



A G E N D A

Orange County Workforce Development Board Business Services Committee Meeting

November 1, 2022

9:00 A.M.

www.ocboard.org

***Pursuant to Government Code Section 54953(e)(1), as amended by AB 361, this meeting will be held by zoom. Members of the public may observe and address the meeting telephonically. To attend the meeting via teleconference please call:**

Dial (for higher quality, dial a number based on your current location):

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Webinar ID: 876 6847 2690 / Link to meeting: <https://us06web.zoom.us/j/87668472690>

****In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify the Orange County Community Services office 72 hours prior to the meeting at (714) 480-6500.**

The Board encourages your participation. If you wish to speak you may do so during Public Comment. To speak during Public Comment, press *9 following the Chair's invitation from the public to speak. Once acknowledged and prompted by the Chair, you may begin to speak. Except as otherwise provided by law, no action shall be taken on any item not appearing in the agenda. When addressing the Council, please state your name for the record prior to providing your comments.

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. Members of the public that wish to send comments or speak on an item(s) may send a completed Speaker Request Form(s) identifying the items and send them to OCCSAdvisoryCouncilsBoards@occr.ocgov.com prior to the beginning of the meeting. To speak on a matter not appearing in the agenda, but under the jurisdiction of this Advisory Board, you may do so during Public Comments. Speaker request forms must be sent prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Committee, it is requested that you state your name for the record. Address the Committee as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.

Materials/handouts can be requested up to 72 hours in advance of the meeting by www.ocboard.org.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922 or 711. If you need special assistance to participate in this program, please contact 714-480-6500 at least 72 hours prior to the event to allow reasonable arrangements to be made to ensure program accessibility.

AGENDA:

- 1. CALL TO ORDER: Chair Anna Lisa Lukes
- 2. PLEDGE OF ALLEGIANCE
- 3. BOARD MEMBER ROLL CALL: OC Community Services Representative
- 4. PUBLIC COMMENT:

At this time, members of the public may address the Business Services Committee regarding any items within the subject jurisdiction, provided that no action is taken on off-agenda items unless authorized by law. *(Comments shall be limited to three (3) minutes, unless the Chair pre-identifies a different time at the start of meeting for all public speakers).*

INFORMATION ITEM(S):

- 5. BUSINESS SURVEY(S)
 - A. JOB FAIRS QUARTER 1 REPORT
 - B. CALJOBS SURVEY QUARTER 1 REPORT
- 6. OCWDB / WORKFORCE & ECONOMIC DEVELOPMENT DIVISION STAFF BUSINESS SOLUTIONS UPDATES
 - A. HIRING INITIATIVES (Job Fairs, Hiring Events, Employer Job Posting Support, On-the-Job Training, Apprenticeship etc.)
 - B. ON-THE-JOB TRAINING (OJT) INITIATIVE
 - C. BUSINESS & ECONOMIC RECOVERY CALL CENTER
 - D. OCWDB RAPID RESPONSE / WARN NOTICE
 - E. REGIONAL INITIATIVES & COMPREHENSIVE ECONOMIC DEVELOPMENT STRATEGY (CEDs) OVERVIEW
 - F. GRANT MATRIX
 - G. EDD COMPLIANCE

7. OPEN DISCUSSION

At this time, members of this Subcommittee may comment on agenda or non-agenda matters provided that NO action may be taken on off-agenda items unless authorized by law.

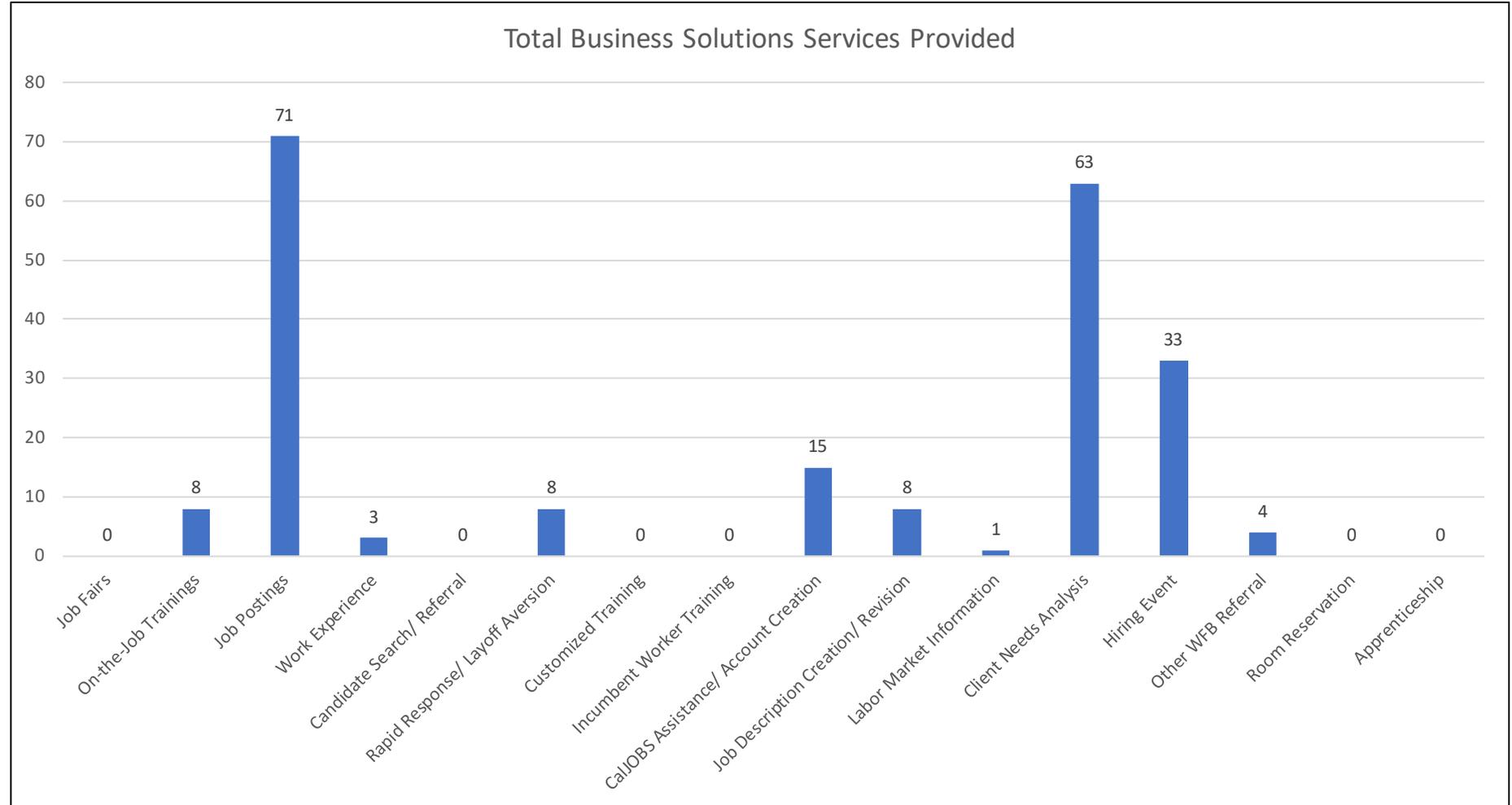
ADJOURNMENT

DISCLAIMER: No member of the Orange County Workforce Development Board (OCWDB) shall sign a letter or make a statement purported to represent the position of OCWDB as a body. Letters or verbal statements of support or opposition on any issue shall only be made or signed by the Chair of OCWDB and shall be submitted to the Board for approval. The policy of the Board of Supervisors does not allow OCWDB or its Chair to sign a letter of position on any matters pertaining to legislation. OCWDB members may write personal letters or speak as individuals stating personal positions but may not do so as representing the position or opinion of OCWDB.

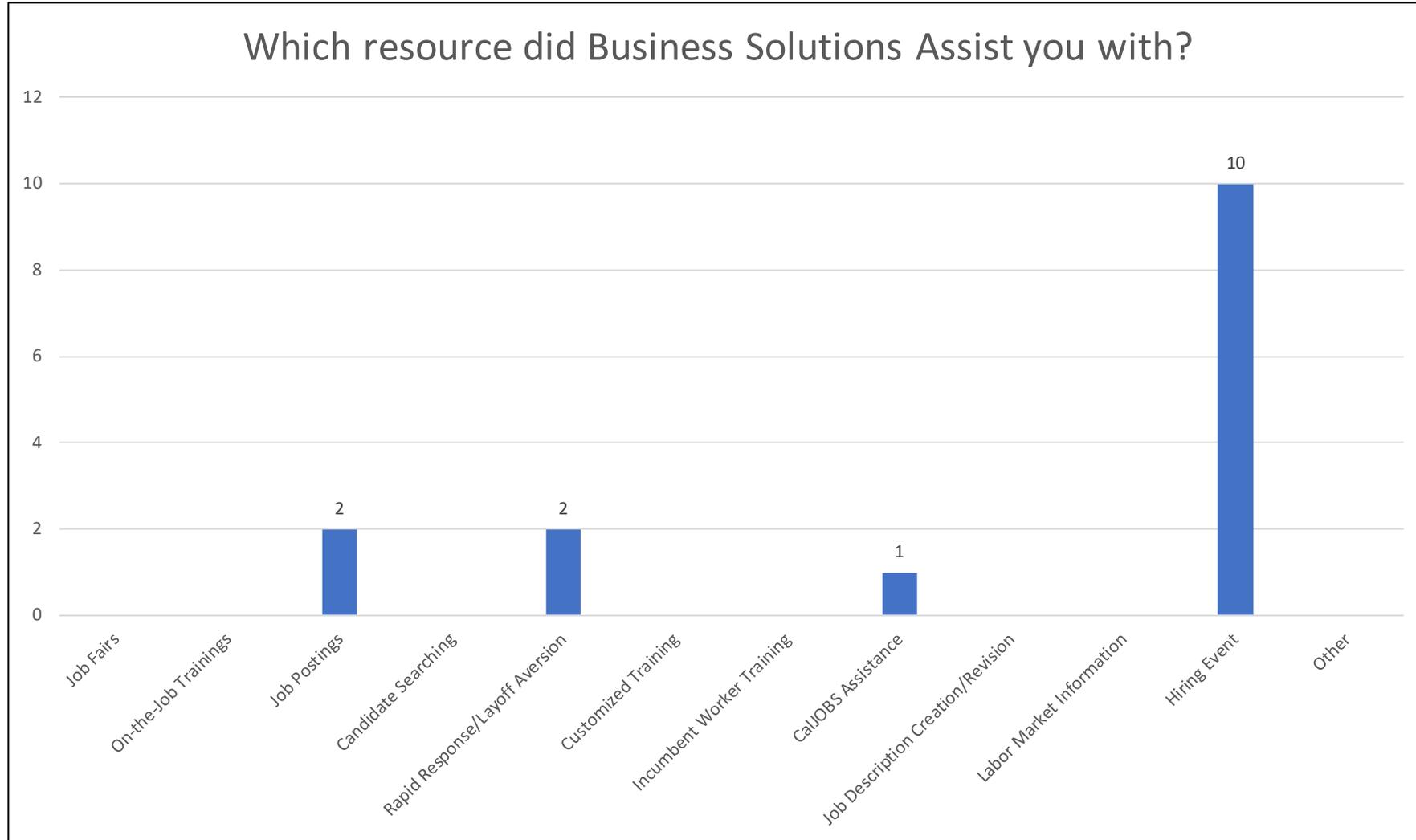
BUSINESS SOLUTIONS SURVEYS

Business Solutions Surveys

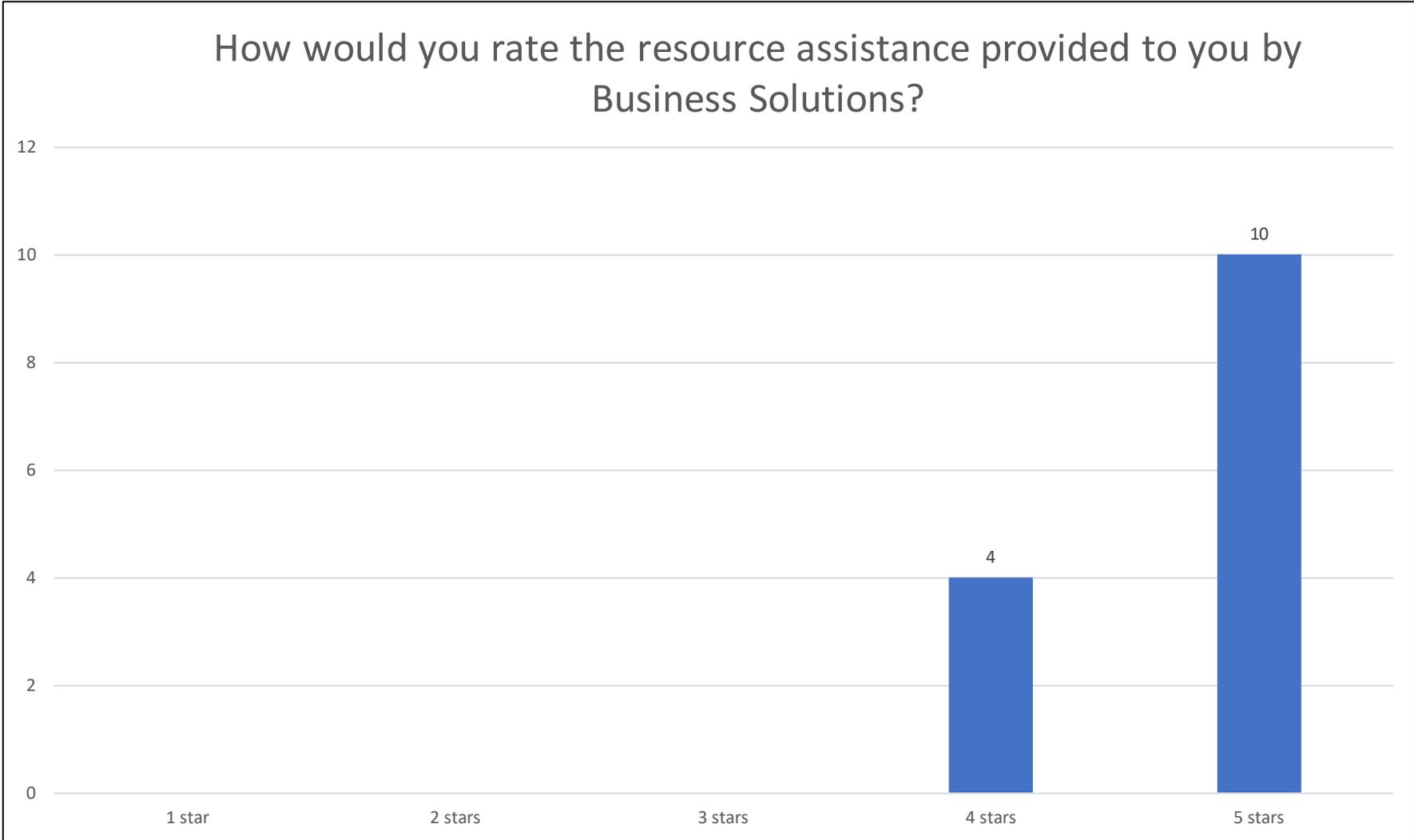
Business Solutions sent the customer satisfaction survey to 147 employers engaged between July and September 2022. 15 employers responded to the survey.



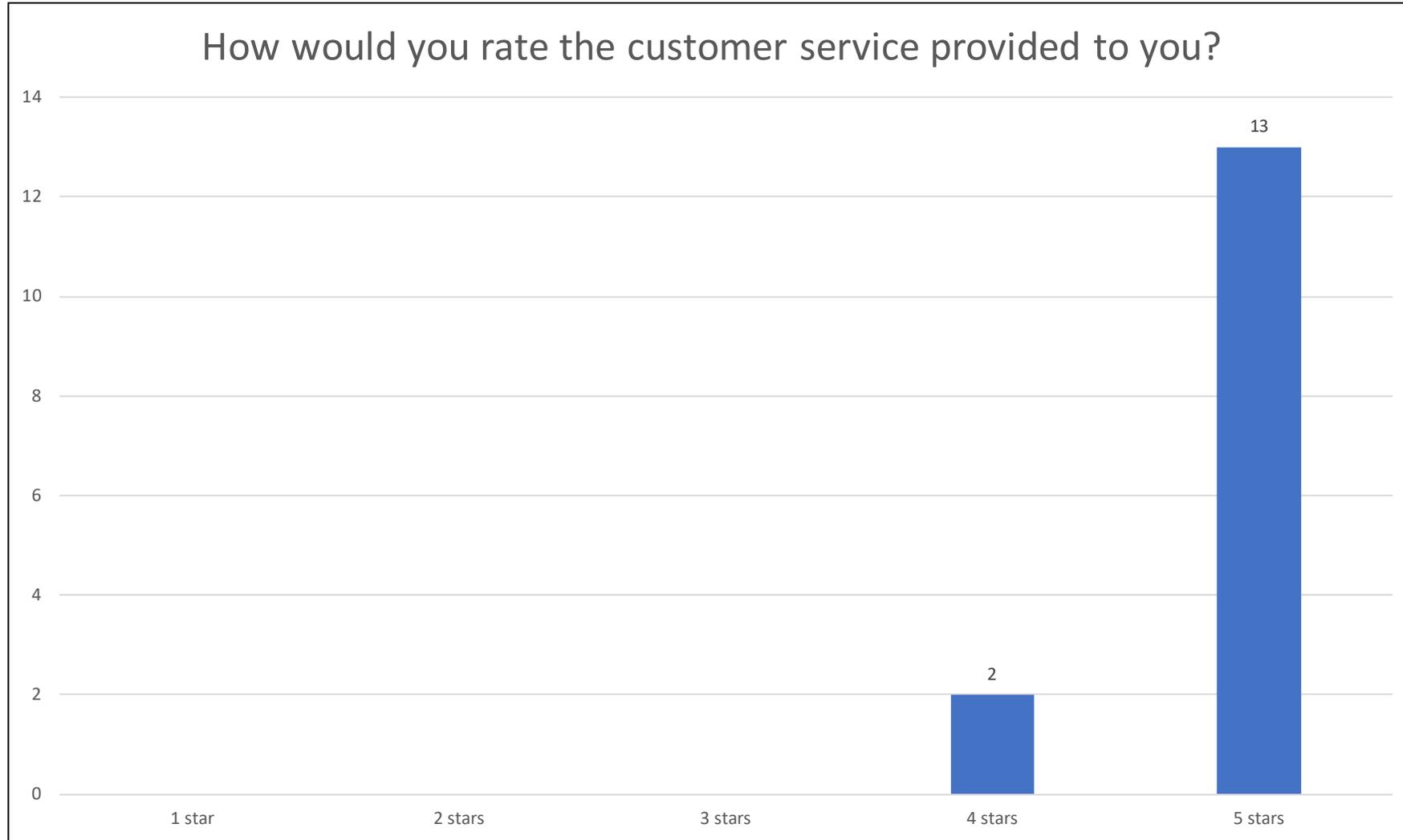
Business Solutions Surveys



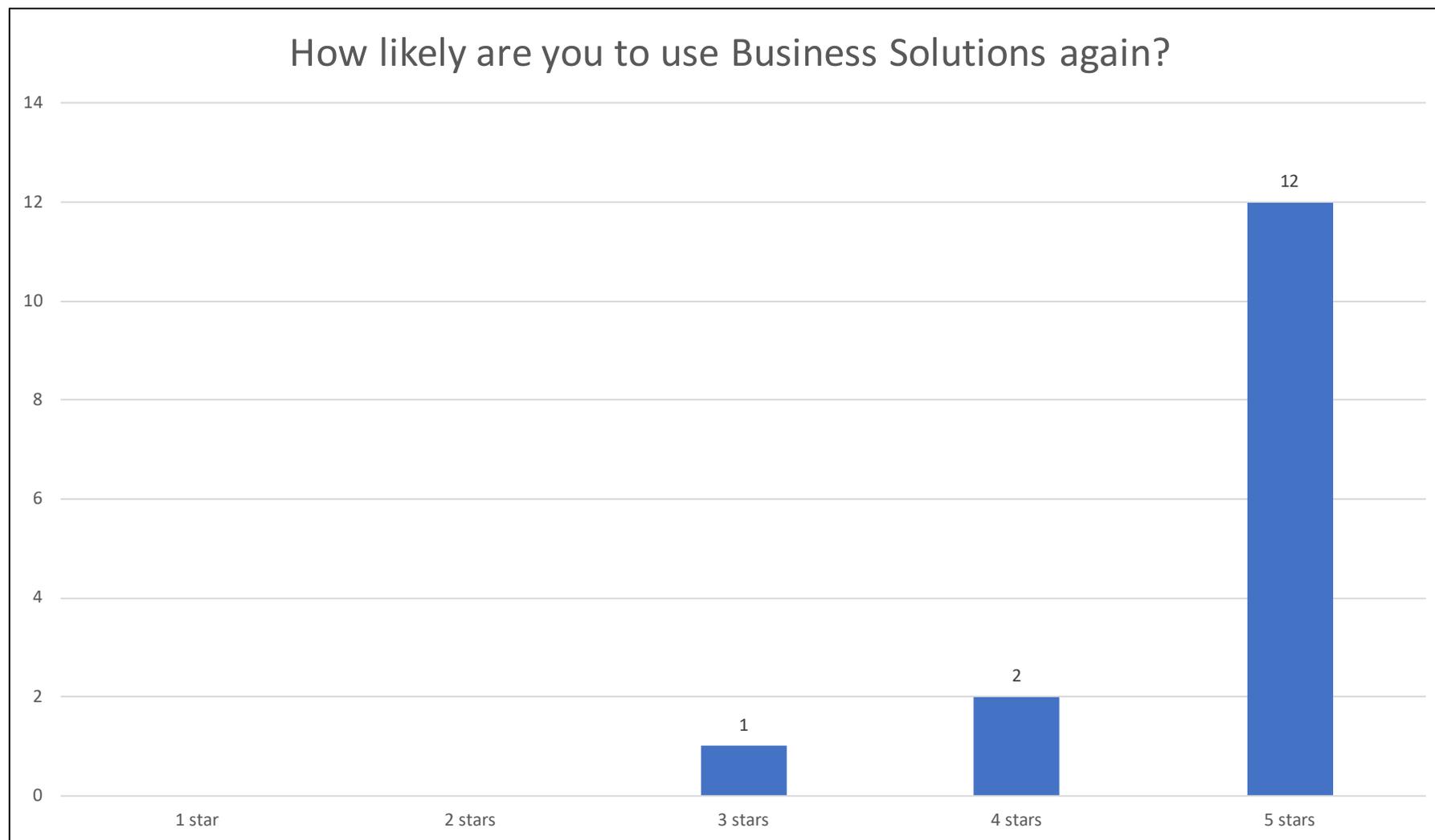
Business Solutions Surveys



Business Solutions Surveys



Business Solutions Surveys



Business Solutions Surveys

Please provide any additional feedback to better explain your answers.

“Thank you!”

“We recommend limiting the hours that the job fair extends to 2.” – In reference to Multi-Industry Hiring Event

“Very helpful resource, excellent customer service. I don’t know where my opening was actually posted – maybe it would be good to let us know. I am new to this service/department. Thanks for your help!”

“I know this is the first fair, but attendance was really low, especially for a 4-hour event. Also, just a thought, it would have been nice to either have water/drinks provided or have had a heads up there would be none. Same for food/lunch/break – I planned ahead and brought my own but other recruiters didn’t seem to. Having the AC cold was a great call since being hot and stuff is the worst, but I would recommend telling folks to bring a jacket just in case. Thanks for including us!” – In reference to Multi-Industry Hiring Event

“I would like to note that Brynn Hernandez really offered support, knowledge and compassion toward our recent layoff. Thank you!”

“Great event! Please invite us to the next one. We love to serve the community.” – In reference to Multi-Industry Hiring Event

“Nice event”

“Within two days, we received two responses!”

HIRING INITIATIVES

Hiring Initiatives – Hiring Events

	Company	Date	# of Attendees	Platform
	Parker Aerospace	7/12/2022	26	Workforce Solutions Center
	Glidewell	7/13/2022	28	Workforce Solutions Center
	Caltrans	7/14/2022	137	Workforce Solutions Center
	Multi-Industry Hiring Event	7/19/2022	11	Workforce Solutions Center
	Bamboo Couriers, Charter Communications, IRP Medical, KPC Health, Mark Beamish Waterproofing			
	Multi-Industry Hiring Event	8/4/2022	69	Workforce Solutions Center
	Amazon, Applied Medical, CVS Health, Elevo Learning, First Student, Harbor Distributing/Reyes Holdings, Sitaline Graphics Solutions			
	Disneyland Resort	8/9/2022	42	Workforce Solutions Center
	Multi-Industry Hiring Event	8/23/2022	63	Workforce Solutions Center
	City of Orange, Corovan, Exemplis, First Group Buses, Inter-Con Security, Los Angeles Airport Police, Sports Basement			
	Multi-Industry Hiring Event	9/21/2022	45	Workforce Solutions Center
	AMPAM Parks Mechanical, Chipotle, ECOS, H Mart, Orange County Transportation Authority, Phoenix House			
	Chipotle	9/27/2022	3	Workforce Solutions Center
	Total Events: 9		Total Attendees: 424	

Hiring Initiatives – Work Experience

Company Name	Position	Status
211OC – August Cohort	Information and Referral Specialist	Filled w/ 2 participants
Compass Property Management	Property Management Assistant	Filled and Active
La Habra Collaborative	Stock Clerk / Food Bank	Filled and Active
Noble Path Foundation	Administrative Assistant	Filled and Active
Walgreens – La Habra	Sales Associate	Filled and Active
Grocery Outlet – Buena Park	Stock Clerk	Filled and Active
Phantom Design	Packing & Shipping Coordinator	Recruiting

OJT Pipeline Overview – In Process

Employers Name	Position	# of Positions	Position Description	Salary	Proposed Timeline
Creating Coding Careers (Apprenticeship)	Software Developer	1	Provide technical support, including support via troubleshooting, implementing bug fixes, and root cause analysis. Review requirements to ensure that they are provided in sufficient detail to be accurately estimated. Work with product owners to fully understand business functionality, pain points, and areas of improvements. Proactively keep HTML/CSS/JAVASCRIPT skills current by learning and coding everyday.	\$20/hr	Completed 10/18/2022

OJT Pipeline Overview – Active

Employers Name	Position	# of Positions	Position Description	Salary	Proposed Timeline
Clean Energy	Service Technician 1	1	Position will inspect, maintain and perform minor to moderate repairs on CNG and/or LNG fueling equipment, including compressors, dispensers, priority panels, dryers, storage tanks and other related equipment.	\$26.14/ hr	Upon candidate identification
Clean Energy	Service Technician 2	1	Position will inspect, maintain and perform minor to moderate repairs on “Compressed Natural Gas” (CNG), “Liquefied Natural Gas” (LNG) and “Hydrogen” fueling equipment and all other related equipment.	\$28.76/ hr	Upon candidate identification
Phantom Design	Graphic Designer	1	Uses a combination of graphic design skills and software to both inspire and satisfy the vision of the clients. Designs will be part of a variety of services including website development, marketing, social media, brochures, and other branding avenues.	\$18/hr	Upon candidate identification
ECOS	Batch Maker	1	Ensure the safe, quality, and consistent mixing of all production batches based on orders received and stock levels.	\$18/hr	Upon candidate identification

OJT Pipeline Overview – In Discussion

Employers Name	Position	# of Positions	Position Description	Salary	Proposed Timeline
Applied Medical	Maintenance TBD	TBD	Device assembly, packaging, labeling, machine operations, etc.	TBD	Application being completed

Hiring Initiatives – Apprenticeships

There were no new apprenticeship discussions in Q1

Hiring Initiatives - Outreach

July 6, 2022 – ABAOC-CAN Business Networking Breakfast

July 26, 2022 – OC Forum Virtual Program

August 9, 2022 – Center of Excellence Regional Strategic Sessions

August 18, 2022 – SBDC Consultants Day

August 31, 2022 – ABAOC BizCon

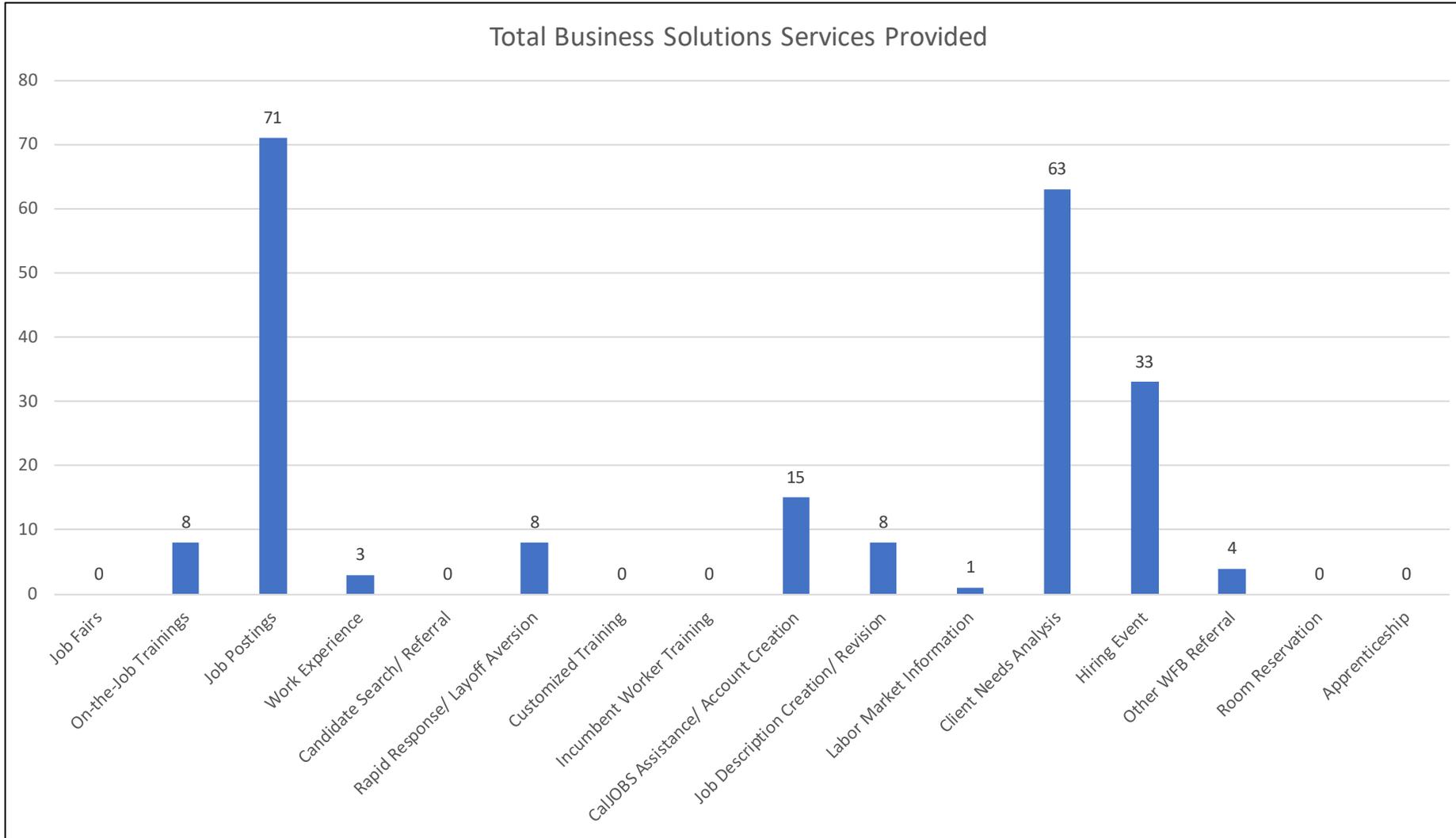
September 13, 2022 – BBB Anaheim

September 16, 2022 – OCIACC Awards Luncheon

September 22 – BABC Best of Brands Event

September 30, 2022 – SBDC Small Business Expo

Hiring Initiatives – Assistance with Filling Jobs



Grants Update

Grant Name	Funder	Fiscal Agent	Description	OCWDB Role	Targeted Customer(s)	Total Grant	Begin Date	End Date	Match/ Leverage	Subrecipient(s)
Grants Awarded										
California Microbusiness COVID-19 Relief Grant Program	CA Office of the Small Business Advocate (CalOSBA)	County of Orange	Funding to distribute \$2,500 grants to eligible microbusinesses that have been impacted by COVID-19 and the associated health and safety restrictions.	Administstrator	MicroBusiness owners	\$3,975,481	12/29/2021	12/30/22	0%	N/A
Comprehensive and Accessible Reemploymet through Equitable Emoloyment Recovery (CAREERS) National Dislocated Worker Grants	Employment and Training Administration	County of Orange	The goal of the CAREER DWG is to help reemploy dislocated workers most affected by the economic and employment fallout from the COVID-19 pandemic. Grant will be a regional effort, in partnership with Anaheim and Santa Ana WDBs.	Administrator / Regional Planning Lead	Dislocated Workers (Marginalized Groups)	\$3,000,000	9/24/2021	9/23/23	\$1,500,000	N/A
VEAP 20-21	EDD	County of Orange	Efforts will be focused on outreach, recruitment, and providing initial assessment and immediate support services to veterans in Orange County.	Administrator / One-Stop Center System	Veterans with significant barriers to employment	\$ 500,000	04/01/21	3/31/23	\$1,019,200 (40% required)	N/A
Orange County's Regional Implementation/Slingshot 4.0	CA Workforce Development Board/EDD	County of Orange/OCWDB	Efforts will be focused on developing a Post COVID-19 Economic Development Strategy that includes regional and sub-regional workforce and economic development strategies that support equitable recovery efforts and an equitable regional economy; and providing capacity building and training and development opportunities that support RPU staff, providers, and regional partners, to be conducted during the	Administrator / Regional Planning Lead	N/A	\$ 375,000	04/01/21	12/31/2022 (no-cost 3 month extension)	0%	Anaheim WDB/ Santa Ana WDB

Orange County's Regional Implementation/Slingshot 4.0	CA Workforce Development Board/EDD	County of Orange	Further the objectives of the State Plan, accomplish the regional plan implementation activities, and attain indicators of regional coordination by developing regional leadership, organizing regional industry leaders, building community partnerships, and promoting workforce, education and economic development services and partners through outreach and by conducting a community scan of businesses and sectors	Administrator / Regional Planning Lead	Local Businesses/Industry Leaders	\$ 375,000	04/01/21	12/31/22	0%	Anaheim WDB/ Santa Ana WDB
Summer Training & Employment Program for Students (STEPS) 2022 (pending award approval)	Foundation for CA Community Colleges/ CA Department of Rehabilitation	County of Orange	Funding will be used to serve students with disabilities (SWDs) ages 16-21 by working in cooperation with the Department of Rehabilitation (DOR) to provide workforce services to SWDs, specifically training and paid work experience. Students are coenrolled into the WIOA Youth program.	Administrator	Students with disabilities (SWDs) ages 16-21	\$ 264,500	07/01/22	6/30/23	0%	Goodwill of Orange County
Regional Equity and Recovery Partnerships (RERP) (Application due 5/6/22)	CA Workforce Development Board	County of Orange	Funding to expand and implement the partnership and service strategies to train individuals with barriers to employment; partnership with the community college system to create system change	Administrator / Regional Planning Lead	English language learners, immigrants, first gen college students	\$1,300,000	12/1/2022	9/30/2025	0%	Anaheim WDB/ Santa Ana WDB
TOTAL						\$ 9,789,981				

Grant Name	Funder	Fiscal Agent	Description	OCWDB Role	Targeted Customer(s)	Total Grant	Begin Date	End Date	Match	Subrecipient(s)
Grants Pending										
Orange County's Regional Implementation/Slingshot 5.0	CA Workforce Development Board/EDD	County of Orange/OCWDB	Efforts will be focused on developing a Post COVID-19 Economic Development Strategy that includes regional and sub-regional workforce and economic development strategies that support equitable recovery efforts and an equitable regional economy; and providing capacity building and training and development opportunities that support RPU staff, providers, and regional partners, to be conducted during the regional collaborative partner meetings.	Administrator / Regional Planning Lead	N/A	\$ 131,250	01/01/23	6/30/24	0%	Anaheim WDB/ Santa Ana WDB
Prison to Employment Initiative (P2E) 2.0	CA Workforce Development Board/EDD	Santa Ana WDB	Collaborative development of regional partnerships and plans to serve the formerly incarcerated and other justice involved.	Regional Partner	Formerly incarcerated and other justice involved individuals	\$ 1,300,000	01/01/23	12/31/25	0%	Anaheim WDB/ Santa Ana WDB

WORKFORCE & ECONOMIC DEVELOPMENT DIVISION (W&EDD) MONITORING & COMPLIANCE UNIT			
MONITORING INFORMATION	STATUS	NEXT STEPS	DISTRICT
(EDD) WIOA Fiscal and Procurement Review PY 16/17 and PY 17/18	Ongoing	A third-party audit is in progress. Contract with Davis Farr extended through December 31, 2022. Documentation regarding match/in-kind questioned costs provided to EDD, awaiting response. Third-party auditor still working to resolve audit related matters. Update from Davis Farr advising that they are wrapping up the audit and received approval from EDD to prepare the draft report, which will be sent as soon as possible.	ALL
EDD Enhanced Desk Review- 85% Formula Grant-PY2021-22	Upcoming	EDD will conduct the PY 2021-22 Fiscal and Oversight On-Site Monitoring Review of the Orange County Workforce Development Board (OCWDB): 85% Formula Grant program. Confirmed review dates 11/7/2022-11/10/2022. Requested questionnaire and supporting documentation due to EDD by 10/7/22.	ALL
AUDIT CONTINGENCY LIST	STATUS	NEXT STEP	DISTRICT
EDD WIOA National Dislocated Worker Grant (NDWG) 2017-California Wildfires (10/18/17 -12/10/18)	Ongoing	On 2/24/20, CID submitted a response to EDD's letter with documentation to support questioned expenses. Additional notification received from EDD advising that Dept. of Labor is questioning participant wages/fringe benefits cost expensed and participant eligibility. Requested documentation provided to EDD via email. Awaiting follow-up.	ALL
EDD WIOA Youth Program Monitoring PY 19-20	Ongoing	Corrective action plan documents submitted to EDD on 4/15/22. Final report received May 6, 2022. Findings #1, 3-6 CAP responses were sufficient to resolve; however, Findings will remain open until verified during future monitoring reviews of successful implementation. Findings #2 was resolved and closed.	ALL
EDD Technical Support (Case #2017-SA-003)	Ongoing	The Orange County Single Audit Report for fiscal year ending 6/30/19 was submitted to EDD. On 6/18/19, EDD questioned \$3,911,557 in costs for failure to conduct a competitive procurement. On 7/24/19, CID submitted a response. Awaiting response from EDD.	ALL