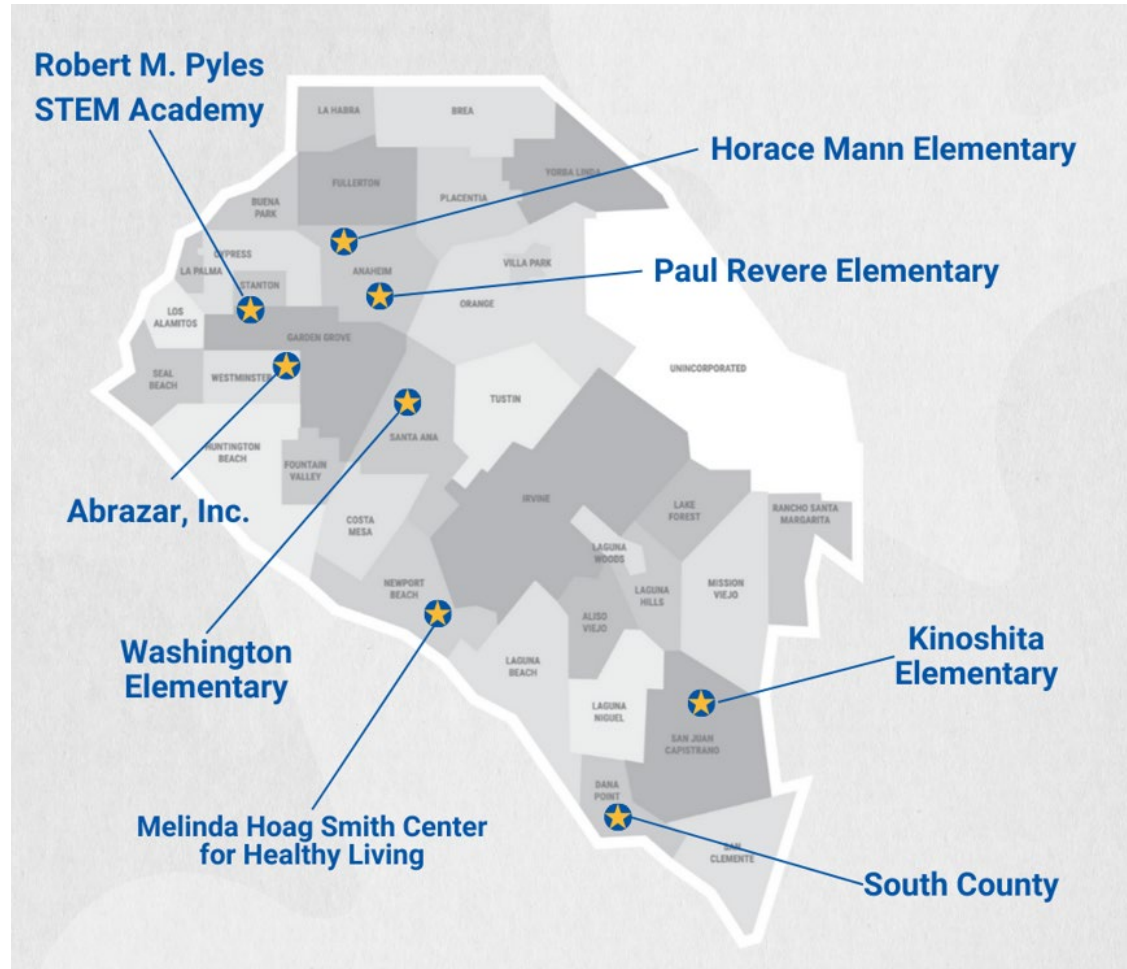
\$812,000
CALEITC

\$3.7 MILLION
CHILD TAX CREDITS

\$439,000
EDUCATION CREDITS

13,751 COMMUNITY MEMBERS SERVED THROUGHOUT ORANGE COUNTY

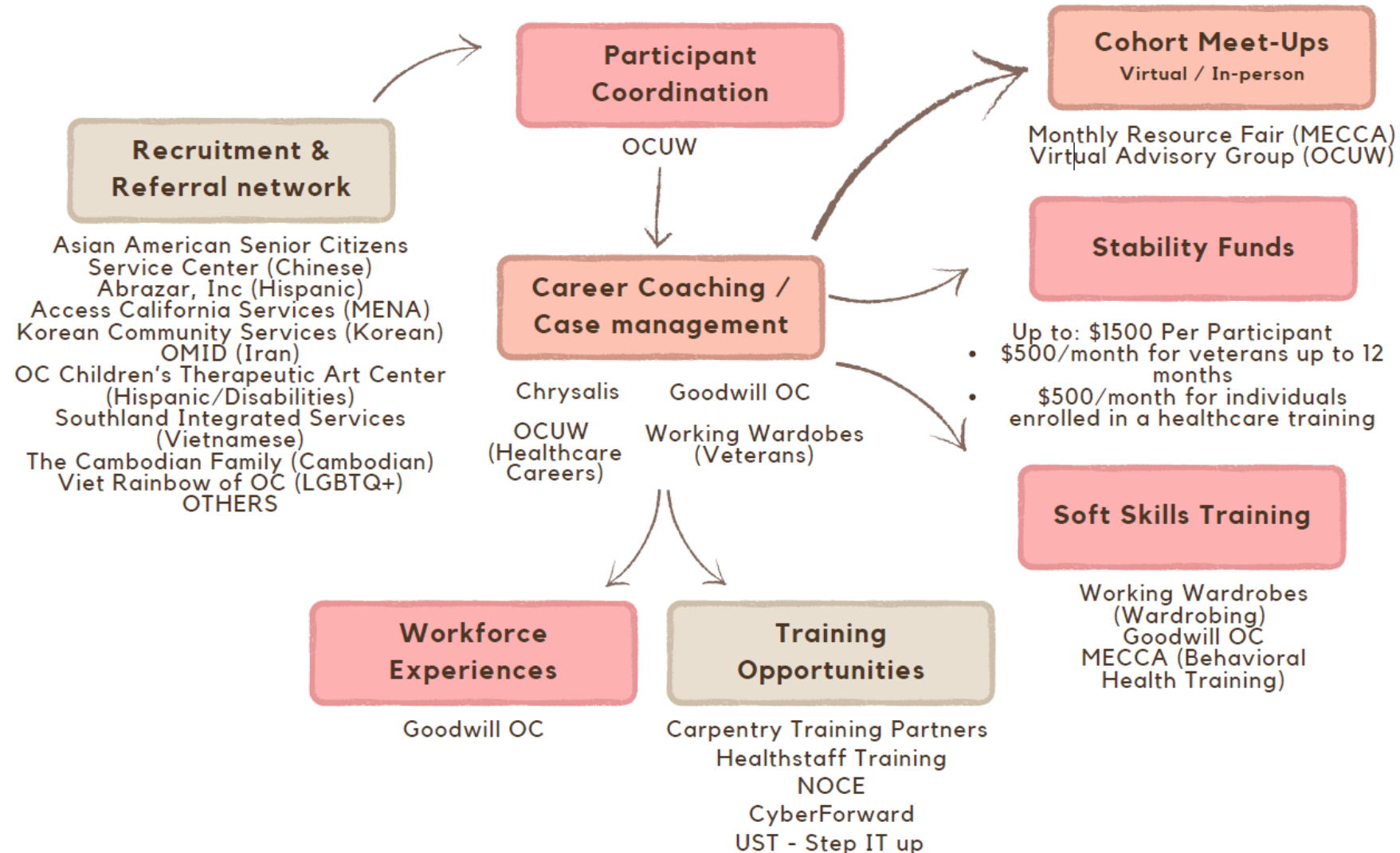
SparkPoint OC



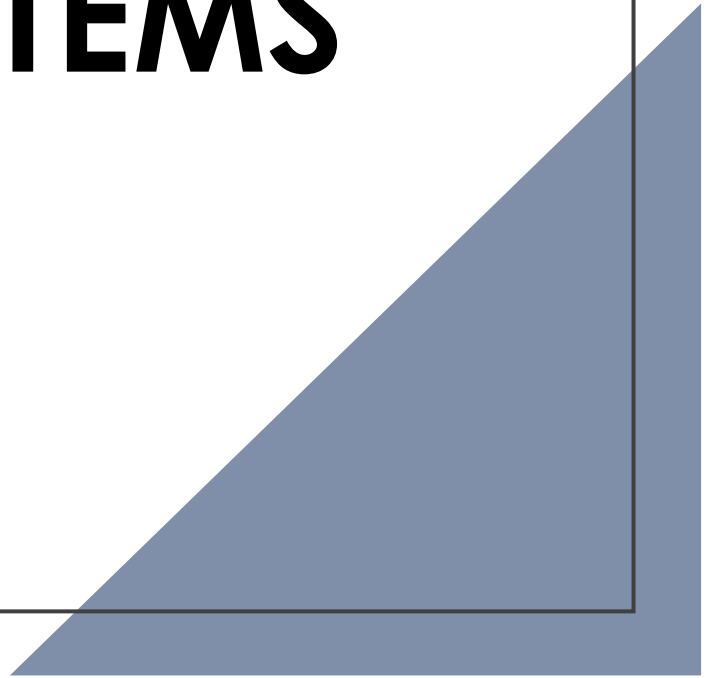
NEW Sparkpoint OC for Survivors

- Mobile Site serving survivors of human trafficking and exploitation

UpSkill OC



INFORMATIONAL ITEMS



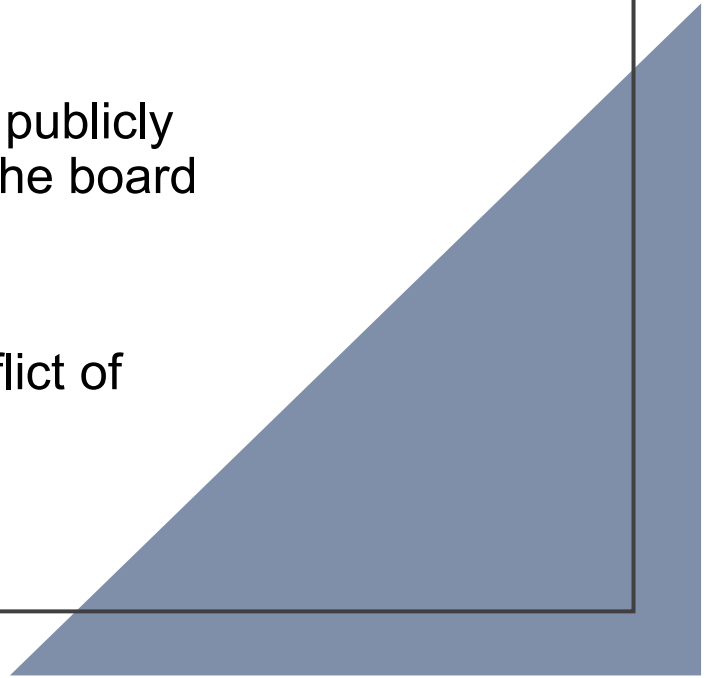
CONFLICT of INTEREST

Before we proceed with the next item: Special RFPs

Recusal of any Board Members associated with any Special RFP Applications

Per Bylaws - Prior to discussion, vote, or decision by the OCWDB, publicly disclose the nature of the conflict of interest of any item in front of the board for discussion/action.

Not speak to or initiate any discussion of the item to which the conflict of interest pertains.



SPECIAL PROJECTS RFP

Special Project RFPs - SCORING

RFP #012-2751004-CW issued December 12, 2024, for Special Projects Related to Workforce Development funded under the WIOA.

A five-member panel scored proposals using criteria such as project scope, performance, qualifications, innovation, infrastructure and interview.

Below is the evaluation criteria scoring:

- 010 Points- Proposal Introduction
- 118 Points- Project Detail and Scope of Services
- 118 Points- Performance
- 118 Points- Organization Qualifications
- 118 Points- Innovation
- 118 Points- Infrastructure
- 400 Points- Presentation/Interview
- Total 1000

Special Project RFPs - SCORING

Service Area	Applicant	Final Score
Service Area 1 – Business Development Vendor	Managed Career Solutions	2592
	California Manufacturing Technology Consulting	2335
Service Area 2 – Workforce Development (Youth and Adult Program Services) Vendor(s)	Goodwill Industries of Orange County, California	2467
	Orange County Asian and Pacific Islander Community Alliance, Inc.	2453
	Orange County Conservation Corps	2433
	Orange County Department of Education	2341
	Working Wardrobes for a New Start	2341
	<i>Orange County's United Way (DBA Orange County United Way)</i>	<i>2319</i>
	Vital Link	2291
	<i>KRA Corporation</i>	<i>2249</i>
	<i>Community Action Partnership of Orange County</i>	<i>1321</i>
Service Area 3 – Innovations	<i>No proposals submitted</i>	<i>—</i>
Service Area 4 – Consultancy Vendor	Orange County Business Council	2296
	<i>Children and Families Commission of Orange County</i>	<i>1769</i>

UPCOMING RFPs

Special Project RFPs – 2025 Selections

Organization	Project Title & Summary
Managed Career Solutions (MCS)	Business Accelerator Program – Coaching, training, and support for entrepreneurs and small businesses.
California Manufacturing Technology Consulting (CMTG)	Manufacturing Business Support Services – Consulting & training for small/mid-size manufacturers.
Goodwill of Orange County (GIOC)	Opportunity Accelerator – Serving individuals with disabilities via assessments, job placement & coaching.
OC Conservation Corps (OCCC)	Workforce Dev. through Environmental Stewardship – Training and support through conservation corps work experience and educational pathways
OCAPICA	PATH Program – Workforce readiness wraparound services for dislocated adults & out-of-school youth, including job coaching.
Working Wardrobes	Career Exploration Network – Readiness workshops, mentorship, professional wardrobing, wrap around work readiness inside out, outside in – whole person
OC Department of Education (OCDE)	Workforce Development Navigation Training – Career navigation & access for underserved individuals.
Vital Link	Pathway to Careers – Career exploration For foster youth & underserved populations with job readiness and work readiness support.
OC Business Council (OCBC)	<i>Workforce Planning Consultancy</i> – Labor market analysis, workforce strategy, and sector work around planning/assessment

Special Project RFPs - SCORING

Service Area 1 – Business Development Vendor

- Managed Career Solutions

Service Area 2 - Workforce Development (Youth and Adult Programs Services) Vendor(s)

- Goodwill Industries of Orange County
- California Orange County Conservation Corps
- Orange County Asian and Pacific Islander Community Alliance, Inc.
- Working Wardrobes for a New Start Orange
- County Department of Education
- Vital Link

Service Area 3 – Innovations No proposals and applications submitted.

Service Area 4 – Consultancy Vendor

- Orange County Business Council

CHAIR REPORT

ANNA LISA LUKES





June 23, 2025

Nancy Cook, Director
Orange County Workforce Solutions
675 Placentia Ave, Suite 330
Brea, CA 92821

**WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) SECTION 188
NONDISCRIMINATION AND EQUAL OPPORTUNITY PROVISIONS
ANNUAL COMPLIANCE MONITORING REVIEW
FINAL REPORT PROGRAM YEAR (PYs) 2023-24 and 2024-25**

This notification informs you of the results of the Employment Development Department's (EDD) Equal Employment Opportunity (EEO) Office desk compliance monitoring review of the Orange County Workforce Solutions for compliance to the WIOA Section 188 for PYs 2023-24 and 2024-25.

Our review was conducted under the authority of WIOA Section 188 and its implementing regulations Title 29 Code of Federal Regulations (CFR) Part 38. The purpose of this review was to determine the level of compliance by Orange County Workforce Solutions with applicable federal and state laws, regulations, policies, and directives related to the WIOA grant regarding nondiscrimination and equal opportunity provisions for PYs 2023-24 and 2024-25.

We collected the information for this report through a desk review of documents submitted by Orange County Workforce Solutions, the completed EDD's EEO Office Compliance Monitoring Guide completed by your Equal Opportunity (EO) Officer, interviews with Orange County Workforce Solutions representatives, and a review of applicable policies and procedures.

COMPLIANCE MONITORING REVIEW RESULTS

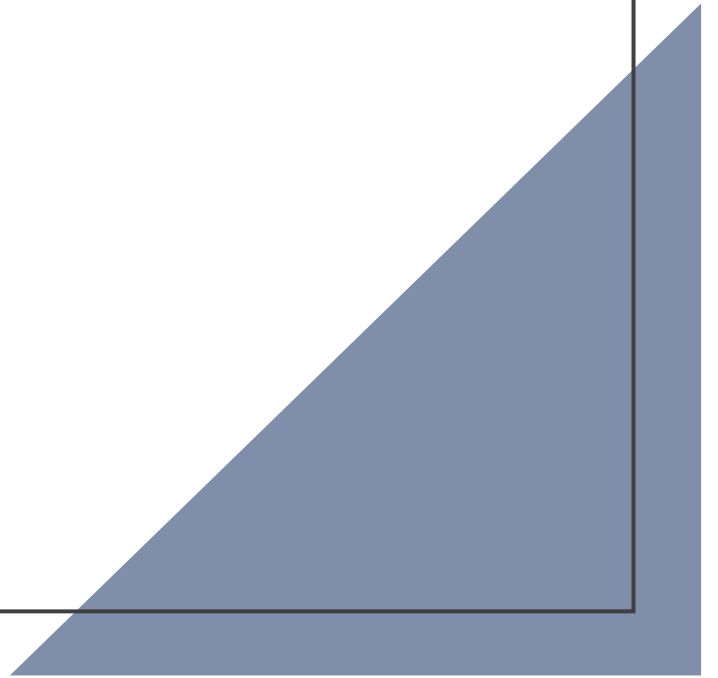
We conclude that, overall, Orange County Workforce Solutions is meeting applicable WIOA Section 188 requirements concerning nondiscrimination and equal opportunity provisions.

This report contains no findings or conditions; therefore, we are issuing this report as the final report.

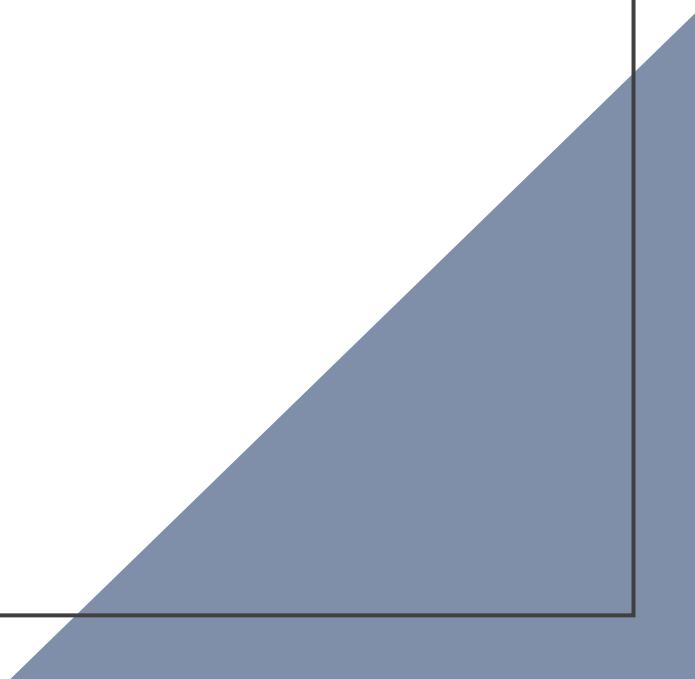
EDD Compliance Audit

PY 23-24 and PY 24-25

Board Composition Overview



Association Updates



ASSOCIATION UPDATES



Meeting of the Minds Conference

- Andrew Fahmy will be representing OCWDB

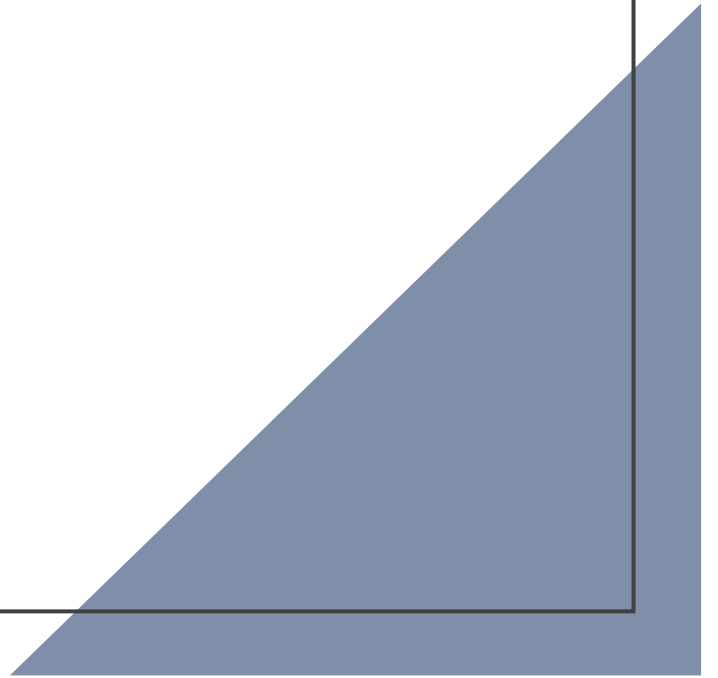
Opportunities Committee

- Nancy Cook appointed as Vice Chair
- The purpose of the Opportunities Committee is to identify, research and analyze State and Federal policy, administrative and procedural issues, which impact the local service delivery system.



- NAWB Membership extends to the entire Workforce Board and staff.
- Please reach out to Bianca Chapman if you need help setting up/accessing your account.

One Stop AJCC Certification Update

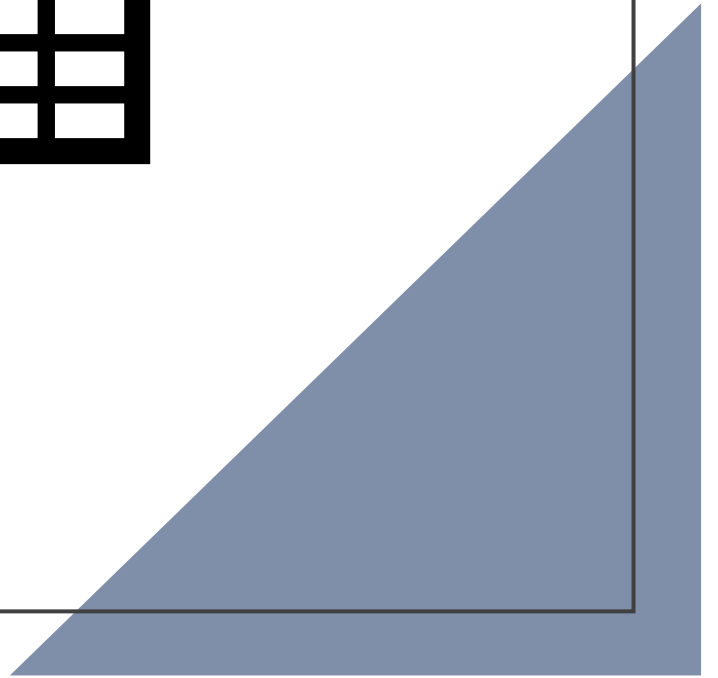
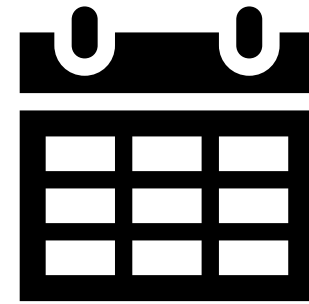


AJCC Certification Update

Overview (What): AJCC Certification process underway (required once every 3 years).

Policy (Why)	Process (How)
<ul style="list-style-type: none">• Based on Directive WSD23-05.• Ensures compliance with WIOA requirements.• Evaluation tools:<ul style="list-style-type: none">• Baseline Certification Matrix (compliance check)• Certification Indicator Assessment (7 state indicators for continuous improvement)• Continuous Improvement Plan (developed from findings).	<ul style="list-style-type: none">• Panel evaluates each site using the Matrix + Assessment.• Assessment covers: access, partnerships, customer-centered services, industry engagement, staff quality, and data-driven results.• Continuous Improvement Plan created locally from results. <p>Evaluation Panel</p> <ul style="list-style-type: none">• Panelists: Zitlalic Domond, Miguel Garcia, Vanessa Guzman, Bea Felix-Micalizio

UPCOMING EVENTS







UPCOMING EVENTS

SEPTEMBER						
Sun	Mon	Tues	Wed	Thur	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Standing Committees

Last Standing Committee Meetings of the year:

1. Program Services – Sept 10th Santa Ana office at 10:00 AM
2. Business Services – Sept 17th Santa Ana office at 10:00 AM
3. Executive Committee – Sept 24th Santa Ana office at 10:00 AM

	Business Services Committee (BS) 10:00 AM		Program Services Committee 10:00 AM		Executive Committee 10:00 AM		OC Workforce Development Board (Full Board) 10:00 AM
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OCTOBER						
Sun	Mon	Tues	Wed	Thur	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

OCWDB Full Board

Last full board meeting of the year:

- October 29th Santa Ana office at 10:00 AM
 - Elections and 2026 calendar

UPCOMING EVENTS

ATTENTION JOB SEEKERS!

THE COUNTY OF ORANGE, IN PARTNERSHIP WITH FIRST DISTRICT SUPERVISOR JANET NGUYEN,
INVITE YOU TO ATTEND A

CAREER FAIR



SEPTEMBER 19, 2025 • 10 AM - 1 PM
FREEDOM HALL
16801 Euclid St., Fountain Valley, CA 92708

Looking for quality employment?

- Connect with top businesses
- Submit resumes directly
- Potentially interview on the spot
- Streamline the job hunt

UPCOMING EVENTS



OC WORKFORCE SOLUTIONS

OFFICE HOURS WITH DISNEYLAND

Connect with Disneyland recruiters to get valuable application tips, expert interview advice, discover available jobs, and more!

- September 23, 2025
- 10 AM - 1 PM
- OC Workforce Solutions Center
675 Placentia Ave., Ste. 300
Brea, CA 92821

Register: bit.ly/DisneyOfficeHours



Multi-Industry HIRING EVENT

CONNECT WITH YOUR FUTURE EMPLOYER!



Dress to impress, bring copies of your resume, and interact with hiring managers on the spot!

Participating Employers

- ABM
- Automotive Apprenticeship Group
- Bedrock Machinery
- Newport Healthcare
- OC Head Start
- USPS

The views, information, or opinions expressed by the organization(s) mentioned are solely those of the individuals involved and do not necessarily represent those of the County of Orange and its employees.

WEDNESDAY, SEPTEMBER 24, 2025
10 AM - 1 PM
OC WORKFORCE SOLUTIONS CENTER
28202 CABOT ROAD, SUITE 100
LAGUNA NIGUEL, CA 92677

Free registration and participation.
Walk-ins are welcome.



Scan the QR code to learn more and register, or visit bit.ly/OCWFSHiringEvent

For questions, contact Orange County Workforce Solutions at (866) 500-6587 or info@ocworkforcesolutions.com.

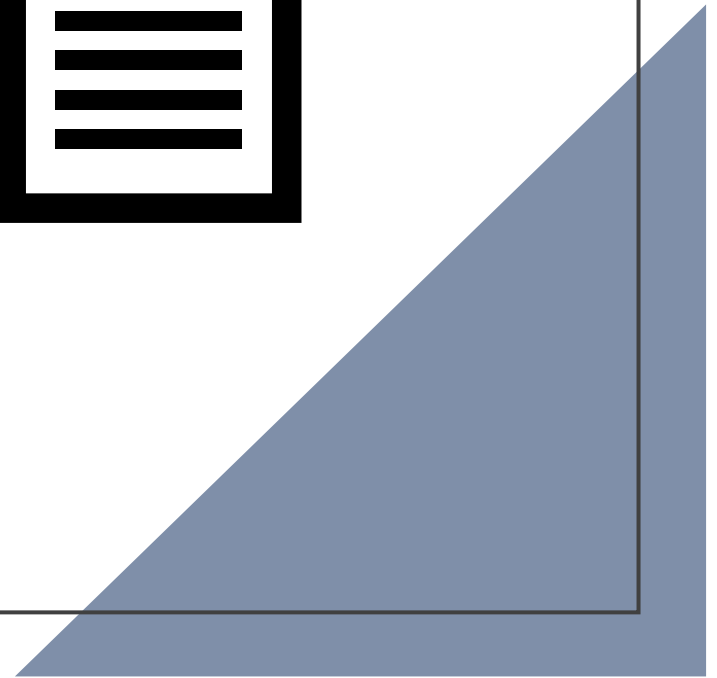
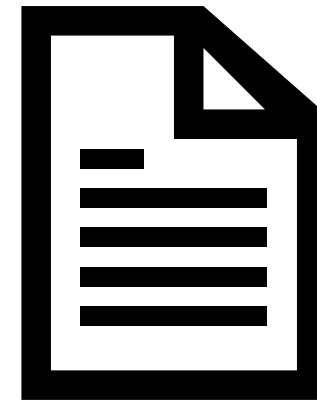
#OCWORKTOGETHER

OC Community Services OC WORKFORCE SOLUTIONS americanjobcenter

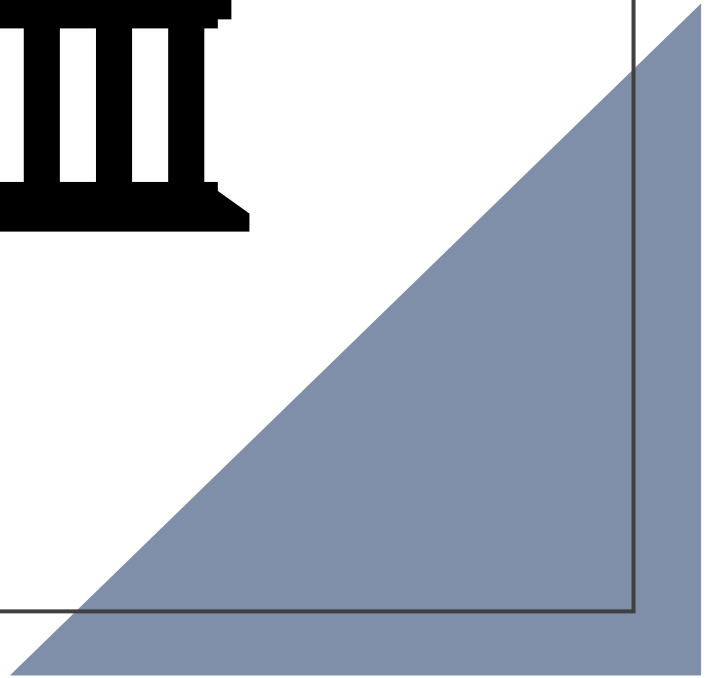
This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. If you need special assistance to participate in this program, please call (866) 500-6587. TDD/TTY users, please call the California Relay Service at (800) 735-2922 or 711. Please call 48 hours in advance to allow reasonable arrangements to be made to ensure accessibility to this program.

DIRECTOR'S REPORT

NANCY COOK



LEGISLATIVE UPDATES



EO 4/23/25: Preparing Americans for High-Paying Skilled Trade Jobs

- **Lead Agencies:** U.S. Departments of Labor, Commerce, and Education
- **Purpose:** Conduct a comprehensive review of federal workforce development efforts.
- **Goal:** Strengthen America's skilled trades workforce to meet future demands.

90-Day Action (by 7/22/25)

- Review all federal workforce programs
- Recommend improvements, consolidations, or eliminations
- Propose innovations to better align training with industry needs
- Focus on upskilling, alternative credentials, and streamlining data.

- **Report Released:** *"America's Talent Strategy: Equipping American Workers for the Golden Age"* published by Labor, Commerce, and Education.
- **Bold, Actionable Blueprint:** Provides a renewed federal workforce development vision with actionable initiatives.

1- Demand-Driven Strategies

2- Worker Mobility

3- Integrated Systems

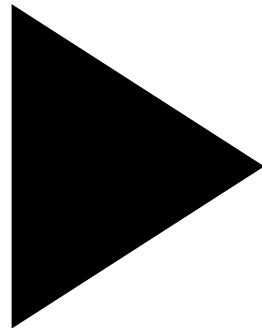
4- Accountability

5- Flexibility & Innovation

EO 4/23/25: Preparing Americans for High-Paying Skilled Trade Jobs

- **Lead Agencies:** U.S. Departments of Labor, Commerce, and Education
- **Purpose:** Conduct a comprehensive review of federal workforce development efforts.
- **Goal:** Strengthen America's skilled trades workforce to meet future demands.

**NEXT STEPS –
From Report to Action Plan**

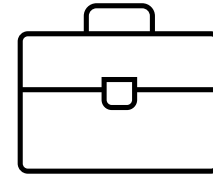


120-Day Action

- Create a plan to expand Registered Apprenticeships
- Target over 1 million active apprentices
- Grow apprenticeships in new, high-demand industries
- Strengthen education-to-apprenticeship connections.

PROGRAM PERFORMANCE PY 24-25

Francis Barton

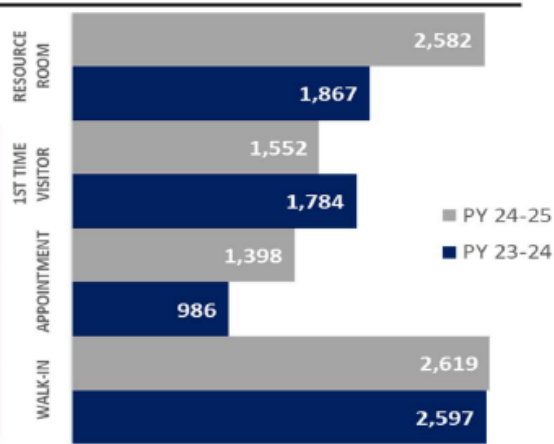


Q4-PERFORMANCE DASHBOARD

CENTER STATS

6,416 VISITORS TO CENTERS

CENTER	Q4 PY 23-24	Q4 PY 24-25
BREA VISITORS	3,524	4,314
LAGUNA NIGUEL VISITORS	1,736	2,102
CENTER CALLS	1,634	2,349



BUSINESS SERVICES

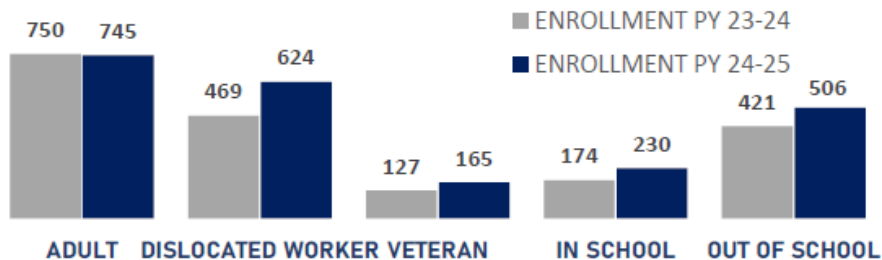
Q4 PY 23-24

Q4 PY 24-25

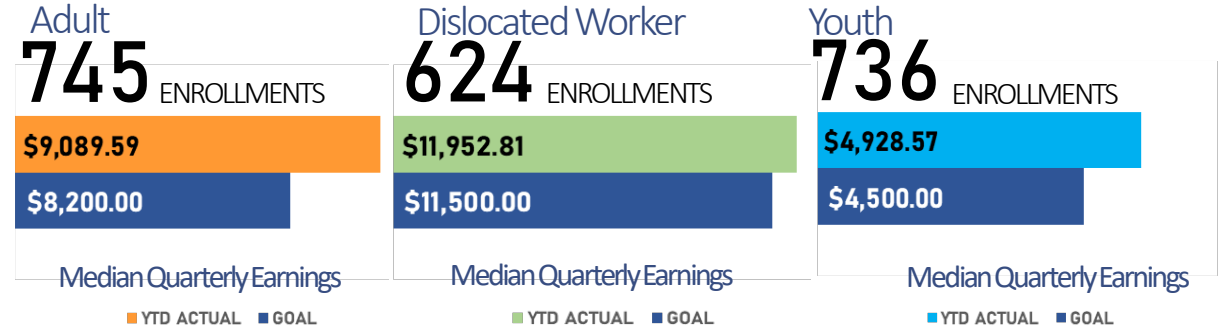
Events	Employers	Jobseekers	# of Events/Services	Employers	Jobseekers	# of Events/Services
Hiring Events	65	617	15	43	577	15
Career Fair	49	234	1	130	913	2
WARN Notices	21	1,283	25	27	1,861	14
WEX Sites	2	23	25	7	38	58
OJT	1	0	0	5	5	13
IWT	3	23	0	0	0	0
TOTAL	141	2,180	66	212	3,394	102

PROGRAM ENROLLMENTS

QUARTER 4



QUARTER 4 – PERFORMANCE PROGRESS



Work Experience (WEX) Placements

PY 23-24 – Q4

PY 24/25 – Q4

23 placements
25 in progress

38 placements
58 in progress

On-the-Job Training (OJT)

PY 23-24 – Q4

PY 24/25 – Q4

None

5 placements
13 in progress

Incumbent Training (IWT)

PY 23-24 – Q4

PY 24/25 – Q4

3 business started IWTs:

1 business completed IWT:
• Mantra Band

Unemployment Data

Quarter 4 PY 24/25

Federal Unemployment Rate Average

4.16%

State Unemployment Rate Average

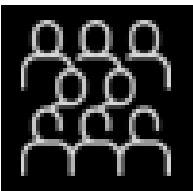
5.23%

Local Unemployment Rate Average - Orange County

3.93%

PROGRAM YEAR-END OVERVIEW

CENTER STATS



24,232

VISITORS TO CENTERS



16,219 BREA CENTER
8,013 LAGUNA NIGUEL CENTER



9,173
CALL CENTER
CALLS



WALK-IN

1ST TIME VISITOR

APPOINTMENT

RESOURCE ROOM

Participants

92%

One-Stop Partners

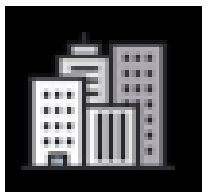
91%

Mandatory Partners

78%

Satisfaction Rate

BUSINESS SERVICES



770

EMPLOYERS SERVED



9,798

JOB SEEKERS SERVED

51 HIRING EVENTS

05 CAREER FAIRS

26 INCUMBENT WORKER TRAININGS

15 ON-THE-JOB TRAININGS

182 WORK EXPERIENCE SITES

76

WARN NOTICES

5,117

EMPLOYEES IMPACTED

PROGRAM YEAR-END OVERVIEW

MOBILE UNIT:

Top 5 Sites Visited:

- 1, Fountain Valley Library
- 2, Orange Public Library
- 3, Buena Park Library
- 4, Costa Mesa Library
- 5, Rancho Santa Margarita Library

	PY 23-24 Totals	PY 24-25 Totals
Total Sites	18	20
Scheduled appointments	60	71
Walk-ins	504	596
No shows	0	27
TOTAL VISITORS	564	667
New Enrollments	0	53
Registered WIOA participants	0	16
Basic Services Only	444	50

QUARTER 4 - ROI

Work Experience (WEX)

- **38** new placements and **24** that ended.
- **5** placements resulted in permanent hire.
- Businesses were able to save a total of **\$176,325** in wages.

On-the-Job Training (OJT)

- **5** OJT placements were made, each with a different employer.
- Businesses will save a total of **\$65,104.40**

Hiring Support Initiatives

- **2** Career Fairs
 - **130** employers participated
 - **913** job seekers attended
- **14** Hiring Events
 - **33** employers participated
 - **513** job seekers attended

Total Cost Savings:
\$241,429.49

WARN NOTICES

WARN Notices – Q4 Overview

Period: 4/1/2025 – 8/14/2025

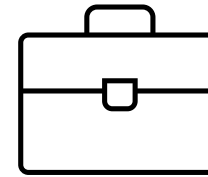
Top 5 Companies Impacted:

1. Rite Aid / Thrifty Payless, Inc. - 14,640 employees, Industry: Retail Trade
2. Highlands Community Charter & Technical Schools - 2,524 employees, Industry: Educational Services
3. Young's Market Company (Republic National Distributing) - 1,920 employees, Industry: Wholesale Trade
4. Kaiser Foundation Hospitals - 564 employees, Industry: Healthcare & Social Assistance
5. Van Law Food Products, Inc. - 402 employees, Industry: Manufacturing

Trends:

- Many layoffs are tied to structural issues (funding cuts, retail closures, contract dependency) rather than simple downsizing.

PROGRAM UPDATES
PERFORMANCE REVIEW
Nancy Cook



CONTRACT PERFORMANCE METRICS

Adult/DW Performance Measures	PY 24-25 State Negotiated Performance	FY 2024-25 Contract Goal	FY 2024-25 Year-to-Date Performance (ASR 3/31/2025)	FY 2024-25 Final Performance (End of Contract Term)	Final Status	Notes
Total Adult/DW Population Served	N/A	1231	1154	1369	Exceeded	Exceeded contract goal by 11%
Placement in Employment (2nd Quarter After Exit)	66.5%	71.5%	65.4%	Pending	Pending	Actual % pending state verification; may extend through program year-end.
Placement in Employment (4th Quarter After Exit)	66%	71%	60.4%	Pending	Pending	Actual % pending state verification; may extend through program year-end.
Median Earnings*	\$9,400	\$9,850	\$10,271	\$10,521.20 \$11,071.05	Exceeded	Exceeded contract goal by 7% Exceeded state goal by 12%
Credential Rate	70.5%	75.5%	76.8%	82.5%	Exceeded	Exceeded contract goal by 9% Exceeded state goal by 17%
Measurable Skills Gain	60%	65%	73.6	78%	Exceeded	Exceeded contract goal by 20% Exceeded state goal by 30%

Youth Performance Measures	PY 24-25 State Negotiated Performance	FY 2024-25 Contract Goal	FY 2024-25 Year-to-Date Performance (ASR 3/31/2025)	FY 2024-25 Final Performance (End of Contract Term)	Final Status	Notes
Total Youth Population Served	N/A	560	659	736	Exceeded	Exceeded contract goal by 31%
Placement in Employment (2nd Quarter After Exit)	64%	69%	62%	Pending	Pending	Actual % pending state verification; may extend through program year-end.
Placement in Employment (4th Quarter After Exit)	64%	69%	64%	Pending	Pending	Actual % pending state verification; may extend through program year-end.
Median Earnings*	\$4,500	\$4,725	\$5,332	\$4,929 \$5,331.80	Exceeded	Exceeded contract goal by 4% Exceeded state goal by 10%
Credential Rate	50%	55%	37%	43.1%	Pending	Actual % is pending state approval of pending DCRs
Measurable Skills Gain	53%	58%	51%	62.8% 63%	Exceeded	Exceeded contract goal by 8% Exceeded state goal by 18%

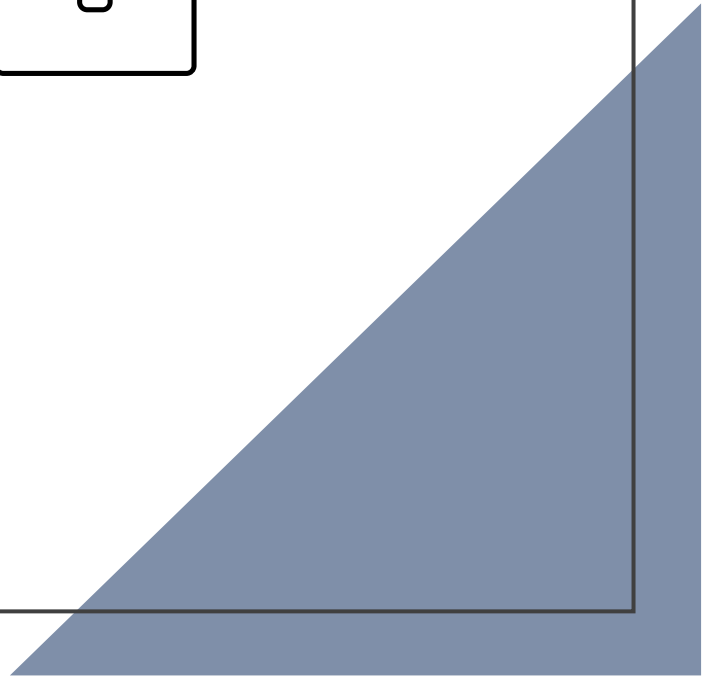
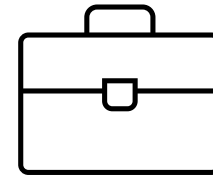
YOUTH CREDENTIAL RATE

Youth Credential Rate			
	State Negotiated Performance	FY Contract Goal	FY Final Performance (End of Contract Term)
2020	65%	70%	25.6%
2021	65%	70%	10.8%
2022	55%	65%	23.2%
2023	55%	60%	23.2%
2024	50%	55%	43.1%

CONTRACT PERFORMANCE METRICS

One-Stop Performance Measures	PY 24-25 State Performance	FY 2024-25 Contract Goal	FY 2024-25 Year-to-Date Performance (ASR 3/31/2025)	FY 24-25 Final Performance (End of Contract Term)	Final Status	Notes
Participant Satisfaction Rate	N/A	90%	92%	91%	Exceeded	Measures how satisfied job seekers and other participants are with the services received at the One-Stop Center.
One-Stop Co-located Partner Satisfaction Rate	N/A	90%	90%	91%	Exceeded	Assesses how satisfied on-site partner staff are with collaboration, communication, and operational support at the One-Stop.
One-Stop Non-Co-located Partner Satisfaction Rate	N/A	90%	73%	84%	Not Met	Feedback from non-co-located partners is often subjective and blends operator and system level perceptions rather than providing actionable or measurable insight. This makes the metric unreliable for assessing One-Stop performance, and although it is close to meeting the contract goal, we recommend its removal from future performance measures.
Workshop Satisfaction Rate	N/A	90%	96%	96%	Exceeded	Reflects how participants rate the quality, relevance, and delivery of workshops offered through the One-Stop system.
Workshops Offered Per Month in Brea	N/A	80	101	88	Exceeded	Tracks the number of workforce development workshops hosted monthly at the Brea One-Stop location.
Workshops Offered Per Month in Laguna Niguel	N/A	80	96	88	Exceeded	Tracks the number of workforce development workshops hosted monthly at the Laguna Niguel One-Stop location.

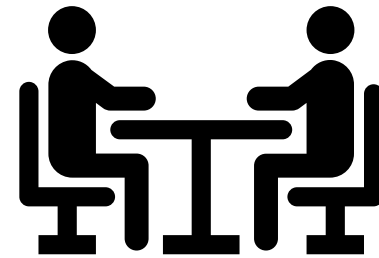
FUNDING UPDATES



Formula Funding – Orange Local Area/OCWDB

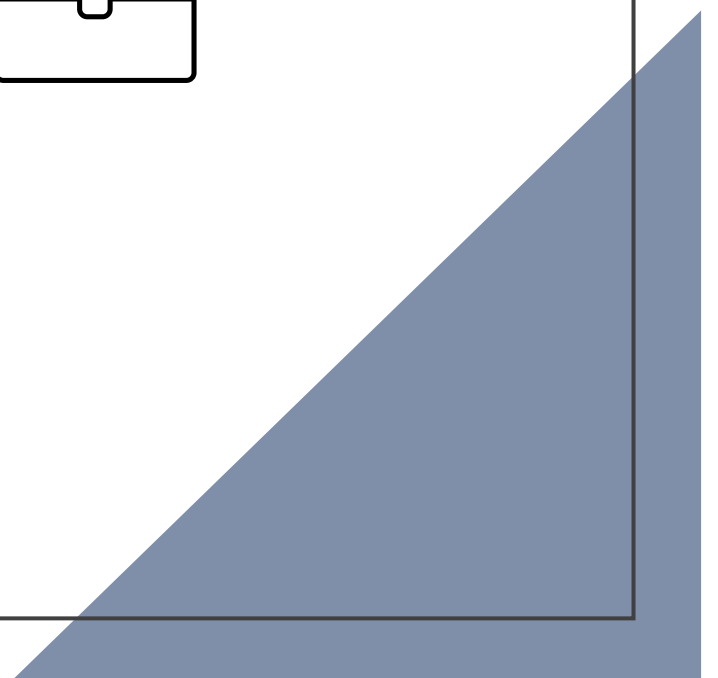
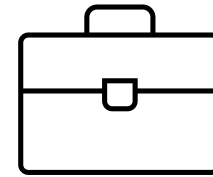
Program	PY 2023-2024	PY 2024-2025	PY 2025-2026
Adult Program	\$3,614,740	\$3,439,464	\$4,222,366
Dislocated Worker Program	\$4,763,955	\$4,335,366	\$5,412,744
Youth Program	\$3,845,640	\$3,611,787	\$4,494,742
Total Allocation	\$12,224,335	\$11,386,617	\$14,129,852

SPECIAL INITIATIVES & PARTNERSHIPS



SHARING SUCCESS

Zitlalic Domond



Tustin Career Fair

- **Date:** May 22, 2025
- **Location:** Columbus Tustin Recreation Center
- **Participants:**
 - Employers – 70
 - Over 280 jobseekers attended
- **OCWDB Representatives:**
 - Gloria Alvarado & Karen Caswelch



SUCCESS STORY – Youth Program

A Ready SET OC participant overcame barriers from foster care, limited work experience, and school challenges through training, tutoring, and supportive services ultimately earning her high school diploma and securing full-time employment as a Behavioral Technician at \$21/hour.

- Program Support:
 - Supportive services
 - Work readiness training (attendance & business communication)
 - Resume preparation & interview coaching
 - College readiness guidance
 - Tutoring for high school studies
- Overcoming Barriers:
 - Met weekly with case manager for tutoring → improved grades
 - Applied to multiple jobs despite transportation and school challenges
- Milestones Achieved:
 - Earned high school diploma
 - Completed WEX placement at Monkey Business
 - Enrolled in Hope Builders Child Development training
 - Earned certificate and transitioned into career path

➤ **Hired as a full-time Behavioral Technician earning \$21/hour.**



SUCCESS STORY – Adult/DW Program

After an unexpected layoff, Cynthia leveraged career counseling, supportive services, and her determination to overcome financial and personal barriers, and she is now scheduled to take her state licensing exam to advance in the insurance industry.

- Program Support:
 - One-on-one career counseling & case manager guidance
 - Developed Individual Employment Plan (IEP)
 - Explored labor market trends & career pathways
 - Received supportive service funding to cover exam fees
- Overcoming Barriers:
 - Managed financial hardship of exam cost
 - Persevered through personal challenges and emotional impact of job loss
- Milestones Achieved:
 - Submitted documentation for licensing
 - Secured exam funding
 - Maintained motivation with consistent program support



➤ Scheduled to take state licensing exam - on track to re-enter workforce in an advanced insurance role.

SUCCESS STORY – One Stop Workshops

Through the Interpersonal Skills in the Workplace workshop, a participant strengthened conflict resolution and critical thinking abilities, gaining practical tools for both personal and professional growth.

- Participated in **Interpersonal Skills in the Workplace workshop**
- Practiced key soft skills: **Conflict Resolution & Critical Thinking**
- Explored **when and how to apply skills** and identified areas for personal & professional growth

Participant Reflection:

"I truly enjoyed the workshop and learned much within that short presentation. Some may consider the content 'common sense,' but I believe it is more accurate to say that the material presented makes sense, once you put on your critical thinking hat and mindfully dissect the details."





Anna Lisa Lukes

March 2025

CEO, The Lukes
Network

Chair



Rob Claudio

April 2025

Former Deputy
Division Chief,
EDD

Former Vice
Chair



Carlos Oregon

May 2025

CEO, Thinkbox
Technology
Group LLC

Board Member



Gloria Alvarado

June 2025

Executive
Director, OCLF

Board Member



Andrew Fahmy

July 2025

Executive
Director, OC
United Way

Board Member



Kathy Boyd

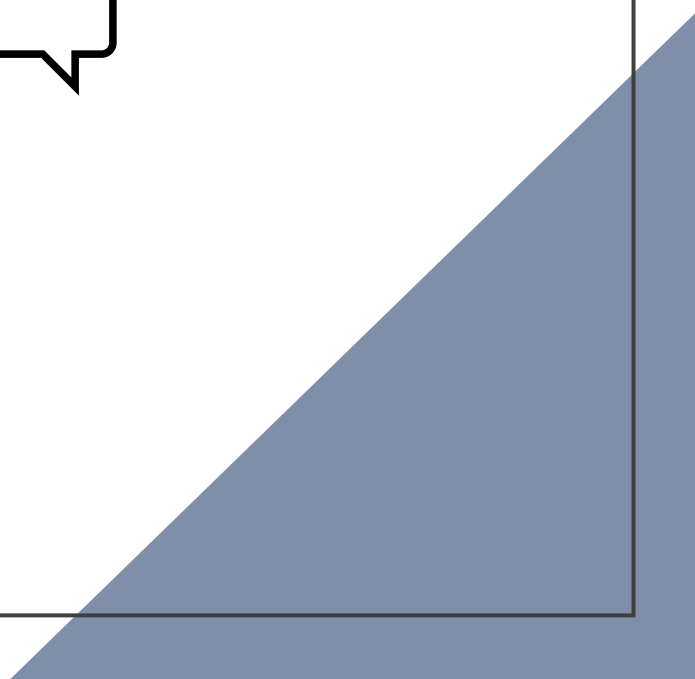
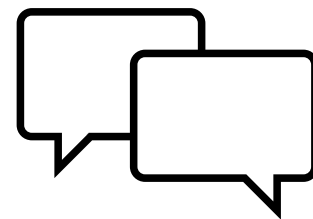
August 2025

Executive
Director, OCDE

Board Member

NEWSLETTER SPOTLIGHT – LEADERSHIP LENS

DISCUSSION



MEETING ADJOURNED

Upcoming Meetings

SEPTEMBER						
Sun	Mon	Tues	Wed	Thur	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Standing Committees:

Program Services Committee – September 10th

Business Services – September 19th

Executive Committee – September 24th

Full Board Meeting:

October 29th @ 10am