



## A G E N D A

### Orange County Workforce Development Board One-Stop Oversight Committee Meeting

**March 12, 2025  
10:00 A.M.**

**Location:**

Orange County Community Services  
OC Workforce & Economic Development Division  
1300 S. Grand Ave., Building B  
Newport Conference Room #232  
Santa Ana, CA. 92705

The Orange County Workforce Development Board One-Stop Oversight Committee shall not hold a meeting unless the number of members participating constitutes a quorum of the Committee.

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. Members of the public who wish to speak on an item(s) may complete a Speaker Request Form(s) identifying the items prior to the beginning of the meeting. To speak on a matter not appearing on the agenda, but under the jurisdiction of this Advisory Board, you may do so during Public Comments. Speaker request forms must be completed prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.

Materials/handouts can be requested up to 72 hours in advance of the meeting by visiting <https://workforce.ocgov.com/oc-workforce-development-board>

*This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922 or 711. If you need special assistance to participate in this program, please contact [contactinfo@ocworkforcesolutions.com](mailto:contactinfo@ocworkforcesolutions.com) at least 72 hours prior to the event to allow reasonable arrangements to be made to ensure program accessibility.*

**AGENDA:**

- 1. CALL TO ORDER: Committee Chair, Steve Curiel
  
- 2. PLEDGE OF ALLEGIANCE
  
- 3. BOARD MEMBER ROLL CALL: OC Community Services Representative
  
- 4. PUBLIC COMMENT:

At this time, members of the public may address the Orange County Workforce Development Board One-Stop Oversight Committee regarding any items within the subject jurisdiction, provided that no action is taken on off-agenda items unless authorized by law. *(Comments shall be limited to three (3) minutes, unless the Chair pre-identifies a different time at the start of meeting for all public speakers).*

**INFORMATIONAL ITEM(S):**

- 5. OPERATIONS UPDATE(S): ONE-STOP CENTER OPERATIONS
  
- 6. ONE-STOP MOU
  
- 7. PROGRAM UPDATE(S)
  
- 8. DIRECTOR’S UPDATES
  
- 9. OPEN DISCUSSION

*At this time, members of this Subcommittee may comment on agenda or non-agenda matters provided that no action may be taken on off-agenda items unless authorized by law.*

**ADJOURNMENT**

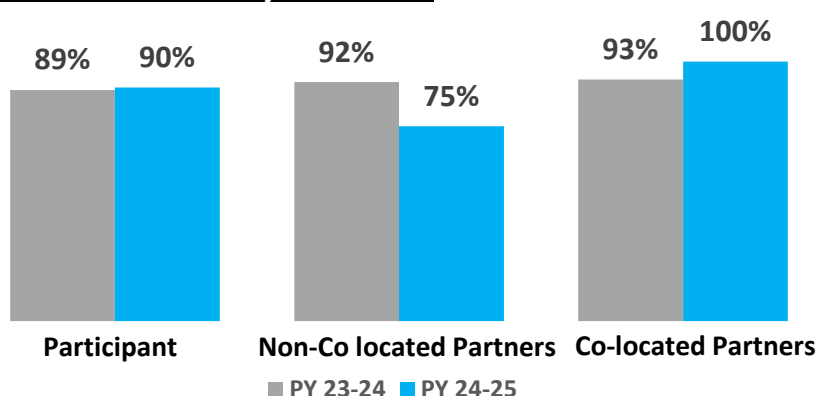
DISCLAIMER: No member of the Orange County Workforce Development Board (OCWDB) shall sign a letter or make a statement purported to represent the position of OCWDB as a body. Letters or verbal statements of support or opposition on any issue shall only be made or signed by the Chair of OCWDB and shall be submitted to the Advisory Board for pre-approval. The policy of the Board of Supervisors does not allow OCWDB or its Chair to sign a letter of position on any matters pertaining to legislation. OCWDB members may write personal letters or speak as individuals stating personal positions but may not do so as representing the position or opinion of OCWDB and/or the County of Orange.



## ONE-STOP OPERATOR PERFORMANCE DASHBOARD FOR QUARTER 2 (OCTOBER – DECEMBER) PY 24-25

Center Stats	Q2 PY 23-24			Q2 PY 24-25		
	Visitor Info	Brea	Laguna	Total	Brea	Laguna
Total Visitors	2,627	805	3,432	3,603	1,827	5,430
1st Time Visitor	989	211	1,200	1,162	296	1,458
Walk-ins	1,384	279	1,663	1,704	658	2,362
Appointment	448	200	648	540	408	948
Resource Room	1,000	288	1,288	1,299	484	1,783
Calls	782	321	1,103	1,317	736	2,053
Workshops Hosted	72	47	119	190	213	403

### Satisfaction Surveys



**Participants**

- 132 QR Code Surveys
- 5 Paper Surveys
- 210 Email Surveys

### Workshops

## WORKSHOP ATTENDANCE Quarter 2

#### TOP 5 WORKSHOPS

- Resume/ Cover Letter Review
- Orientation
- Mock Interview
- Selling your Strengths in an Interview
- Best Job Search Practices

	BREA		LAGUNA NIGUEL	
	PY 23-24	PY 24-25	PY 23-24	PY 24-25
In-Person	27	96	19	88
Virtual	56	116	28	130
<b>TOTAL</b>	83	212	47	218

OC Workforce Solutions Center

675 Placentia Avenue, Suite 330  
Brea, CA 92821  
(866) 500-6587

[www.ocworkforcesolutions.com](http://www.ocworkforcesolutions.com)  
info@ocworkforcesolutions.com

OC Workforce Solutions Center

28202 Cabot Road, Suite 140  
Laguna Niguel, CA 92677  
(866) 500-6587



# ADULT AND DISLOCATED WORKER PROGRAM PERFORMANCE DASHBOARD QUARTER 2 (OCTOBER – DECEMBER) PY 24-25

## Enrollments



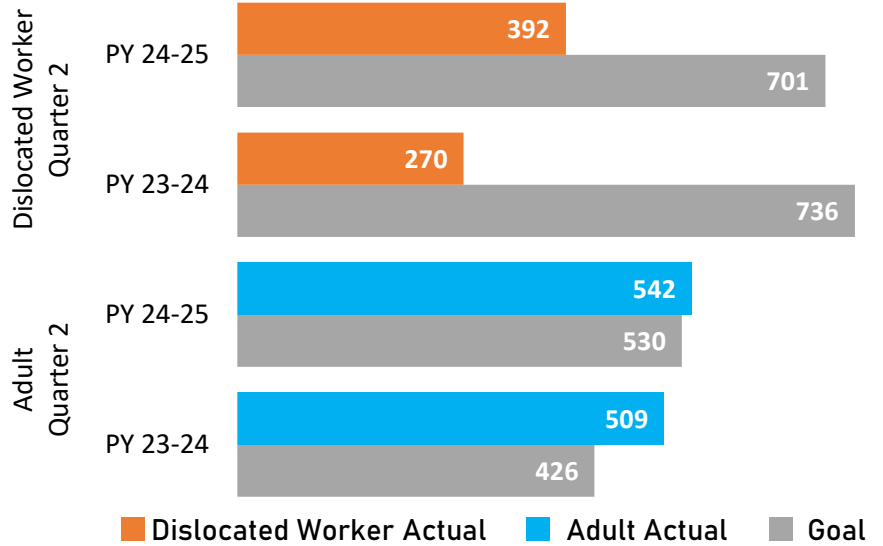
**392**

DISLOCATED WORKER PROGRAM (DW)



**542**

ADULT PROGRAM



## Programs

Q2 PY 23-24

Q2 PY 24-25

	Adult		DW		Adult		DW	
	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual
Placement in the Second Q.	66.00%	61.00%	75.00%	67.5%	66.0%	63.30%	75.0%	65.70%
Placement in the Fourth Q.	65.00%	58.50%	78.00%	70.6%	65.0%	56.70%	78.0%	61.30%
Median Earnings	\$8,300.00	\$8,124.20	\$10,500.00	\$11,057.65	\$8,300.00	\$8,025.25	\$10,500.00	\$11,346.32
Credential Rate	67.00%	70.50%	77.00%	78.70%	67.0%	76.3%	77.0%	76.9%
In-Program Skills Gain (MSG)	65.00%	61.30%	65.00%	66.40%	65.0%	72.0%	65.0%	73.8%

## Highlights



**8**

Truck Driving Training



**6**

Information Technology Training



**4**

Accounting Training



We have expanded services to Mercy House shelters in Buena Park and Huntington Beach, reaching populations with high barriers to employment. Case Managers provide workshops and case management services on site.

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