



## A G E N D A

### Orange County Workforce Development Board Executive Committee Meeting

May 19, 2022

8:30 A.M.

[workforce.ocgov.com](http://workforce.ocgov.com)

**\*Pursuant to Government Code Section 54953(e)(1), as amended by AB 361, this meeting will be held by zoom. Members of the public may observe and address the meeting telephonically. To attend the meeting via teleconference please call:**

**Dial (for higher quality, dial a number based on your current location):**

**US: +1 720 707 2699 or +1 253 215 8782 or +1 346 248 7799 or +1 646 558 8656 or +1 301 715 8592 or +1 312 626 6799**

**Webinar ID: 880 8919 6836 / Link to the meeting: <https://us06web.zoom.us/j/88089196836>**

**\*\*In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify the Orange County Community Services office 72 hours prior to the meeting at (714) 480-6500.**

**The Board encourages your participation. If you wish to speak you may do so during Public Comment. To speak during Public Comment, press \*9 following the Chair's invitation from the public to speak. Once acknowledged and prompted by the Chair, you may begin to speak. Except as otherwise provided by law, no action shall be taken on any item not appearing in the agenda. When addressing the Council, please state your name for the record prior to providing your comments.**

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. Members of the public that wish to send comments or speak on an item(s) may send a completed Speaker Request Form(s) identifying the items and send them to [OCCSAdvisoryCouncilsBoards@ocgov.com](mailto:OCCSAdvisoryCouncilsBoards@ocgov.com) prior to the beginning of the meeting. To speak on a matter not appearing in the agenda, but under the jurisdiction of this Advisory Board, you may do so during Public Comments. Speaker request forms must be sent prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Committee, it is requested that you state your name and city of residence for the record. Address the Committee as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.

Materials/handouts can be requested up to 72 hours in advance of the meeting by visiting <https://www.occommunityservices.org/cid/oc-workforce-development-board>.

*This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922 or 711. If you need special assistance to participate in this program, please contact 714-480-6500 at least 72 hours prior to the event to allow reasonable arrangements to be made to ensure program accessibility.*

**AGENDA:**

1. CALL TO ORDER: Chair Teri Hollingsworth
2. PLEDGE OF ALLEGIANCE
3. BOARD MEMBER ROLL CALL: OC Community Services Representative

## 4. PUBLIC COMMENT:

*At this time, members of the public may address the Executive Committee regarding any items within the subject jurisdiction, provided that no action is taken on off-agenda items unless authorized by law. (Comments shall be limited to three (3) minutes, unless the Chair pre-identifies a different time at the start of meeting for all public speakers).*

**ACTION ITEM(S):**

5. APPRENTICESHIP POLICY
6. EVENTS POLICY AND ATTACHMENT I  
*Recommendation: Approve policies listed in items 5-6 for submission to the OC Workforce Development Full Board for review and final approval.*

**INFORMATION ITEM(S): COMMITTEE CHAIR UPDATES**

7. BUSINESS SERVICES COMMITTEE
8. YOUTH COMMITTEE
  - A. PERFORMANCE
    - i. READY SET OC QUARTER 3
    - ii. SUMMER TRAINING AND EMPLOYMENT PROGRAM FOR STUDENTS (STEPS) QUARTER 3
9. ONE-STOP OVERSIGHT COMMITTEE
  - A. PERFORMANCE
    - i. ONE-STOP OPERATOR QUARTER 3
    - ii. TITLE I CAREER SERVICES QUARTER 3
    - iii. AB1111 QUARTER 3
    - iv. VETERANS EMPLOYMENT RELATED ASSISTANCE PROGRAM (VEAP)
    - v. NATIONAL DISLOCATED WORKER GRANT (NDWG) – ON-THE-JOB TRAINING
  - B. ONE-STOP SURVEYS
10. GRANT MATRIX
11. EDD COMPLIANCE / AUDIT UPDATES

**DISCUSSION ITEM(S):**

## 12. OPEN DISCUSSION

*At this time, members of this Committee may comment on agenda or non-agenda matters provided that NO action may be taken on off-agenda items unless authorized by law.*

## **ADJOURNMENT**

DISCLAIMER: No member of the Orange County Workforce Development Board (OCWDB) shall sign a letter or make a statement purported to represent the position of OCWDB as a body. Letters or verbal statements of support or opposition on any issue shall only be made or signed by the Chair of OCWDB and shall be submitted to the Board for approval. The policy of the Board of Supervisors does not allow OCWDB or its Chair to sign a letter of position on any matters pertaining to legislation. OCWDB members may write personal letters or speak as individuals stating personal positions but may not do so as representing the position or opinion of OCWDB.



**DYLAN WRIGHT**  
DIRECTOR  
OC COMMUNITY RESOURCES

**CYMANTHA ATKINSON**  
ASSISTANT DIRECTOR  
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**TOM STARNES**  
DIRECTOR  
OC PARKS

**JULIE QUILLMAN**  
COUNTY LIBRARIAN  
OC PUBLIC LIBRARIES

# Community Resources

[Date]

**To:** WIOA and Other Subrecipients of the Orange County  
Workforce Development Area and OCWDB Staff

**From:** Carma Lacy  
Director of Workforce Development

**Subject:** Apprenticeship Policy  
Information Notice No. 22-OCWDB-XX

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## PURPOSE

To provide guidance on the development of Registered Apprenticeships, program eligibility, and the use of Apprenticeship Individual Training Accounts (AITAs) and Apprenticeship On-the-Job Trainings (AOJTs) for WIOA participants.

## EFFECTIVE DATE

This policy is effective immediately upon issuance.

## REFERENCES

- Workforce Innovation and Opportunity Act (WIOA) Pub. L. 113-128
- United States Department of Labor (USDOL), WIOA Final Rule, 20 CFR, Part 680 Subpart D and Subpart F
- USDOL, Apprenticeship Programs, Labor Standards for Registration, Amendment of Regulations; Final Rule, 29 CFR, Part 29
- USDOL, Training and Employment Guidance Letter 13-16; *Guidance on Registered Apprenticeship Provisions and Opportunities in the Workforce Innovation and Opportunity Act* (January, 12, 2017)

## BACKGROUND

A Registered Apprenticeship Program (RAP) is a formalized, structured training program that combines on-the-job-training with related practical and technical classroom instruction in highly skilled occupations. The Registered Apprenticeship is industry driven where employers determine the skills that are essential to sustain a quality workforce. Registered Apprenticeships target participants who need training and prepare them for in demand occupations. As an “earn and learn” strategy, Registered Apprenticeships offers job seekers immediate employment opportunities that pay sustainable wages and offer advancement along a career path.



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Graduates of RAPs receive nationally-recognized, portable credentials, and their training may be applied toward further post-secondary education.

All Registered Apprenticeship Programs consist of the following five core components:

1. Business Involvement  
Businesses must play an active role in building RAPs and are involved in every step of their design and execution. Employers determine the skills needed for workforce success.
2. On-the-Job Training (OJT)  
Every RAP includes structured OJT. Companies hire apprentices and provide hands-on training from an experienced mentor. This training is developed by mapping the skills and knowledge the apprentice must learn over the course of the program to be fully proficient at the job.
3. Related Instruction  
Apprentices receive related instruction or classroom style training that complements the OJT. This instruction helps refine the technical and academic skills that apply to the job. Related instruction may be provided by a community college, technical school or college, an apprenticeship training school, or by the business itself. This instruction can be provided at the school, online, or at the work site.
4. Rewards for Skill Gains  
Apprentices receive increases in pay as their skills and knowledge increase. Progressive wage gains reward and motivate apprentices as they advance through training and become more productive and skilled at their job.
5. National Occupational Credential  
Every graduate of a RAP receives a nationally-recognized credential issued by the U.S. Department of Labor or state apprenticeship agency. This portable credential signifies that the apprentice is fully qualified to successfully perform an occupation.

Sponsors of Registered Apprenticeship Programs must have the program approved by either the U.S. Department of Labor or the California Division of Apprenticeship Standards (DAS).

## **Definitions**

Intrastate Training Resource and Information Network (I-TRAIN) – The online, searchable database used by South Bay Workforce Investment Board (SBWIB) that includes the training program information (such as contact name, location, accessibility, accreditation, and availability of financial aid) for approved training programs in the Southern California region. (<https://wioa.i-train.org/>)

Non-traditional Registered Apprenticeship – An Apprenticeship in an industry or occupation other than construction or the trades.

On-the-Job Training (OJT) - A training option that provides employers the opportunity to train new participants (Trainees) on the specific knowledge or skills essential to achieve full and adequate performance of the job.

Pre-Apprenticeship Skills Training - A program or set of strategies designed to prepare individuals to enter and succeed in a registered apprenticeship program and has a documented partnership (letter of commitment) with at least one, if not more, approved apprenticeship program(s). The RAP partner for the pre-apprenticeship program must be approved by the

California Department of Industrial Relations, Division of Apprenticeship Standards (DIR/DAS). Such pre-apprenticeship programs must possess or develop a strong record of enrolling their pre-apprenticeship graduates into a registered apprenticeship program.

Sponsor – The employer, organization, educational institution, agency, or industry association responsible for developing and registering the apprenticeship and ensuring proper implementation of the program after approval.

Traditional Registered Apprenticeship - Programs in the construction or trade industries that are time-based and require a specific number of hours of OJT and related instruction.

### **Policy and Procedures**

The Orange County Workforce Development Board (OCWDB) Business Solutions Unit supports employers in developing new RAPs. Business Solutions is responsible with identifying employers and businesses that would be appropriate for an apprenticeship and connecting these employers with DAS/DOL to begin the registration process. OCWDB is targeting non-traditional apprenticeship industries and occupations for apprenticeship development.

For employers without an established Registered Apprenticeship, OCWDB Business Solutions will evaluate the employer's current or proposed training program and work with the employer to determine the appropriate training approach. If the employer's training program meets the criteria of an apprenticeship, Business Solutions will recommend applying for DAS/DOL approval. Training programs that are six months or less may be categorized as an OJT, rather than a Registered Apprenticeship, and would follow the OCWDB On-the-Job Training Policy.

Service Providers are to promote RAPs with eligible WIOA participants.

### **Eligibility**

WIOA program participants must meet eligibility requirements prior to being provided training services, in accordance with OCWDB Training Services Policy.

### **Registered Apprenticeship Funding**

OCWDB may fund the classroom training and/or the OJT phases of an apprenticeship. In order for a RAP to be eligible for WIOA funding, it must be approved by DAS and listed on I-TRAIN. All apprenticeships approved by DAS are authorized to be automatically placed on the local Eligible Training Provider List (I-TRAIN for Orange County). However, they may not always be listed because apprenticeship programs have the authority to decide if they want to be included or not.

#### **1. Apprenticeship Individual Training Account (AITA)**

The AITA applies only to apprenticeship training not provided directly by the employer. An AITA is limited in cost and duration and shall be provided only to eligible participants on the basis of an individualized career assessment. Participants must meet the financial need requirement of being unable to obtain grant assistance from other sources to pay partial or full costs of such training. The AITA will be processed in accordance with the OCWDB Individual Training Account Policy.

As with an ITA, the cost limit for an AITA is \$6,500 for the lifetime of the participant. The maximum AITA limit is not an entitlement. A waiver must be approved by the Director of Workforce Development for AITAs exceeding the cost limit. The amount and duration of

each participant's AITA award is determined on an individual basis. The total cost of the selected training program, any other financial assistance available to the participant, and the funding provided by WIOA available to the Adult, Dislocated Worker, or Youth Programs will factor into the AITA amount.

A participant must be accepted by a registered apprenticeship's training program and sponsor, when applicable, prior to the execution of an AITA.

## 2. Apprenticeship On-the-Job Training (AOJT)

WIOA authorizes the use of OJT funding to reimburse the Registered Apprenticeship employer for the wages provided to an apprentice during the OJT portion of the apprenticeship. Reimbursement will be based on availability of funding and have a maximum timeframe of one year. A participant is eligible for only one AOJT with a lifetime maximum of \$50,000. A waiver must be approved by the Director of Workforce Development for AOJTs lasting more than one year or exceeding the cost limit. A contract with the employer must be executed in accordance with the OCWDB On-the-Job Training Policy.

Reimbursement rates are based on the size of the employer:

- A maximum of 20 percent for companies with over 50 employees
- A maximum of 30 percent for businesses with 50 employees or less

## Pre-Apprenticeship Programs

A pre-apprenticeship program funded with WIOA funding must have at least one Registered Apprenticeship partner; such pre-apprenticeship programs must possess or develop a strong record of enrolling their pre-apprenticeship graduates into a Registered Apprenticeship program. Pre-apprenticeship programs generally consist of the following:

1. Training and curriculum that aligns with the skill needs of employers in the economy of the State or region involved;
2. Access to educational and career counseling and other supportive services, directly or indirectly;
3. Hands-on, meaningful learning activities that are connected to education and training activities, such as exploring career options, and understanding how the skills acquired through coursework can be applied toward a future career;
4. Opportunities to attain at least one industry-recognized credential; and
5. A partnership with one or more Registered Apprenticeship programs that assists in placing individuals who complete the pre-apprenticeship program into a Registered Apprenticeship program.

Pre-apprenticeship programs do not have the same automatic ETPL status under WIOA as do Registered Apprenticeship programs; USDOL does not register or regulate pre-apprenticeship programs. If the pre-apprenticeship training program seeks ETPL status and is approved and placed on the ETPL, WIOA Title I funds may be used to fund that program for eligible individuals.

## Participant Case File

Service Providers and OCWDB staff shall ensure proper documentation is kept in the participant's hard and electronic case files and available for inspection and review by local, State and Federal monitors. Refer to OCWDB WIOA Documentation Requirements Policy for more information regarding documentation.

### **Data Management**

Service Providers and OCWDB staff shall ensure that accurate activity codes are reflected in CalJOBS.

- 206 Referred to Registered Apprenticeship Program
- 224 Pre-Apprenticeship Training
- 307 Pre-Apprenticeship Program with Occupational Skills Training (ITA)
- 325 Apprenticeship Training
- 431 Enrolled in Pre-Apprenticeship Training (Youth)
- 432 Enrolled in Apprenticeship Training (Youth)
- 437 Pre-Apprenticeship Program with Occupational Skills Training (ITA) (Youth)
- E04 Apprenticeship

### **ACTION**

Bring this policy to the attention of all staff and relevant parties.

### **INQUIRIES**

If you have any questions regarding this policy, please contact your Contract Administrator at 714-480-6500.



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# OC Community Resources

[Date]

**To:** WIOA and Other Subrecipients of the Orange County  
Workforce Development Area

**From:** Carma Lacy  
Director of Workforce Development

**Subject:** Conference, Meeting, Training, and Event Request Policy

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## PURPOSE

The purpose of the Conference, Meeting, Training, and Event Request Policy is to have a process in place for Service Providers to request approval for attendance at public events, events/meetings hosted by elected officials, or other special engagements (conferences, meetings, trainings) in which Service Provider staff will be representing a County of Orange funded program.

## EFFECTIVE DATE

This policy is effective immediately upon issuance.

## POLICY AND PROCEDURES

Service Providers are to communicate the request regarding outreach events, meetings, trainings, conferences, including requests for the Service Provider to speak, present, and/or participate in a panel on behalf of the program, via email to their Program Manager for approval. OCWDB will conduct an internal evaluation of the request; requests may take up to 30 days to review.

### To submit a request:

1. Submit the Request Form (Attachment I) at least 45 days prior to the event to the assigned Program Manager. If it is less than 45 days when notice is received of the event, the Request Form is to be sent ASAP. While completing the form, Service Provider will consider the operational needs of the event, in-house coverage in order to maximize staffing resources, program requirements, and relevance to core program duties.
2. Program Manager will review the request and adhere to the following review process:
  - Review submitted form and follow-up with Service Provider with any clarifying questions.
  - If Program Manager agrees with request, forward Request Form to Director of Workforce Development for approval.



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When forwarding the form, the Program Manager will indicate in the subject line of the email the type of request (i.e. conference, meeting, training, speaker, etc.).

3. Upon review and approval/denial of request by Director of Workforce Development, Program Manager will email the Request Form back to the Service Provider.
4. Program Manager is to store a copy of the Request Form in the Service Provider's electronic file.

**ACTION**

Bring this policy to the attention of all staff and relevant parties.

**ATTACHMENTS**

Attachment I: Conference, Meeting, Training, and Event Request Form

OCCS Service Provider  
Conference, Meeting, Training, and Event Request Form

Service Provider: \_\_\_\_\_ Date: \_\_\_\_\_

**Conference/Meeting/Training/Event Information**

Event Name: \_\_\_\_\_ Organization: \_\_\_\_\_

Event Contact Person: \_\_\_\_\_ Number: \_\_\_\_\_

Date(s): \_\_\_\_\_ Start time: \_\_\_\_\_ End time: \_\_\_\_\_ Recurring Event:  Yes  No

One Time  Daily  Weekly  Monthly  Other  : \_\_\_\_\_ What Day(s) of the Week?  
 Mon  Tues  Wed  Thu  Fri

Conference/Training/Event/Seminar Topic: \_\_\_\_\_

Address: \_\_\_\_\_ Flyer Attached?  Yes  No

Registration Cost: \$ \_\_\_\_\_ Registration Deadline: \_\_\_\_\_ How many staff attending? \_\_\_\_\_

Event Description: \_\_\_\_\_

Target Audience: \_\_\_\_\_

Expected number of attendees: \_\_\_\_\_ Open to public:  Yes  No  N/A

Mobile Unit Requested?  Yes  No Outreach Materials Needed?  Yes  No

Will elected officials be present?  Yes  No If yes, who? \_\_\_\_\_

Are you presenting, speaking or part of a panel at the event?  
If yes, provide details: \_\_\_\_\_ Yes No

**Justification**

Does a program, grant, funder, etc. require this training/event? Yes  No  Which? \_\_\_\_\_

How does this conference/off-site meeting/training/event benefit the County-funded program?

**Service Provider Signature**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**OCCS/Program Director Signature**

Approved:  
Yes  No  Program Director's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

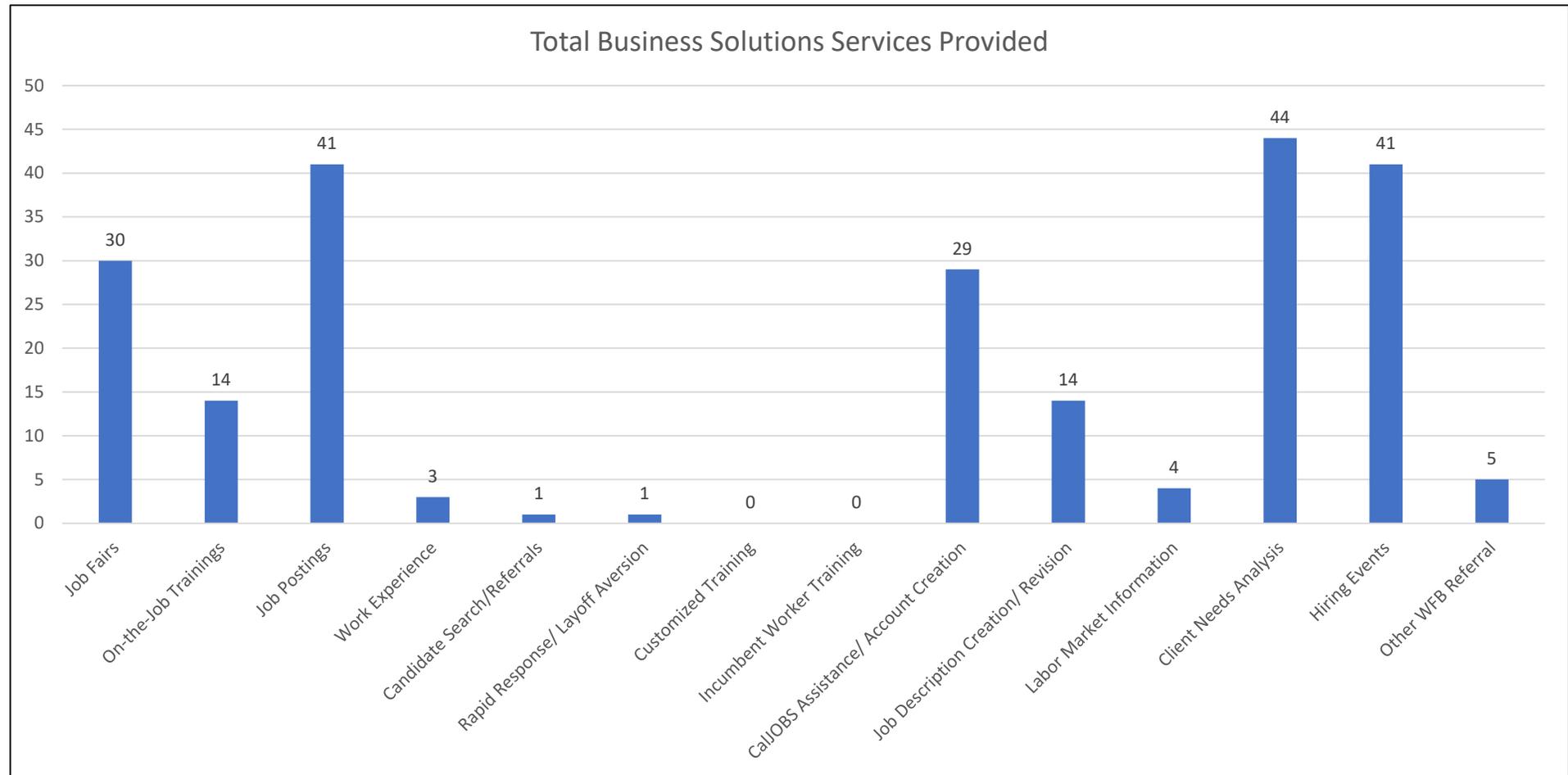
Approved:  
Yes  No  OCCS Director Signature: \_\_\_\_\_ Date: \_\_\_\_\_



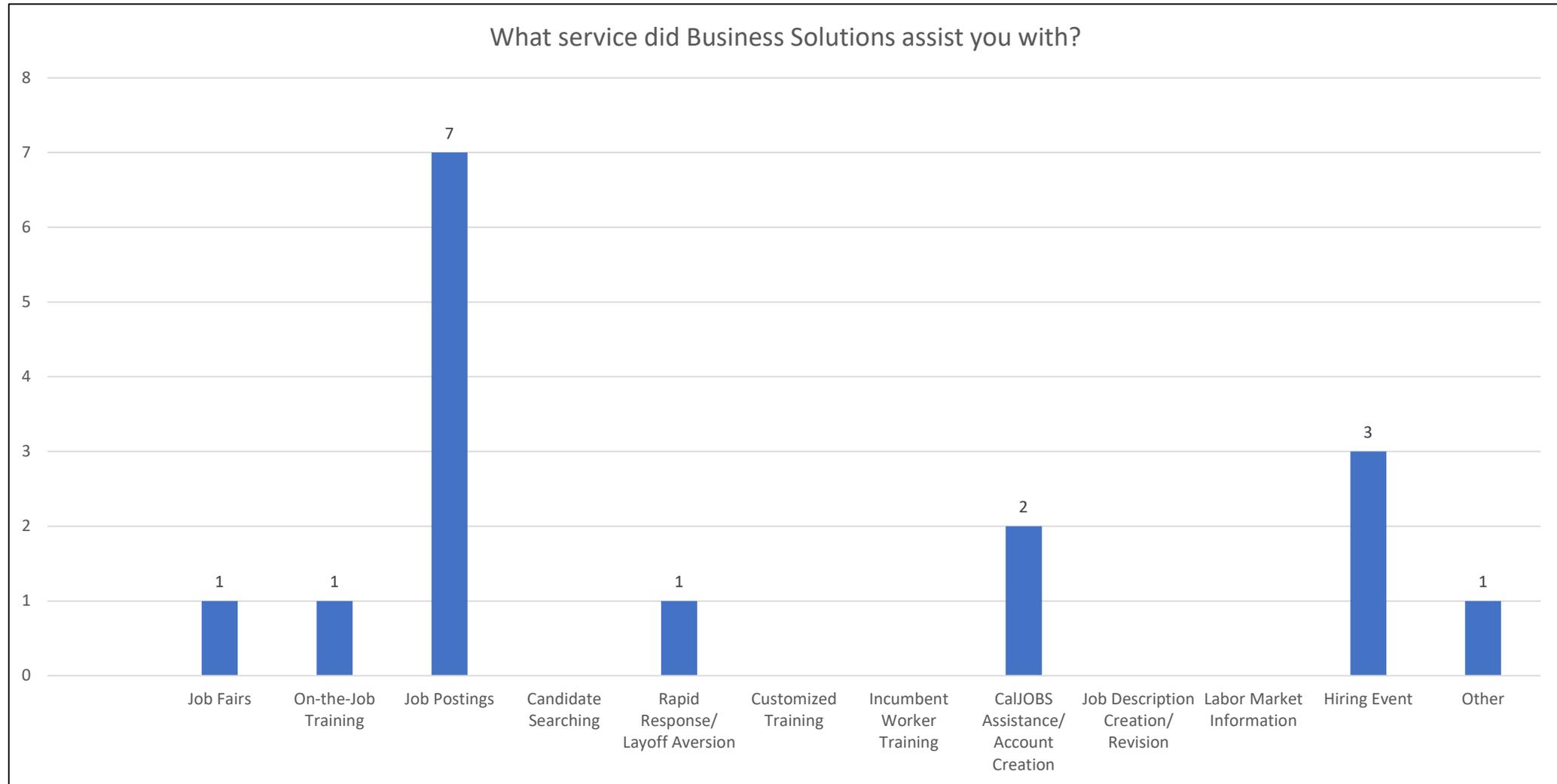
Business Services  
Committee  
May 3 2022 –  
Business Solutions Survey

# Business Solutions Surveys

Business Solutions sent the customer satisfaction survey to 94 employers engaged between January to March 2022. 16 employers responded to the survey.

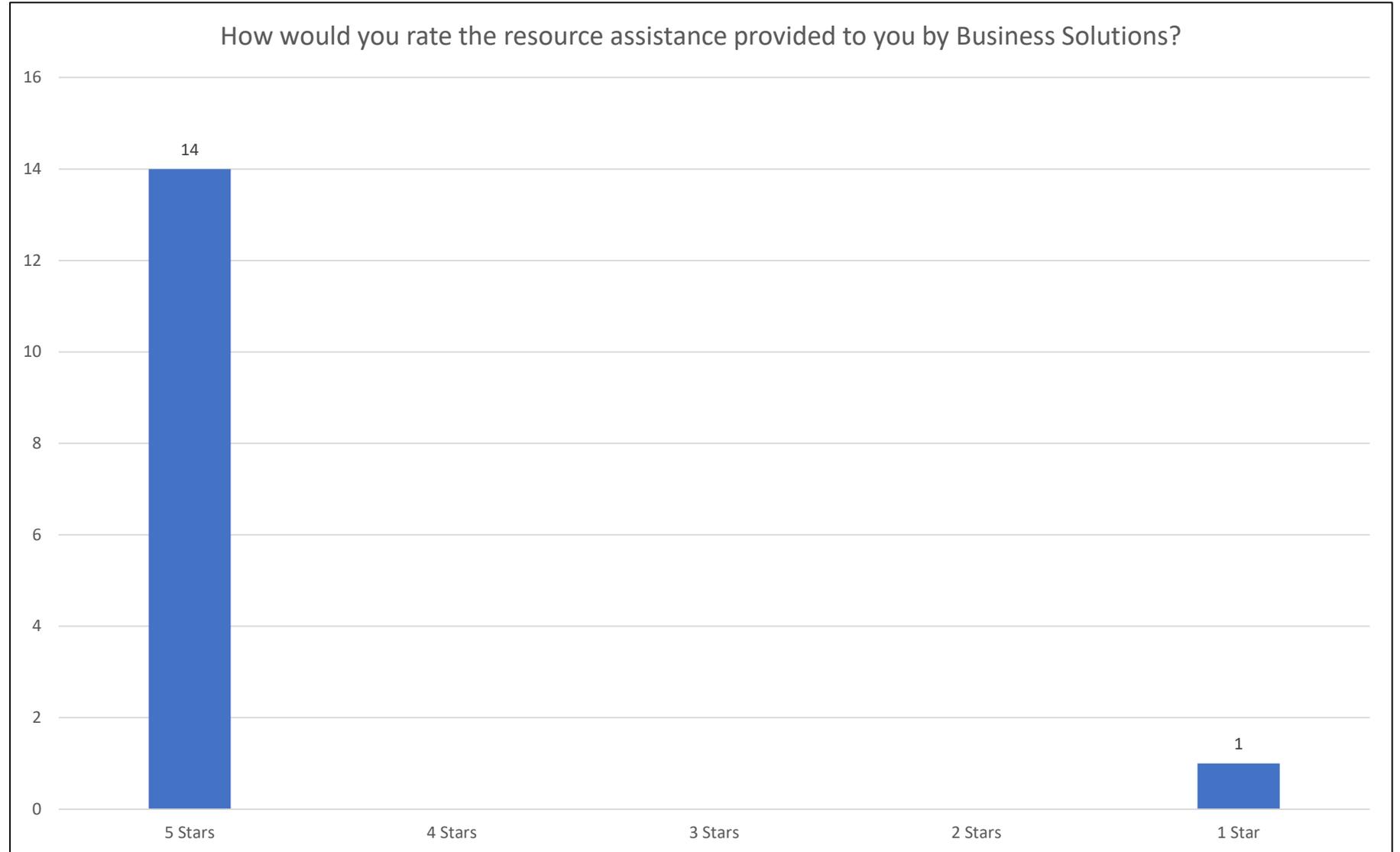


# Business Solutions Surveys

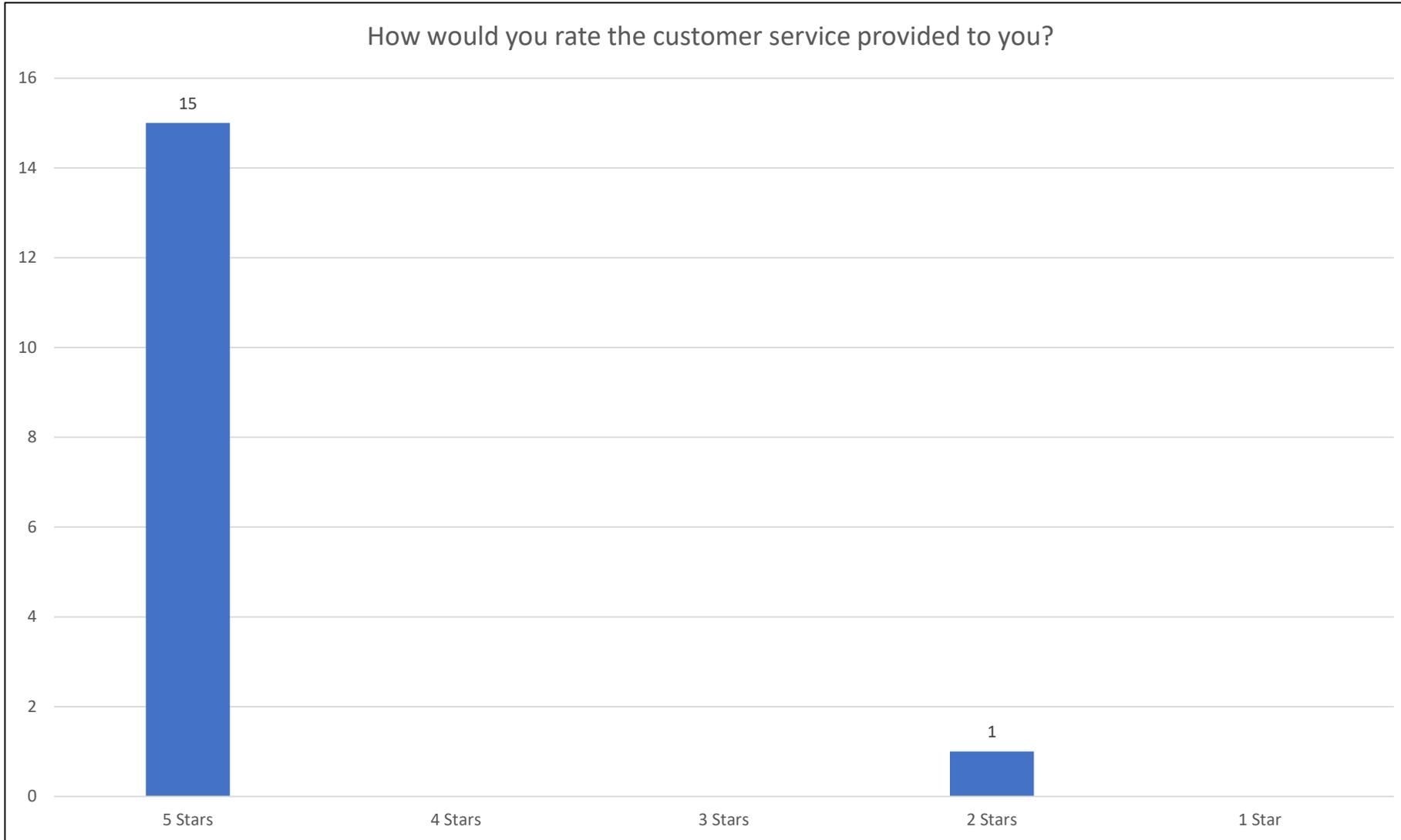


Other = "The resources group was able to help with information in regards to job fairs, Hiring Events, candidate searching process."

# Business Solutions Surveys



# Business Solutions Surveys



# Business Solutions Surveys



# Business Solutions Surveys

## Please provide any additional feedback to better explain your answers.

“Elyzabeth Hoy was amazing! Elyzabeth made the entire process run smoothly. She explained every step of the way from start to end. Great Event!”

“Rhonda was AMAZING!!!!!!”

“Please help us to get started as a featured employer on the Orange website and we will be even happier.”  
(Employer has been added and is happy with our partnership)

“She is great and on top of everything.”

“I dealt with Elyzabeth and Nancy and both people were amazing and continue to help! Thank you for all your hard work!”

“more advertising” (In reference to hiring events)

“Rhonda and Elyzabeth were AWESOME. Very knowledgeable, friendly, and fun! They were very clear in their explanations and open to answering my (many) questions. I'm looking forward to continued collaboration with them and the Job Center.”

“Brynn was terrific!”

# Business Solutions Surveys

**Please provide any additional feedback to better explain your answers.**

“My name is Ed Martinez and I currently work for Medtronic. I am responsible for leading all of OC Medtronic Employee Resource Groups. Our Veterans OC employee resource group is looking for ways to help create, develop, and sustain a partnership with our local VA Office. We all provided challenges and ultimately came up with some solutions that could benefit our community in regards to participating in job fairs, provide resume reviews to align with current standards, and create a mentoring service for veterans. The following workforce team members have been helpful and instrumental in kicking off this partnership; Rhonda Miller, Eric Ensley, Anthony Rafeek, Emanuel Harris, Elyzabeth Hoy”

“I had the best experience working with these two representatives for your company. They were very helpful and knowledgeable. Amazing experience!”

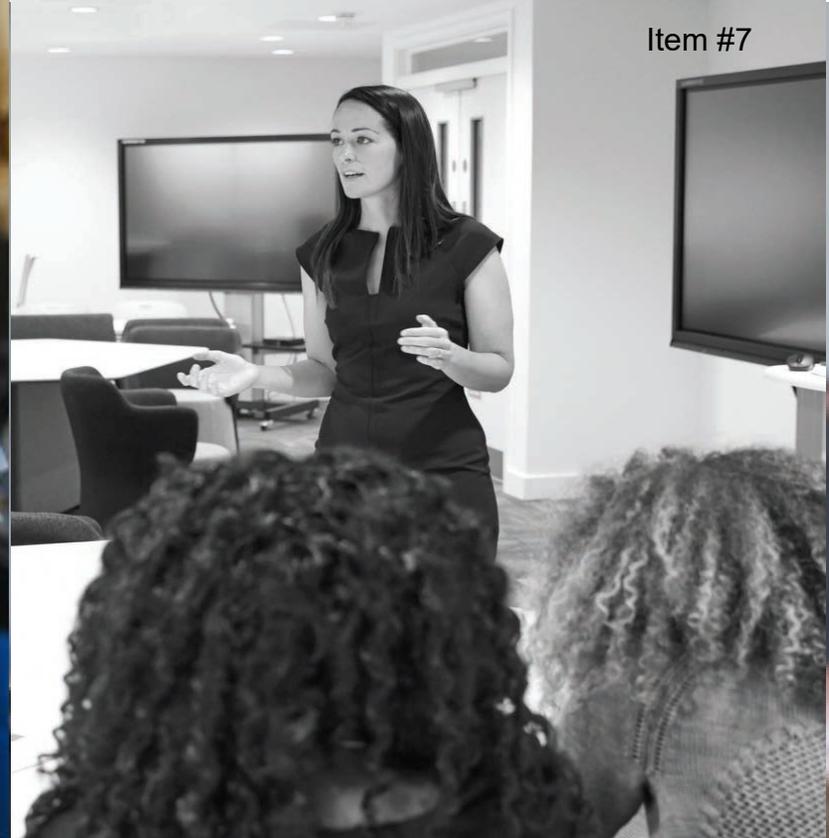
“This has been extremely valuable and helpful to my business. I am thankful for such a great resource!”

“Very thorough and engaging. Rapid turnaround. We really appreciate the services. Job posting and use of the room.”



Item #7

# Thank You



# Business Services Committee May 3, 2022 – Job Fairs

# Pathways to Apprenticeship Informational Fair

In partnership with Orange County Second District Supervisor Katrina Foley, Big John Kares, and a consortium of community partners.

Date: March 9, 2022

Location: County Operations Center

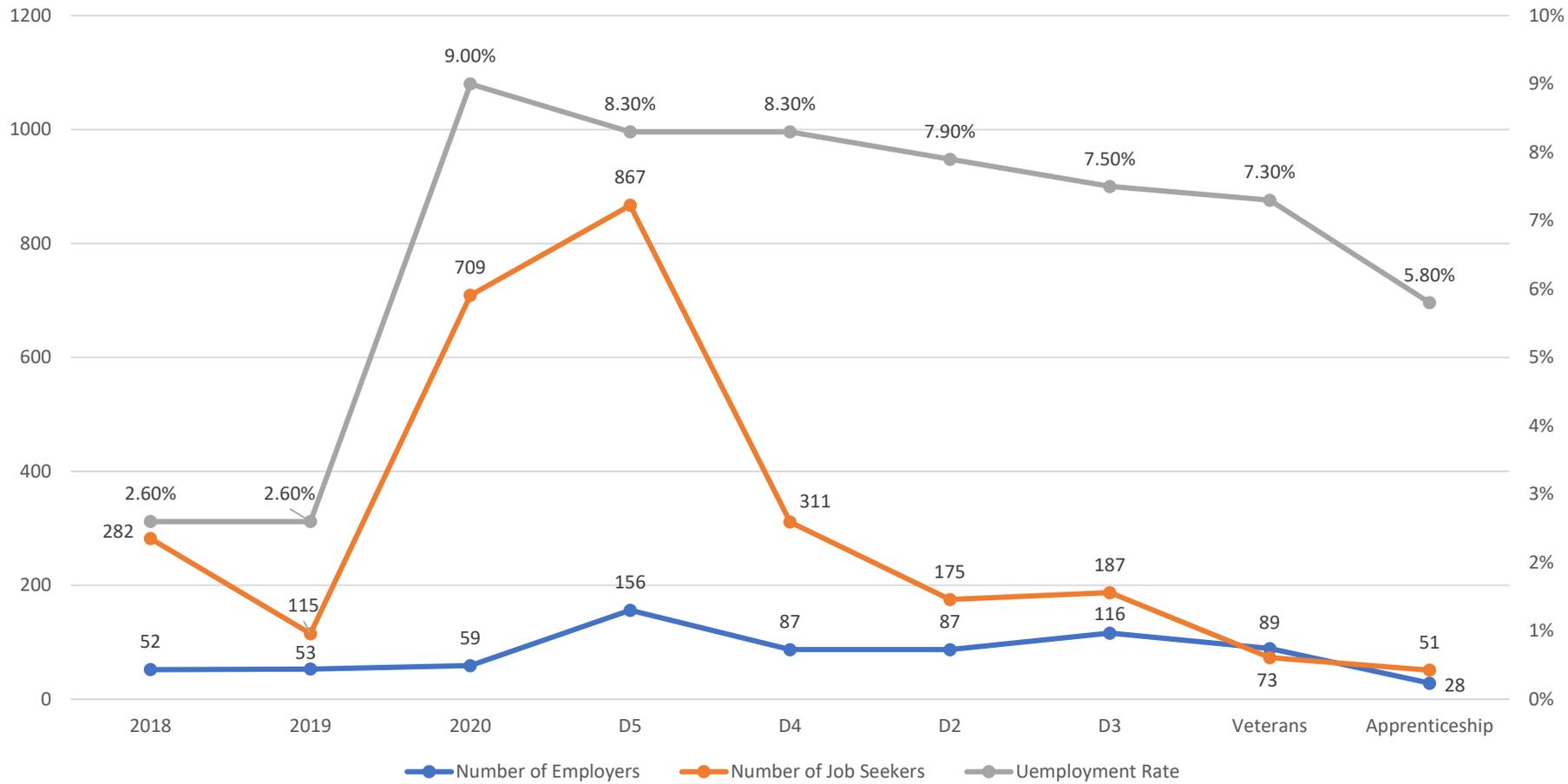
Number of Organizations: 28

Number of Job Seekers: 51\*

\*Does not reflect uncaptured attendees. Per organization feedback we estimate approximately 100 attendees.

# Pathways to Apprenticeship Informational Fair

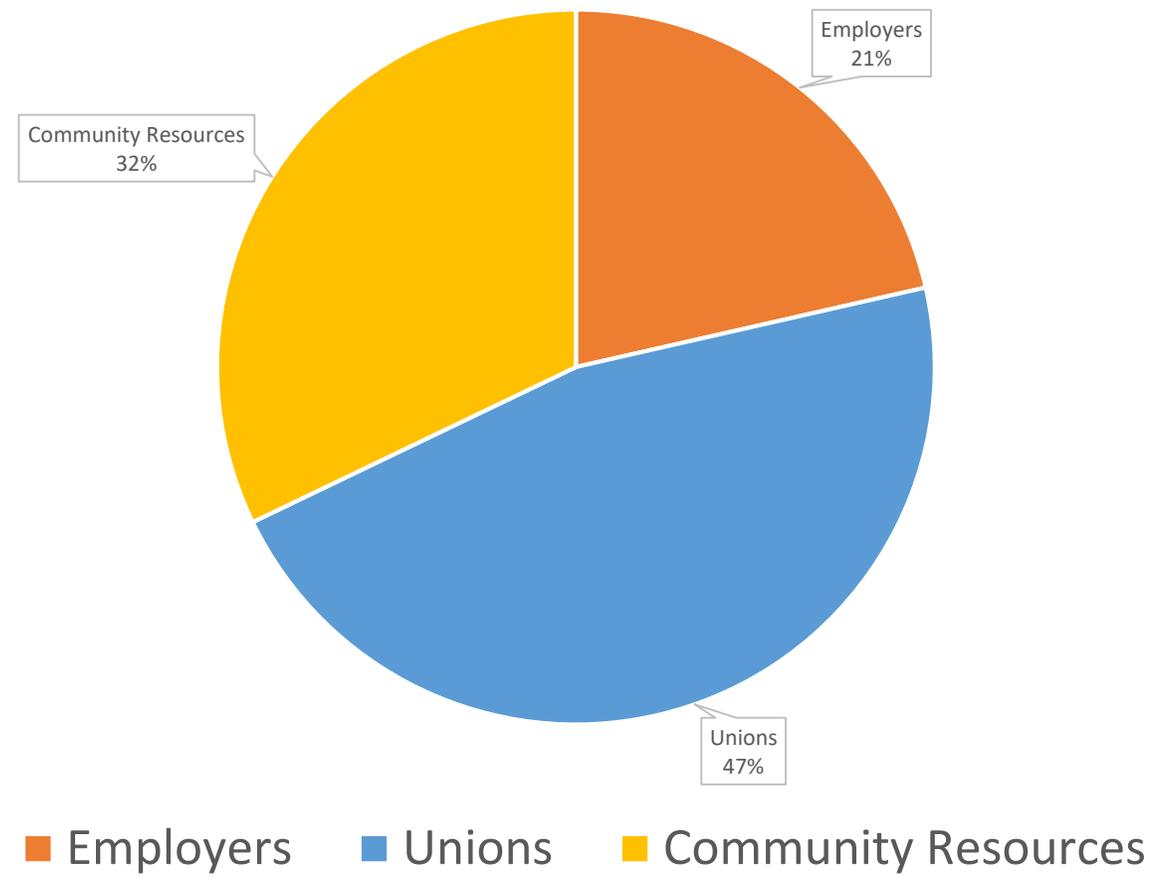
## HISTORICAL ANALYSIS



\*The Pathways to Apprenticeship Informational Fair is the first of its kind and therefore cannot be accurately compared to previous events.

# Pathways to Apprenticeship Informational Fair

## ORGANIZATIONS BY TYPE



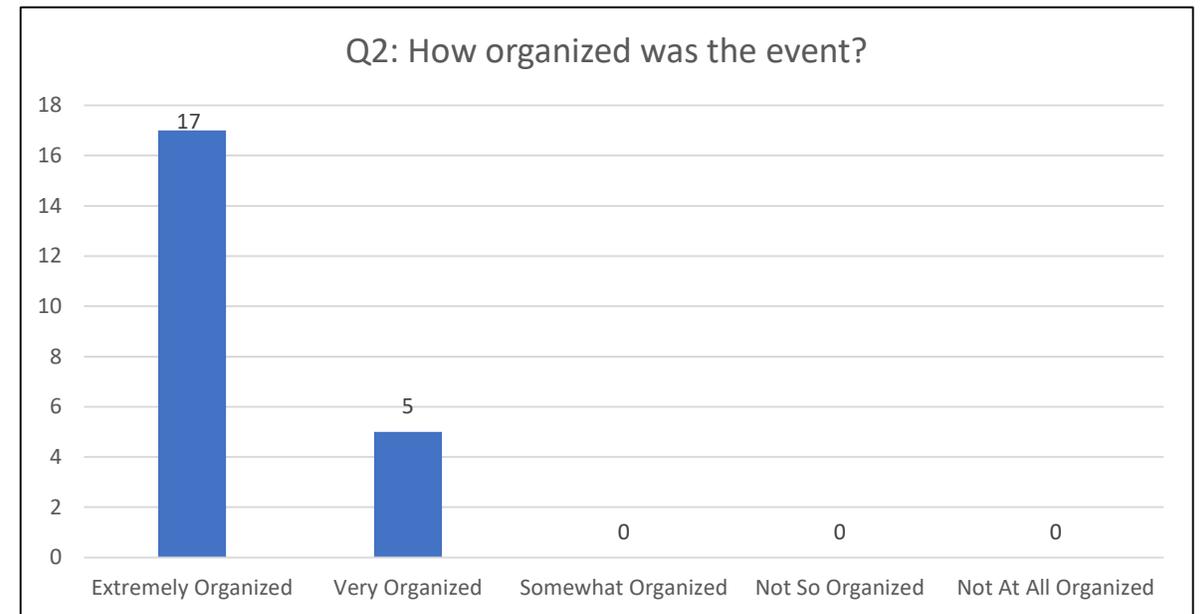
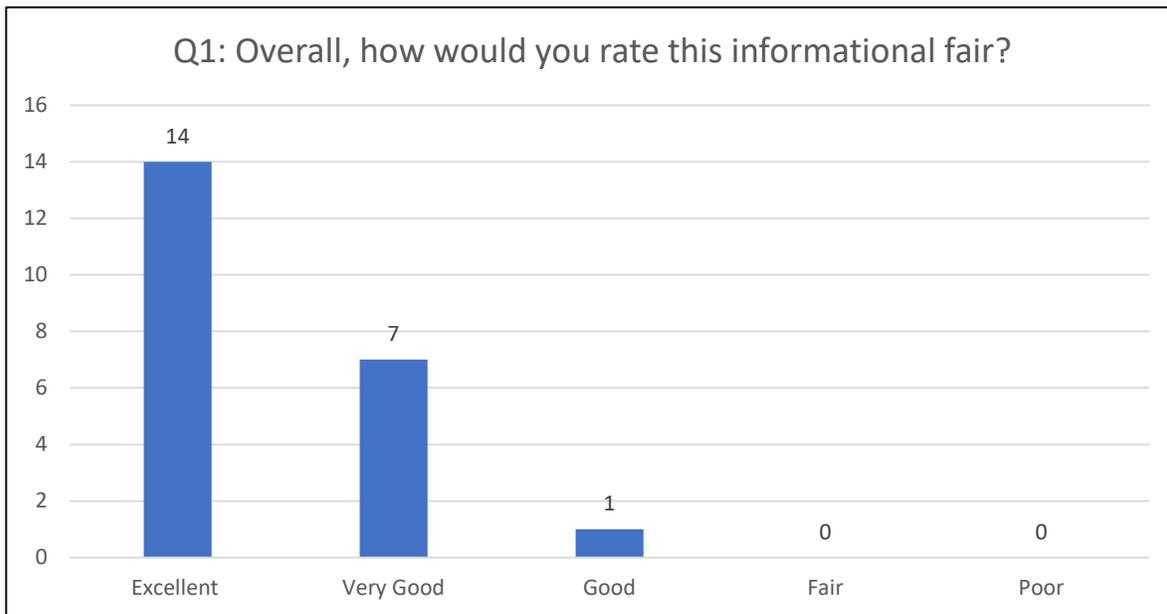
# Pathways to Apprenticeship Informational Fair

## ORGANIZATION ATTENDEES

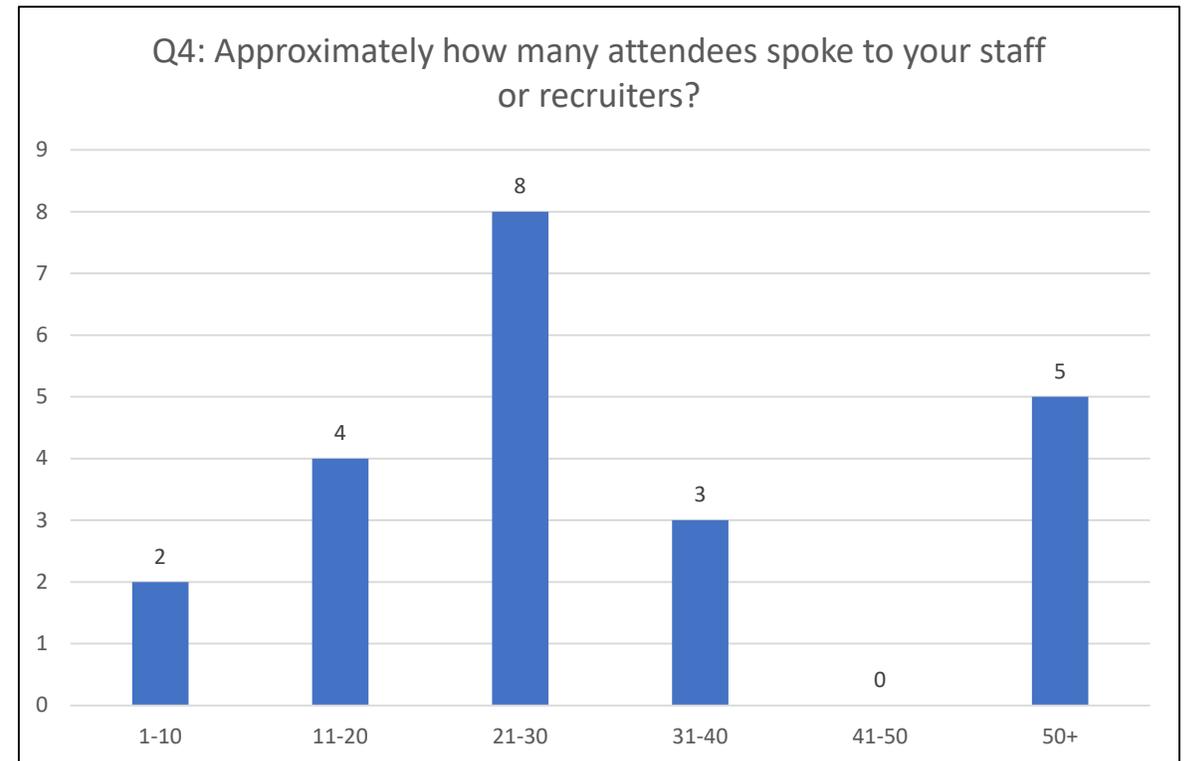
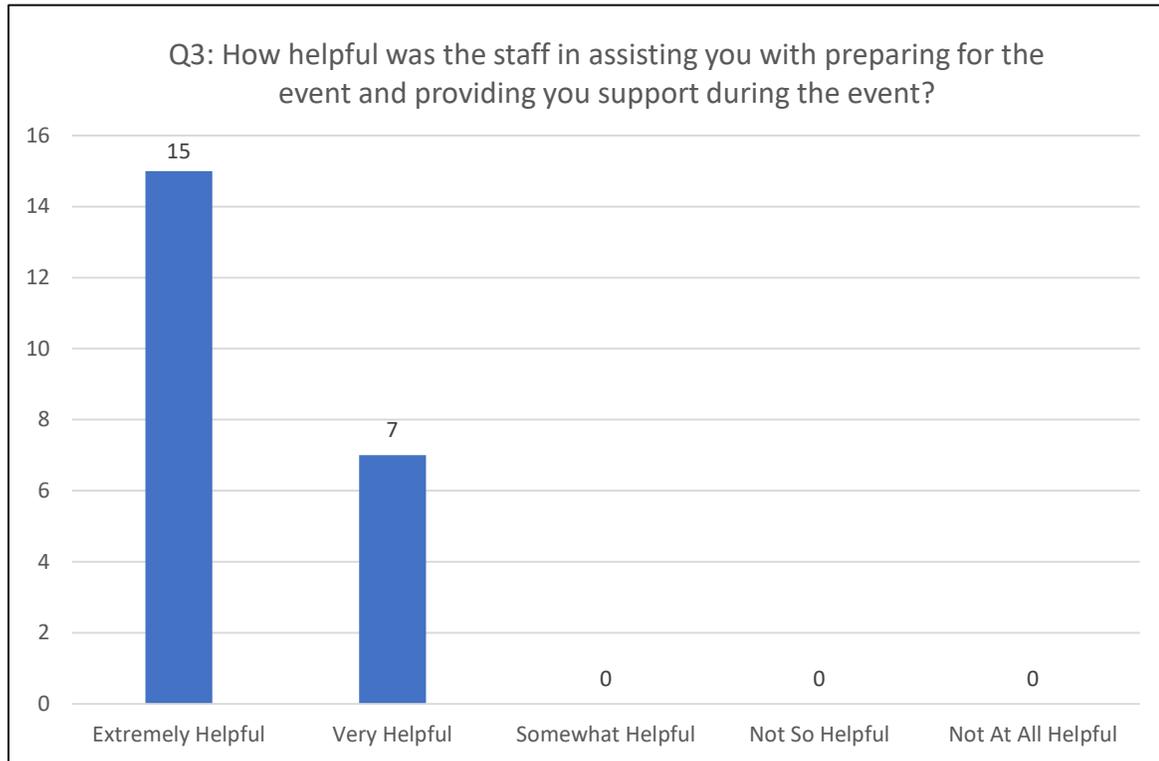
1. Briggs Electric	15. Morrow-Meadows
2. Brother's Keeper/ B.O.O.T.S	16. OC Workforce Solutions Center
3. Cement Mason Local 500	17. Orangewood Foundation
4. Chrysalis	18. PCL Construction
5. Creating Coding Careers Software Engineering Apprenticeship	19. Plasterers' Local 200
6. EDD Workforce Services	20. Project Kinship OC
7. Finishing Trades of District Council 36	21. Rosendin Electric
8. Heavy Equipment Colleges of America	22. Southern California Sheet Metal Joint Apprenticeship & Training Committee
9. Helmets to Hardhats	23. Taller San Jose Hope Builders
10. IBEW Local 441	24. United Association Trades: Local 345 - Landscape Irrigation and Site Utilities
11. Iron Workers	25. United Association Trades: Local 582 - Plumbers and Steamfitters
12. Joint Apprenticeship Committee for Local 4 Tile Laying Industry	26. West Coast Arborist, Inc. (WCA, Inc.)
13. Laborers Local 652	27. Whiting Turner
14. Laborers Training School	28. Working Wardrobes

# Pathways to Apprenticeship Informational Fair

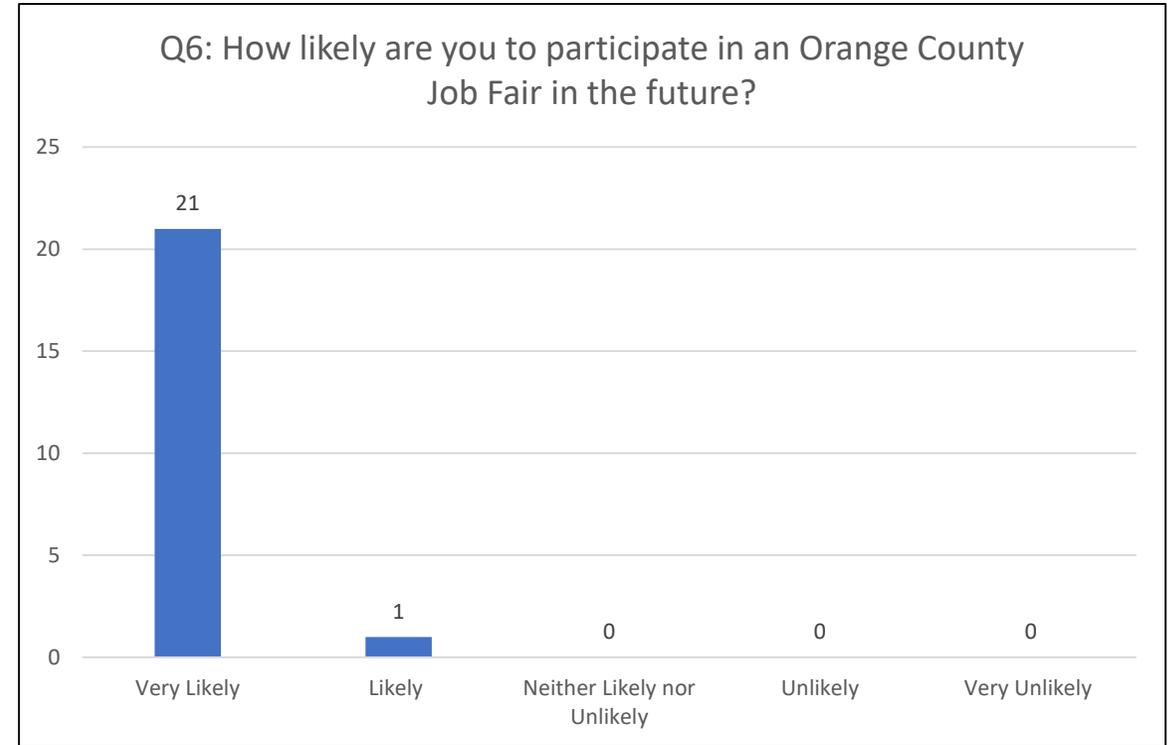
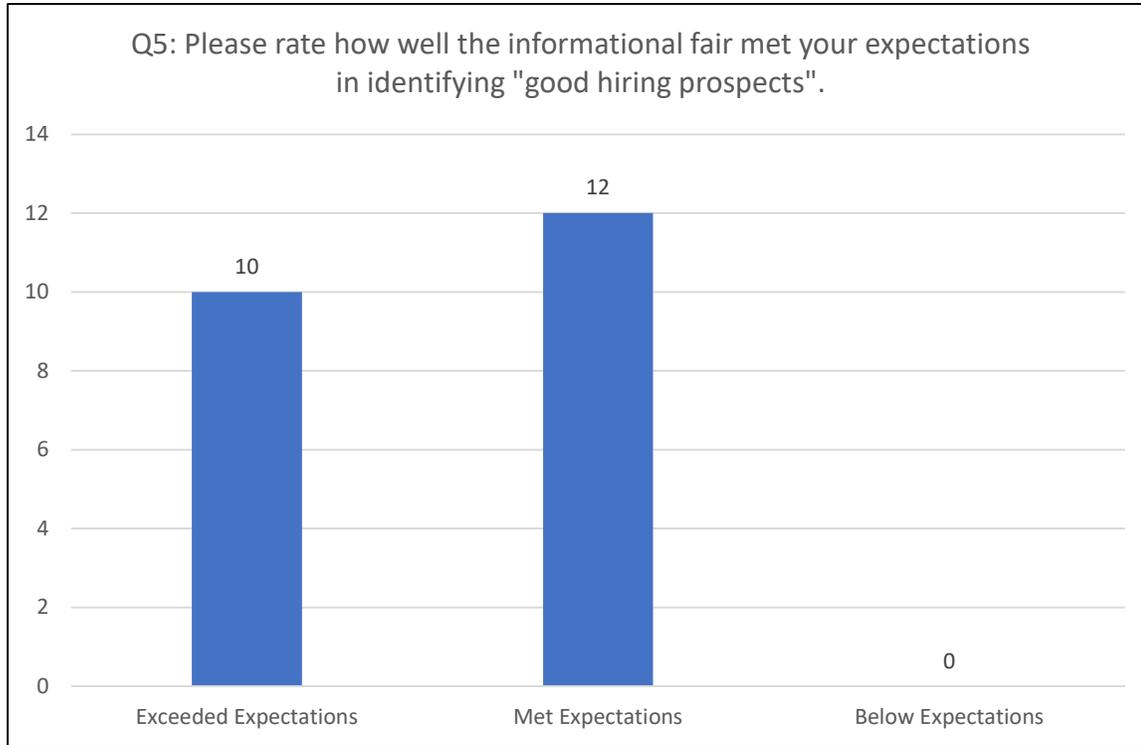
## ORGANIZATION SURVEY RESULTS: 22 Organizations Responded



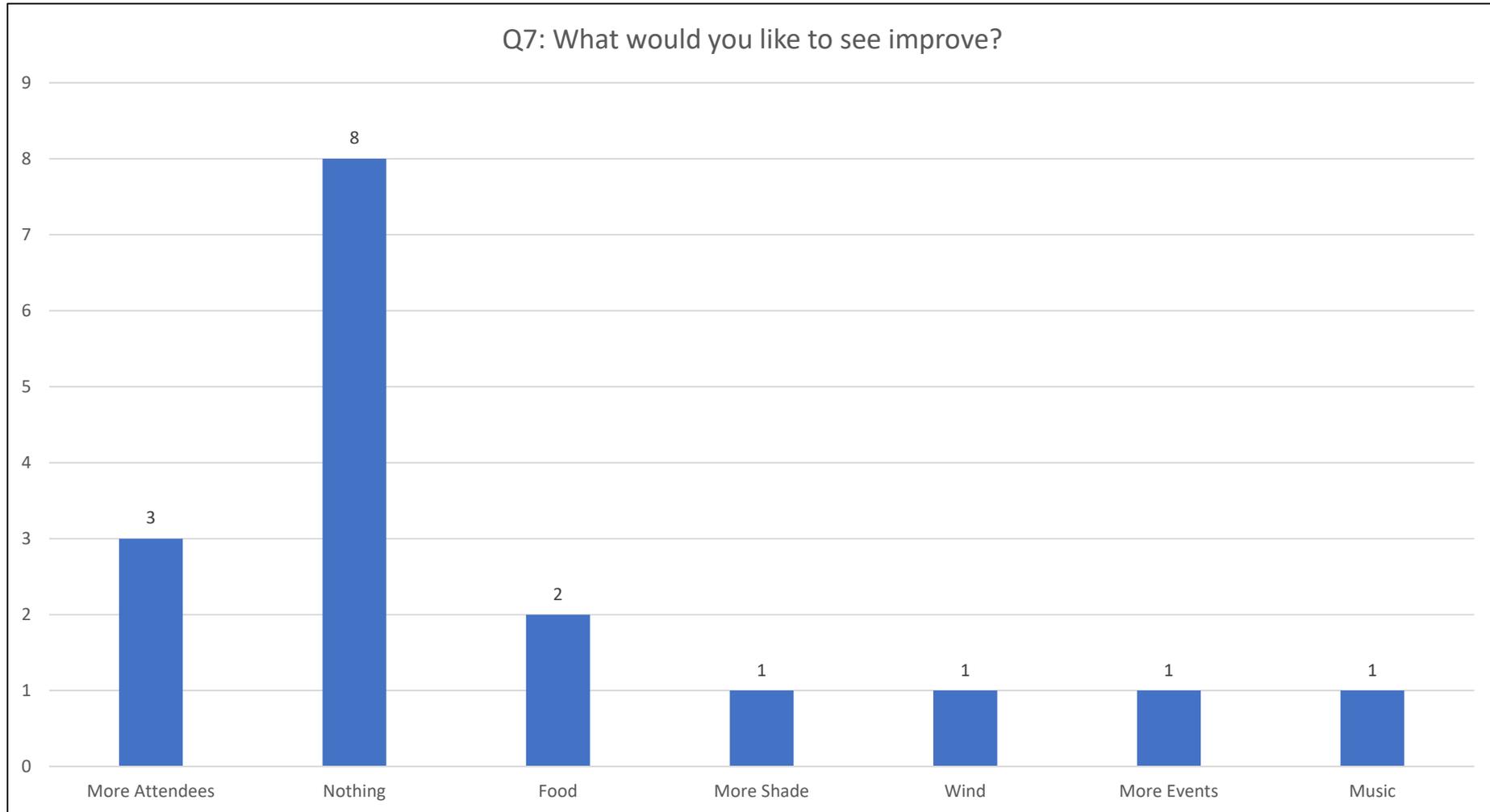
# Pathways to Apprenticeship Informational Fair



# Pathways to Apprenticeship Informational Fair

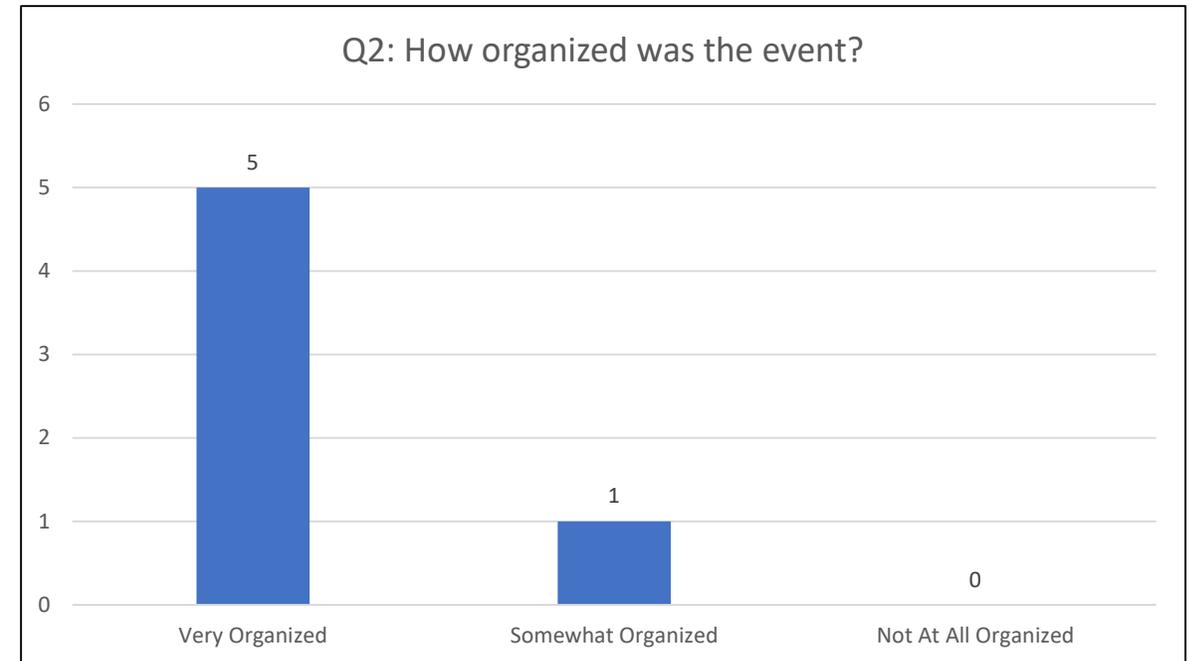
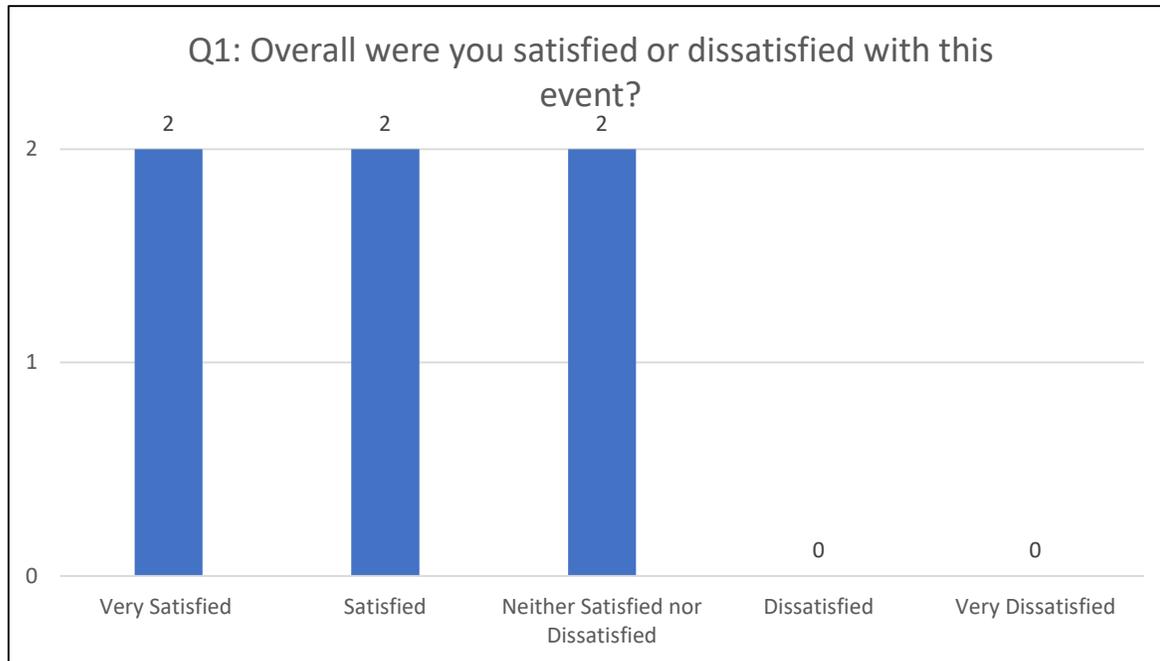


# Pathways to Apprenticeship Informational Fair

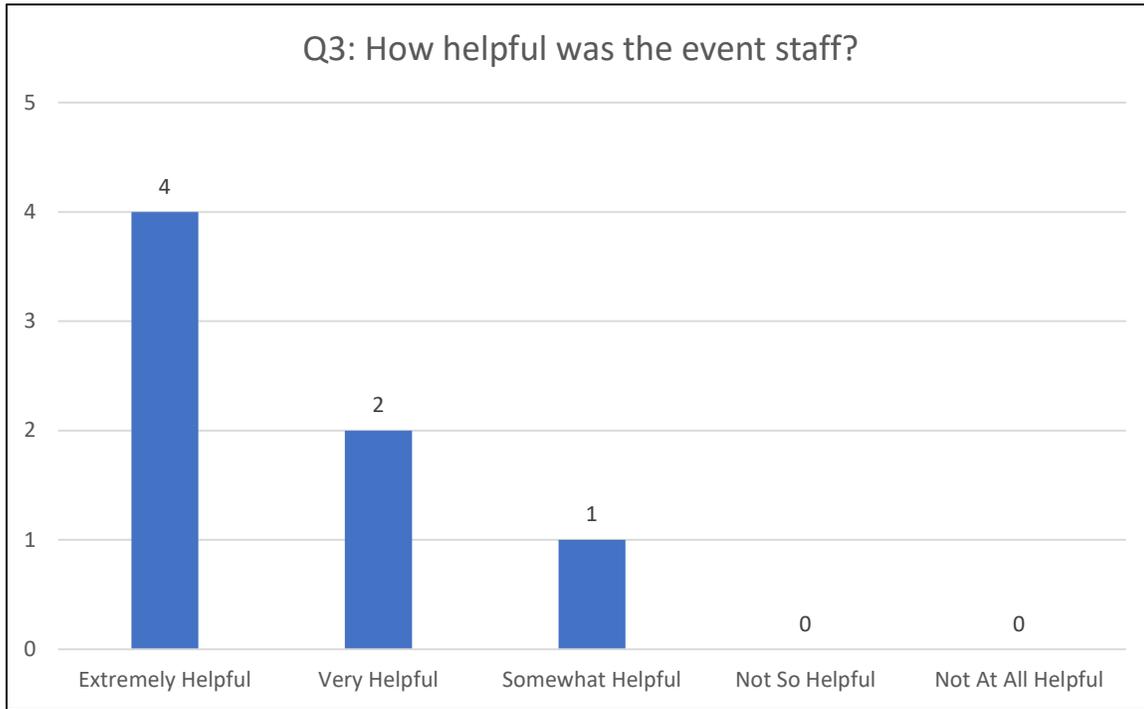


# Pathways to Apprenticeship Informational Fair

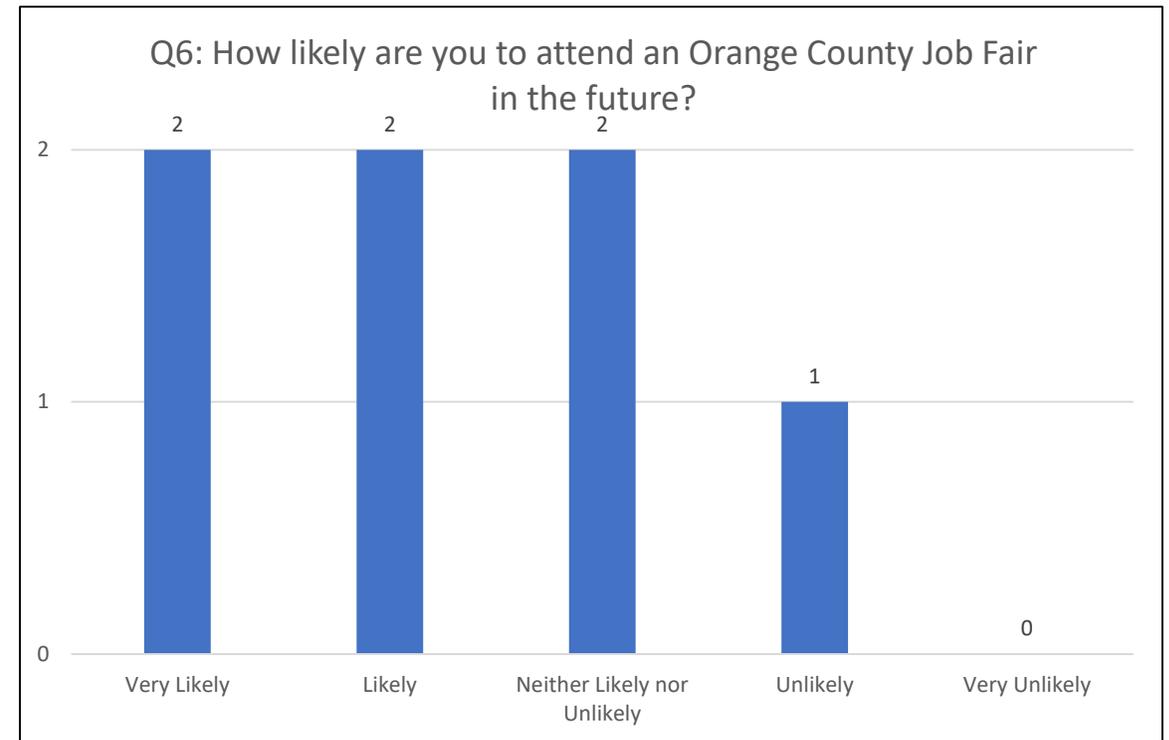
## JOB SEEKER SURVEY RESULTS: 7 Job Seekers Responded



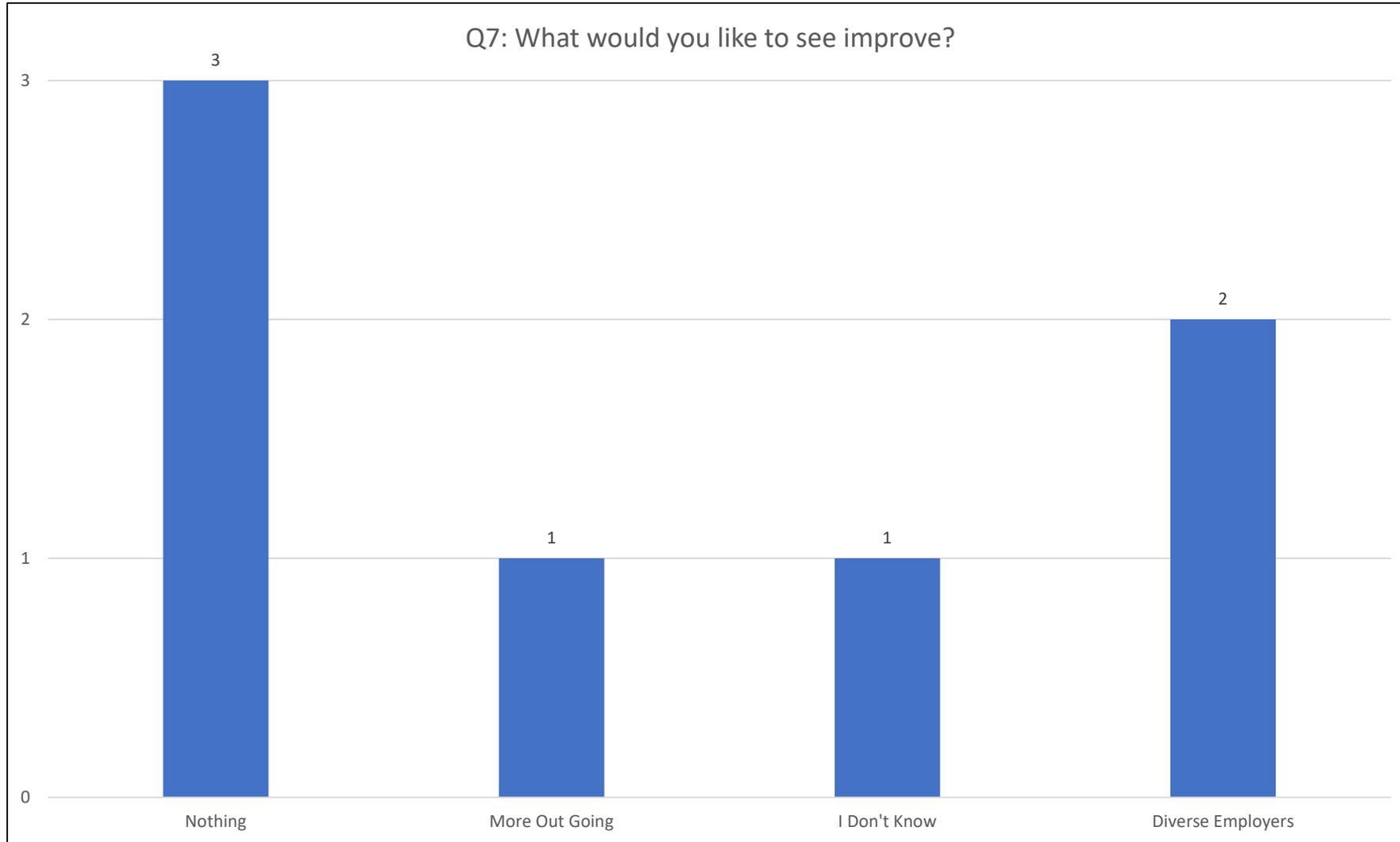
# Pathways to Apprenticeship Informational Fair



# Pathways to Apprenticeship Informational Fair



# Pathways to Apprenticeship Informational Fair



# Event Promotion

**Job seeker outreach was performed by the following organizations:** OC Workforce Solutions Center, Ready S.E.T. OC, Business & Economic Recovery Call Center, Project Kinship OC, Working Wardrobes, Orangewood Foundation, Veteran Employment-related Assistance Program, OC Sheriff's Department, and California Department of Corrections and Rehab

**Community Partners** shared information via their organization's newsletters, networks and social media platforms

**OCWDB / OCCS-CID** network and social media platform

**Social media:** Facebook, Instagram, Twitter, LinkedIn

# Event Photos



# Preview – April 21

4 LOCAL WEATHER U.S. & WORLD THE SCENE ENTERTAINMENT NEWSLETTERS 86° LIVE TV

TRENDING NBCLA on Peacock Plane Swap Stunt NASCAR Rankings "I Was There When..." Full Episodes Russia-Ukraine Crisis I-Team Tips

## ON AIR

**JOB FAIR TODAY**

5:56 67° 4

GREAT RESIGNATION · APRIL 22, 2022 1:33 AM

### OC Job Fair: Businesses Struggle to Find Workers

"Help Wanted" signs were out at a career fair in Santa Ana today. But, businesses say they are having a hard time getting potential workers to...  
[Read More](#)

f t m

#### Best New Cars for Seniors

The Results Are In - These Are The Best New Cars for Seniors! Check These Searches Now.  
Qsearch

More On Air Videos

Video Link: <https://www.nbclosangeles.com/on-air/oc-job-fair-businesses-struggle-to-find-workers/2875826/>



Item #7

# Thank You

ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD



Overseeing job seekers, youth and business programs and services.

Performance Report

Quarter 3

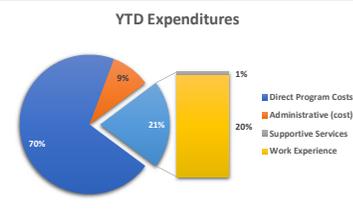
January 1, 2022 through March 31, 2022

Status:	Open
Service Provider:	City of La Habra
Contract Obligation:	\$545,229.00
Contract Number:	MA-012-20011848
Contract Period:	07/01/2021 - 06/31/2022

Program Name:	Ready SET OC WIOA Youth
Funding Stream:	WIOA Youth In-School
Leverage Budget:	\$10,000.00
Total YTD Leverage:	0
% of Total Leverage:	

Fiscal Activities

Cost Category	Budget	Q3		YTD Expenditures	Balance	% Utilized
		Jan '22 - Mar '22	YTD Expenditures			
Direct Program Costs	\$ 410,184.84	\$ 120,988.72	\$ 120,988.72	\$ 289,196.12	29%	
Administrative (cost)	\$ 54,522.00	\$ 15,588.41	\$ 15,588.41	\$ 38,933.59	29%	
Supportive Services	\$ 15,000.00	\$ 1,039.94	\$ 1,039.94	\$ 13,960.06	7%	
Work Experience	\$ 65,522.16	\$ 33,855.43	\$ 33,855.43	\$ 31,666.73	52%	
<b>TOTAL</b>	<b>\$ 545,229.00</b>	<b>\$ 171,472.50</b>	<b>\$ 171,472.50</b>	<b>\$ 373,756.50</b>	<b>31%</b>	



Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3		YTD	% of Performance
		Jan '22 - Mar '22	YTD		
New Enrollments	114	8	23	20%	
Carry Forward / Follow-Up	36	56	156%		
Median Earnings of Participant Employment Placements	\$4,000.00	\$5,112.00	\$3,456.32	86%	
Youth Education, Military, Apprenticeship, or Trade Placements	116	3	6	5%	
Attainment of Degree/Certificate	105	0	0	0%	
Literacy/Numeracy Gain (in program skills gain)	75	0	0	0%	
Retention with the Same Employer/ Education	105	1	2	2%	
Work Experience	75	1	43	57%	
Program Exit	38	11	23	61%	

Program Participation

Trainings	# of Participants	
	Q3 Jan '22 - Mar '22	YTD
<b>Participated in their first class/workshop/training:</b>		
Within 1 week of program enrollment	8	23
Between 2 and 4 weeks of program enrollment		N/A
Between 1 and 2 months of program enrollment		N/A
More than 2 months since program enrollment		N/A
Not yet engaged in a service		N/A
<b>Training (Please specify type of training completed):</b>		
ITA'S		
OJT		

ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

Performance Report



Oversseeing job seekers, youth and business programs and services.

Quarter 3

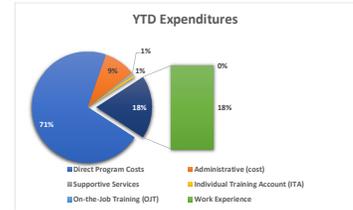
January 1, 2022 through March 31, 2022

Status:	Open
Service Provider:	City of La Habra
Contract Obligation: \$	1,635,686.00
Contract Number:	MA-012-20011848
Contract Period:	07/01/2021 - 06/31/2022

Program Name:	Ready SET OC WIOA Youth
Funding Stream:	WIOA Youth Out-of-School
Leverage Budget: \$	10,000.00
Total YTD Leverage:	0
% of Total Leverage:	

Fiscal Activities

Cost Category	Budget	Q3		YTD Expenditures	Balance	% Utilized
		Jan '22 - Mar '22				
Direct Program Costs	\$ 888,432.16	\$ 265,696.07	\$ 265,696.07	\$ 622,736.09		30%
Administrative (cost)	\$ 163,568.00	\$ 33,934.87	\$ 33,934.87	\$ 129,633.13		21%
Supportive Services	\$ 41,447.31	\$ 2,829.07	\$ 2,829.07	\$ 38,618.24		7%
Individual Training Account (ITA)	\$ 58,500.00	\$ 2,550.00	\$ 2,550.00	\$ 55,950.00		4%
On-the-Job Training (OJT)	\$ 52,860.00	\$ -	\$ -	\$ 52,860.00		0%
Work Experience	\$ 430,878.53	\$ 68,273.52	\$ 68,273.52	\$ 362,605.01		16%
<b>TOTAL</b>	<b>\$ 1,635,686.00</b>	<b>\$ 373,283.53</b>	<b>\$ 373,283.53</b>	<b>\$ 1,262,402.47</b>		<b>23%</b>



Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3		YTD	% of Performance
		Jan '22 - Mar '22			
New Enrollments	334	46	144		43%
Carry Forward / Follow-Up	116		106		91%
Median Earnings of Participant Employment Placements	\$4,000.00	\$6,042.00	\$4,058.94		101%
Youth Education, Military, Apprenticeship, or Trade Placements	347	3	9		3%
Attainment of Degree/Certificate	315	3	25		8%
Literacy/Numeracy Gain (in program skills gain)	225	11	30		13%
Retention with the Same Employer/ Education	315	0	1		0%
Work Experience	225	4	45		20%
Program Exit	113	41	85		75%

Program Participation

Trainings	# of Participants	
	Q3	
	Jan '22 - Mar '22	YTD
<b>Participated in their first class/workshop/training:</b>		
Within 1 week of program enrollment	46	144
Between 2 and 4 weeks of program enrollment		N/A
Between 1 and 2 months of program enrollment		N/A
More than 2 months since program enrollment		N/A
Not yet engaged in a service		N/A
<b>Training (Please specify type of training completed):</b>		
ITA'S	0	7
OJT	0	0

## ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD



### Performance Report

Quarter 3

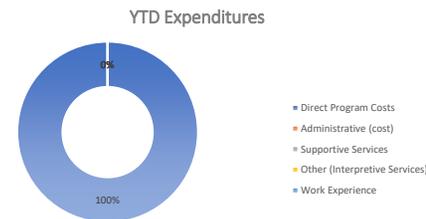
January 1, 2022 - March 31, 2022

Status:	Open
Service Provider:	Goodwill Industries of Orange County
Contract Obligation:	52,00.00
Contract Number:	MA-012-20012068
Contract Period:	06/29/2020 - 06/30/2022

Program Name:	STEPS 2021
Funding Stream:	WIOA Title IV   Foundation for California Community Colleges (Foundation)/DOR
Leverage Budget:	
Total YTD Leverage: \$	-
% of Total Leverage:	0%

#### Fiscal Activities

Cost Category	Original Budget	Revised Budget FY21-22	YTD Expenditures	Balance	% Utilized
Direct Program Costs	\$ 142,544.00	\$ 51,515.20	\$ 33,690.59	\$ 17,824.61	65%
Administrative (cost)	\$0	\$ -	\$ -	\$ -	0%
Supportive Services	\$ 3,456.00	\$ -	\$ -	\$ -	0%
Other (Interpretive Services)	\$ -	\$ 484.80	\$ -	\$ 484.80	0%
Work Experience	\$ 168,000.00	\$ -	\$ -	\$ -	0%
Current Expenditures					n/a
<b>TOTAL</b>	<b>\$ 314,000.00</b>	<b>\$ 52,000.00</b>	<b>\$ 33,690.59</b>	<b>\$ 18,309.41</b>	<b>65%</b>



The YTD expenditures do not include the February and March 2022 invoices. Invoice processing has been delayed per a budget modification that was not finalized before March 31st.

#### Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3 for January 1, 2022 - March 31, 2022	YTD	% of Performance
New Enrollment: STEPS	50	1	51	102%
New Enrollment: WIOA- ISY	50	0	3	6%
Median Earnings of Participant Employment Placements	\$4,000	-	\$ -	0%
Youth Education, Military, Apprenticeship, or Trade Placements	70	0	0	0%
Businesses Servicing as Worksites	35	1	28	80%
Literacy/Numeracy Gain	50	0	0	0%
Completion of Soft Skills/ Job-Readiness Training	100	0	50	50%
Work Experience	100	1	40	40%
Referrals to READY SET OC Program	20	1	5	25%
Retention with the Same Employer	60	0	0	0%
Program Exit	N/A	1	48	

#### Program Participation

Trainings	YTD
<b>Participated in their first class/workshop/training:</b>	n/a
Within 1 week of program enrollment	34
Between 2 and 4 weeks of program enrollment	7
Between 1 and 2 months of program enrollment	1
More than 2 months since program enrollment	1
Not yet engaged in a service	3
<b>Training (Please specify type of training completed):</b>	n/a
<b>Vocational Training</b>	4
ITA'S	1
OJT	0

## ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

### Performance Report

Quarter 3

January 1, 2022 through March 31, 2022



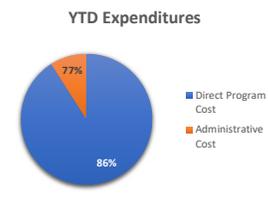
Overseeing job seekers, youth and business programs and services.

Status:	Open
Service Provider:	America Works of California, Inc.
Contract Obligation:	\$1,100,000.00
Contract Number:	20-28-0073-QSO
Contract Period:	07/01/2021 - 06/31/2022

Program Name:	One-Stop Operator
Funding Stream:	IOA Adult & Dislocated Worker Programs
Pay for Performance:	\$110,000.00

#### Fiscal Activities

Cost Category	Budget	Q3		YTD Expenditures	Balance	% Utilized
		Jan '22 - Mar '22				
Direct Program Cost	\$ 990,000.00	\$ 272,740.57	\$ 851,009.59	\$ 138,990.41	86%	
Administrative Cost	\$ 110,000.00	\$ 27,274.06	\$ 85,100.96	\$ 24,899.04	77%	
Training	N/A	\$ -	\$ -	\$ -		
<b>TOTAL</b>	<b>\$ 1,100,000.00</b>	<b>\$ 300,014.63</b>	<b>\$ 936,110.55</b>	<b>\$ 163,889.45</b>	<b>85%</b>	



#### Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3		% of Performance
		Jan '22 - Mar '22	YTD	
First Time Visitors	N/A	569	2345	
Virtual Training	N/A	871	2140	
On-Site Training	N/A	314	860	
ACT WorkKeys		1	4	

#### Program Participation

Trainings	Q3	YTD
	Jan '22 - Mar '22	
<b>Participated in their first class/workshop/training:</b>	<b># of Participants</b>	
Within 1 week of program enrollment		
Between 2 and 4 weeks of program enrollment		
Between 1 and 2 months of program enrollment		
More than 2 months since program enrollment		
Not yet engaged in a service		

## ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

### Performance Report

Quarter 3

January 1, 2022 through March 31, 2022

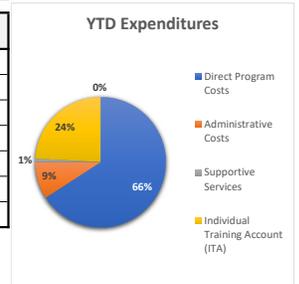


Status:	Open
Service Provider:	Managed Career Solutions, SPC.
Contract Obligation:	\$900,000.00
Contract Number:	18-28-0062-OS
Contract Period:	07/01/2021 - 06/31/2022

Program Name:	Adult Career Services - North
Funding Stream:	WIOA Title I - Adult Career Services
Leverage Budget:	\$ 270,000.00
Total YTD Leverage:	\$ 3,472.50
% of Total Leverage:	1.29%

#### Fiscal Activities

Cost Category	Budget	Q3 Jan '22 - Mar '22	YTD Expenditures	Balance	% Utilized
Direct Program Costs	\$ 520,000.00	\$ 117,704.61	\$ 345,887.56	\$ 174,112.44	67%
Administrative Costs	\$ 90,000.00	\$ 19,675.39	\$ 47,734.55	\$ 42,265.45	53%
Supportive Services	\$ 20,000.00	\$ 2,913.03	\$ 4,853.15	\$ 15,146.85	24%
Individual Training Account (ITA)	\$ 225,720.00	\$ 76,136.31	\$ 126,604.68	\$ 99,115.32	56%
On-the-Job Training (OJT)	\$ 17,280.00	\$ -	\$ -	\$ 17,280.00	0%
Work Experience/Transitional Jobs (WEX)	\$ 27,000.00	\$ -	\$ -	\$ 27,000.00	0%
<b>TOTAL</b>	<b>\$ 900,000.00</b>	<b>\$ 216,429.34</b>	<b>\$ 525,079.94</b>	<b>\$ 374,920.06</b>	<b>58%</b>



#### Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3 Jan '22 - Mar '22	YTD	% of Performance
New Enrollments	400	67	151	38%
Carry Forward / Follow-Up*	144	0	144	100%
Target Population	472	50	265	56%
Employment Placements	411	17	58	14%
Median Earnings of Participant Employment Placements	\$6,600.00	\$8,633.76	TBD	131%
Attainment of Degree/Certificate	335	2	9	3%
Literacy/Numeracy Gain (in program skills gain)	419	2	15	4%
Retention with the Same Employer	314	32	81	26%
Co-enrollment into WIOA services	N/A	11	15	
Staff/providers trained on serving individuals with disabilities	N/A			
Program Exit	411	9	60	15%

#### Program Participation

Trainings	# of Participants	
	Q3 Jan '22 - Mar '22	YTD
<b>Participated in their first class/workshop/training:</b>		
Within 1 week of program enrollment	81	174
Between 2 and 4 weeks of program enrollment	0	2
Between 1 and 2 months of program enrollment	0	0
More than 2 months since program enrollment	0	0
Not yet engaged in a service	1	1
<b>TOTAL</b>	<b>82</b>	<b>177</b>
<b>ITA'S</b>	<b>4</b>	<b>16</b>
<b>OJT</b>	<b>0</b>	<b>1</b>
<b>WEX</b>	<b>0</b>	<b>0</b>

## ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

### Performance Report

Quarter 3

January 1, 2022 through March 31, 2022



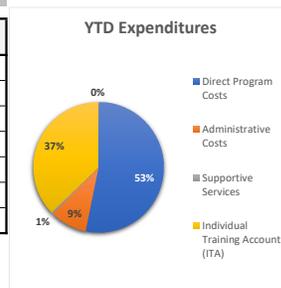
Empowering Orange County job-seekers, youth and businesses.

Status:	Open
Service Provider:	Managed Career Solutions, SPC.
Contract Obligation:	\$800,000.00
Contract Number:	18-28-0062-OS
Contract Period:	07/01/2021 - 06/31/2022

Program Name:	Adult Career Services - South
Funding Stream:	WIOA Title I - Adult Career Services
Leverage Budget:	\$240,000.00
Total YTD Leverage:	0
% of Total Leverage:	0%

#### Fiscal Activities

Cost Category	Budget	Q3		YTD Expenditures	Balance	% Utilized
		Jan '22 - Mar '22				
Direct Program Costs	\$ 459,240.00	\$ 89,421.30	\$ 267,708.52	\$ 191,531.48	58%	
Administrative Costs	\$ 80,000.00	\$ 18,939.41	\$ 46,084.09	\$ 33,915.91	58%	
Supportive Services	\$ 23,760.00	\$ 304.72	\$ 2,626.36	\$ 21,133.64	11%	
Individual Training Account (ITA)	\$ 195,720.00	\$ 96,263.72	\$ 187,101.72	\$ 8,618.28	96%	
On-the-Job Training (OJT)	\$ 17,280.00	\$ -	\$ -	\$ 17,280.00	0%	
Work Experience/Transitional Jobs (WEX)	\$ 24,000.00	\$ 3,404.25	\$ 3,404.25	\$ 20,595.75	14%	
<b>TOTAL</b>	<b>\$ 800,000.00</b>	<b>\$ 208,333.40</b>	<b>\$ 506,924.94</b>	<b>\$ 293,075.06</b>	<b>63%</b>	



#### Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3		YTD	% of Performance
		Jan '22 - Mar '22			
New Enrollments	400	52	114	29%	
Carry Forward / Follow-Up*	126	0	126	100%	
Target Population	473	43	188	40%	
Employment Placements	413	16	71	17%	
Median Earnings of Participant Employment Placements	\$6,600.00	\$7,800.00	TBD	118%	
Attainment of Degree/Certificate	337	1	4	1%	
Literacy/Numeracy Gain (in program skills gain)	421	3	5	1%	
Retention with the Same Employer	316	17	61	19%	
Co-enrollment into WIOA services	N/A	4	6		
Staff/providers trained on serving individuals with disabilities	N/A				
Program Exit	413	11	44	11%	

#### Program Participation

Trainings	# of Participants	
	Q3 Jan '22 - Mar '22	YTD
<b>Participated in their first class/workshop/training:</b>		
Within 1 week of program enrollment	47	91
Between 2 and 4 weeks of program enrollment	2	7
Between 1 and 2 months of program enrollment	0	2
More than 2 months since program enrollment	0	0
Not yet engaged in a service	6	11
<b>TOTAL</b>	<b>55</b>	<b>111</b>
<b>ITA</b>	<b>3</b>	<b>23</b>
<b>OJT</b>	<b>0</b>	<b>0</b>
<b>WEX</b>	<b>1</b>	<b>1</b>

## ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

### Performance Report

Quarter 3

January 1, 2022 through March 31, 2022



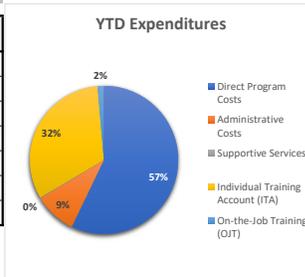
Empowering Orange County job-seekers, youth and businesses.

Status:	Open
Service Provider:	Managed Career Solutions, SPC.
Contract Obligation:	\$950,000.00
Contract Number:	18-28-0062-OS
Contract Period:	07/01/2021 - 06/31/2022

Program Name:	Dislocated Worker Career Services - North
Funding Stream:	WIOA Title I - Adult Career Services
Leverage Budget: \$	285,000.00
Total YTD Leverage: \$	55,974.75
% of Total Leverage:	20%

#### Fiscal Activities

Cost Category	Budget	Q3		YTD Expenditures	Balance	% Utilized
		Jan '22 - Mar '22				
Direct Program Costs	\$ 544,000.00	\$ 122,127.65	\$ 358,890.37	\$ 185,109.63	66%	
Administrative Costs	\$ 95,000.00	\$ 20,093.72	\$ 57,779.41	\$ 37,220.59	61%	
Supportive Services	\$ 26,000.00	\$ 69.00	\$ 788.17	\$ 25,211.83	3%	
Individual Training Account (ITA)	\$ 239,220.00	\$ 73,233.92	\$ 201,467.34	\$ 37,752.66	84%	
On-the-Job Training (OJT)	\$ 17,280.00	\$ -	\$ 8,820.00	\$ 8,460.00	51%	
Work Experience/Transitional Jobs (WEX)	\$ 28,500.00	\$ 5,506.89	\$ 7,828.40	\$ 20,671.60	27%	
<b>TOTAL</b>	<b>\$ 950,000.00</b>	<b>\$ 221,031.18</b>	<b>\$ 635,573.69</b>	<b>\$ 314,426.31</b>	<b>67%</b>	



#### Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3		YTD	% of Performance
		Jan '22 - Mar '22			
New Enrollments	600	20		80	13%
Carry Forward / Follow-Up*	159	0		159	100%
Target Population	N/A				
Employment Placements	655	17		109	17%
Median Earnings of Participant Employment Placements	\$8,855.00	\$10,987.77		TBD	124%
Attainment of Degree/Certificate	563	1		5	1%
Literacy/Numeracy Gain (in program skills gain)	639	6		18	3%
Retention with the Same Employer	479	86		194	41%
Co-enrollment into WIOA services	N/A	1		1	
Staff/providers trained on serving individuals with disabilities	NA				
Program Exit	655	12		80	12%

#### Program Participation

Trainings	# of Participants	
	Q3	YTD
	Jan '22 - Mar '22	
<b>Participated in their first class/workshop/training:</b>		
Within 1 week of program enrollment	20	80
Between 2 and 4 weeks of program enrollment	0	0
Between 1 and 2 months of program enrollment	0	0
More than 2 months since program enrollment	0	0
Not yet engaged in a service	0	1
<b>TOTAL</b>	<b>20</b>	<b>81</b>
<b>ITA's</b>	<b>2</b>	<b>18</b>
<b>OJT</b>	<b>0</b>	<b>1</b>
<b>WEX</b>	<b>1</b>	<b>3</b>

## ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

### Performance Report

Quarter 3

January 1, 2022 through March 31, 2022



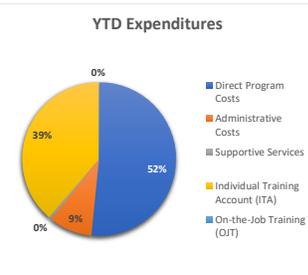
Empowering Orange County job-seekers, youth and businesses.

Status:	Open
Service Provider:	Managed Career Solutions, SPC.
Contract Obligation:	\$850,000.00
Contract Number:	18-28-0062-OS
Contract Period:	07/01/2021 - 06/31/2022

Program Name:	Dislocated Worker Career Services - South
Funding Stream:	WIOA Title I - Adult Career Services
Leverage Budget:	\$ 255,000.00
Total YTD Leverage:	\$ 18,456.75
% of Total Leverage:	7%

#### Fiscal Activities

Cost Category	Budget	Q3		YTD Expenditures	Balance	% Utilized
		Jan '22 - Mar '22				
Direct Program Costs	\$ 478,008.00	\$ 92,703.86	\$ 277,527.66	\$ 200,480.34	58%	
Administrative Costs	\$ 85,000.00	\$ 15,089.46	\$ 48,874.50	\$ 36,125.50	57%	
Supportive Services	\$ 31,992.00	\$ 1,759.31	\$ 3,047.79	\$ 28,944.21	10%	
Individual Training Account (ITA)	\$ 212,220.00	\$ 56,431.40	\$ 208,169.40	\$ 4,050.60	98%	
On-the-Job Training (OJT)	\$ 17,280.00	\$ -	\$ -	\$ 17,280.00	0%	
Work Experience/Transitional Jobs (WEX)	\$ 25,500.00	\$ -	\$ -	\$ 25,500.00	0%	
<b>TOTAL</b>	<b>\$ 850,000.00</b>	<b>\$ 165,984.03</b>	<b>\$ 537,619.35</b>	<b>\$ 312,380.65</b>	<b>63%</b>	



#### Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3		YTD	% of Performance
		Jan '22 - Mar '22			
New Enrollments	600	19		63	11%
Carry Forward / Follow-Up*	100	0		100	100%
Target Population	N/A				
Employment Placements	617	13		74	12%
Median Earnings of Participant Employment Placements	\$8,855.00	\$11,305.09		TBD	128%
Attainment of Degree/Certificate	531	0		3	1%
Literacy/Numeracy Gain (in program skills gain)	602	2		31	5%
Retention with the Same Employer	452	26		107	24%
Co-enrollment into WIOA services	N/A	1		1	
Staff/providers trained on serving individuals with disabilities	N/A				
Program Exit	617	12		52	8%

#### Program Participation

Trainings	# of Participants	
	Q3 Jan '22 - Mar '22	YTD
<b>Participated in their first class/workshop/training:</b>		
Within 1 week of program enrollment	17	36
Between 2 and 4 weeks of program enrollment	2	11
Between 1 and 2 months of program enrollment	0	1
More than 2 months since program enrollment	0	0
Not yet engaged in a service	1	14
<b>TOTAL</b>	<b>20</b>	<b>62</b>
ITA's	0	7
OJT	0	0
WEX	0	0

# ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

## Employment Placements Report



Quarter 3  
Adult

January 1, 2022 through March 31, 2022

Status:	Open
Service Provider:	Managed Career Solutions, SPC.
Contract Obligation:	\$1,700,000.00
Contract Number:	18-28-0062-OS
Contract Period:	07/01/2021 - 06/31/2022

Employer	Industry	Sector	City	Job Title	Wage	Hours
USPS	491110 Postal Service	Transportation and Warehousing	City Of Industry	PSE Mail Handler Clerk	\$18.50	40.0
BMW Of Irvine	44111 New Car Dealers	Retail Trade	Irvine	Client advisor	\$13.00	40.0
Autism Spectrum Interventions	624190 Other Individual and Family Services	Health Care and Social Assistance	Fullerton	Direct Intervention Specialist	\$20.00	40.0
Home Depot	444110 Home Centers	Retail Trade	Huntington Beach	Cashier	\$17.00	35.0
Strategic Employer partners	541612 Human Resource Consulting Services	Professional, Scientific, and Technical Services	Costa Mesa	HUMAN RESOURCES	\$21.69	40.0
DHL Express	492110 Couriers	Transportation and Warehousing	Santa Ana	Driver	\$28.50	40.0
South Coast Global Medical Center	62 Health Care and Social Assistance	Health Care and Social Assistance	Santa Ana	Office Assistant	\$17.00	40.0
99 Cents & More	452210 Department Stores	Retail Trade	Santa Ana	Cashier	\$17.00	40.0
Art Trucking	484230 Other Specialized Trucking, Long-Dist	Transportation and Warehousing	Glendale	DRIVER	\$22.50	40.0
Disney Ca Adventure Park	713110 Amusement and Theme Parks	Arts, Entertainment, and Recreation	Anaheim	Busser	\$15.95	25.0
Stater Bros Markets	445110 Supermarkets and Other Grocery Stores	Retail Trade	Huntington Beach	Courtesy Clerk	\$15.10	28.0
Anaheim Unified High School District	6111 Elementary and Secondary Schools	Educational Services	Anaheim	Instructional Assistant Behavior	\$21.11	16.3
UBER	4853 Taxi and Limousine Service	Transportation and Warehousing	San Francisco	Driver	\$19.00	40.0
VONS	445110 Supermarkets and Other Grocery Stores	Retail Trade	Montebello	General Merchandiser	\$16.00	30.0
Los Angeles Police Dept	922120 Police Protection	Public Administration	Los Angeles	Police Officer	\$42.00	40.0
The Boeing Company	336411 Aircraft Manufacturing	Manufacturing	Huntington Beach	PROCUREMENT AGENT	\$50.48	40.0
Pacific Motor Trucking	48411 General Freight Trucking, Local	Transportation and Warehousing	Mira Loma	Unloader	\$19.00	40.0
ROBERT HALF LEGAL	561320 Temporary Help Services	Administrative and Support Waste Management and Remediation Services	Irvine	Accounting assistant	\$22.00	40.0
GLIDEWELL	561720 Janitorial Services	Administrative and Support Waste Management and Remediation Services	Newport Beach	Janitorial	\$19.00	40.0
SECOND HARVEST FOOD BANK OF OC	624210 Community Food Services	Health Care and Social Assistance	Irvine	Public Relations	\$29.00	40.0
Sea Breeze	56 Administrative and Waste Services	Administrative and Support Waste Management and Remediation Services	Aliso Viejo	Contract Admin	\$27.00	40.0
GLIDEWELL	31-33 Manufacturing	Manufacturing	Newport Beach	Dentistry Technician	\$17.00	40.0
Disneyland Hotel	721110 Hotels (except Casino Hotels) and Motels	Accommodation and Food Services	Anaheim	Housekeeper	\$17.00	40.0
Alta Contracting	541614 Process & Logistics Consulting Services	Professional, Scientific, and Technical Services	Corona	General Labor Worker	\$18.00	40.0
European Wax Center	81211 Hair, Nail, and Skin Care Services	Other Services (Except Public Administration)	Long Beach	esthetician-Waxer	\$15.50	25.0
Cheesecake Factory	722511 Full-service restaurants	Accommodation and Food Services	Brea	dishwasher	\$18.50	40.0
GLIDEWELL	31-33 Manufacturing	Manufacturing	Newport Beach	Dental Technician	\$17.00	40.0
MARRIOTT	721110 Hotels (except Casino Hotels) and Motels	Accommodation and Food Services	Irvine	Front Desk	\$17.00	40.0
VCI Construction LLC	236220 Commercial Building Construction	Construction	Upland	Construction Laborer	\$20.00	40.0
Executive Event Svc LLC	561612 Security Guards and Patrol Services	Administrative and Support Waste Management and Remediation Services	Yorba Linda	Security Officer	\$17.00	40.0
Sunshine Metals Inc	331523 Nonferrous Metal Die-Casting Foundries	Manufacturing	Corona	Inside Sales	\$26.44	40.0
GLIDEWELL	611519 Other Technical and Trade Schools	Manufacturing	Newport Beach	Dental Technician	\$17.00	40.0
ABM Electrical & Light Svc LLC	811219 Other Electronic Equipment Repair	Administrative and Support Waste Management and Remediation Services	Tustin	Janitorial	\$18.00	40.0

**ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD**

**Employment Placements Report**



Quarter 3  
Adult

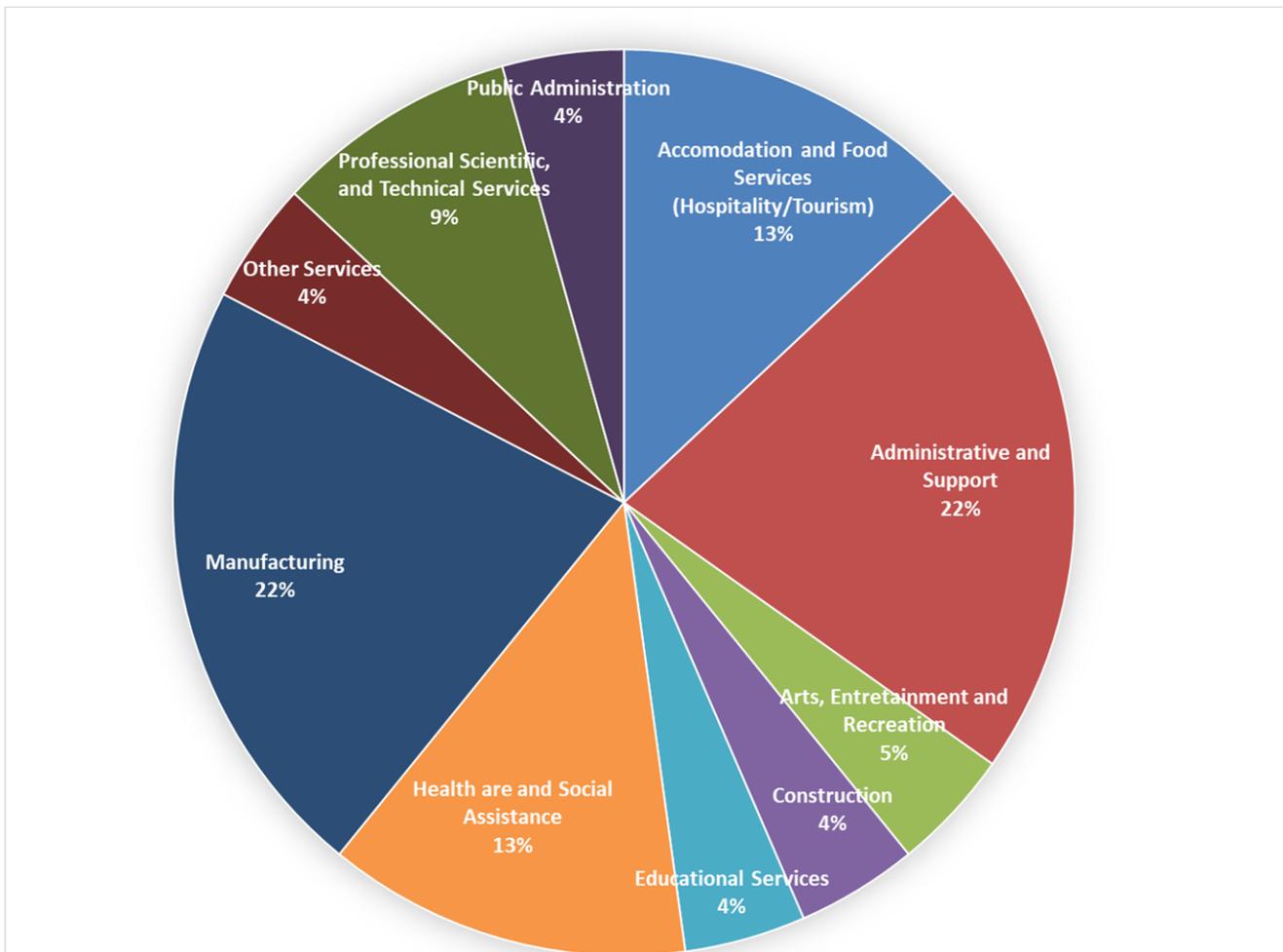
January 1, 2022 through March 31, 2022

Status:	Open
Service Provider:	Managed Career Solutions, SPC.
Contract Obligation:	\$1,700,000.00
Contract Number:	18-28-0062-OS
Contract Period:	07/01/2021 - 06/31/2022

OC 2019 - 2023 CED Industry Sectors	
Healthcare	13%
IT	0%
Advanced Manufacturing	22%
Hospitality/Tourism	13%

Average Wage:	\$	20.89
Full Time Employment (30 Hours +)		30
Part Time Employment		3

**Employment By Sector/Industry Title**



# ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

## Employment Placements Report



Quarter 3  
Dislocated Worker  
January 1, 2022 through March 31, 2022

Status:	Open
Service Provider:	Managed Career Solutions, SPC.
Contract Obligation:	\$1,800,000.00
Contract Number:	18-28-0062-OS
Contract Period:	07/01/2021 - 06/31/2022

Employer	Industry	Sector	City	Job Title	Wage	Hours	Start Date
Healing Hands	611699 Miscellaneous Schools and Instruction	Educational Services	Laguna Hills	Certified Massage Therapist	\$100.00	29.0	02/02/2022
Airstream Orange County	721211 RV Parks and Campgrounds	Accommodatioand Food Services (Hospitality/Tourism)	Midway City	Receptionist	\$16.00	40.0	03/12/2022
Disneyland	722511 Full-service restaurants	Accommodatioand Food Services	Anaheim	Retail Associate	\$14.00	25.0	01/16/2022
Dental Wellness-Lake Forest	621210 Offices of Dentists	Health Care and Social Assistance	Lake Forest	Biller/Coder & Eligibility	\$21.00	40.0	01/31/2022
Superbag Corporation		Oher Services (except Public Administration)	Houston	Quality Control	\$12.00	48.0	02/04/2022
Mission Healthcare	621999 Miscellaneous Ambulatory Health Care Svc	Health Care and Social Assistance	San Diego	Hospice Account Manager	\$36.05	40.0	03/14/2022
TRANSPORTATION SECURITY ADMINISTRAION	561612 Security Guards and Patrol Services	Administrative and Support	Los Angeles	Transportation Security Office	\$19.44	40.0	02/14/2022
Advantage Media Service	541870 Advertising Material Distribution Svc	Transportatioand Warehousing	Valencia	Truck driver	\$20.00	40.0	01/17/2022
American Air Balance Co Inc	238220 Plumbing, Heating, and Air-Conditioning	Construction	Poway	Air Balance Technician	\$25.00	40.0	02/21/2022
People Ready	561320 Temporary Help Services	Transportatioand Warehousing	Anaheim	Warehouse Laborer	\$17.00	30.0	03/01/2022
Kutak Rock	541110 Offices of Lawyers	Professional, Scientific and Technical Services	Los Angeles	Paralegal Assistant	\$18.00	40.0	02/21/2022
Swift Trucking	484230 Other Specialized Trucking, Long-Dist	Transportatioand Warehousing	Antelope	Truck driver	\$25.50	40.0	02/07/2022
Amentum Services, Inc.	55 Management of Companies and Enterprises	Transportatioand Warehousing	Las Vegas	Driver Heavy equipment operato	\$26.85	40.0	02/14/2022
Ecology auto parts	441310 Automotive Parts and Accessories Stores	Transportatioand Warehousing	Wilmington	Port Driver	\$18.00	40.0	02/06/2022
Disneyland	71311 Amusement and Theme Parks	Transportatioand Warehousing	Anaheim	Bus Driver	\$15.00	30.0	02/23/2022
PACIFIC POWER SOURCE	541380 Testing Laboratories	Professional, Scientific and Technical Services	Irvine	Customer Service Representativ	\$20.00	40.0	02/02/2022
BP PRODUCTS NORTH AMERICA, INC.	31-33 Manufacturing	Manufacturing	Santa Ana	Access Programmer	\$20.00	40.0	02/14/2022
ANILLO INDUSTRIES	332722 Bolts, Nuts, Screws, Rivets, and Washers	Manufacturing	Orange	Tool room Clerk/Grinder Operat	\$20.00	40.0	02/28/2022
Straub Distributing Co	423990 All Other Durable Goods Merchant Whsle	Transportatioand Warehousing	Anaheim	Driver	\$23.00	40.0	01/17/2022
streamlight construction	23 Construction	Transportatioand Warehousing	Mission Viejo	Warehouse Supervisor	\$25.00	40.0	01/10/2022
Applied Medical	31-33 Manufacturing	Manufacturing	Rancho Santa Margarita	Electronics Technician	\$18.50	40.0	03/08/2022
211 Orange County	624190 Other Individual and Family Services	Health Care and Social Assistance	Santa Ana	Information and Referral Speci	\$16.00	40.0	03/07/2022
ROBERT HALF LEGAL	561320 Temporary Help Services	Administrative and Support	Irvine	Accounting	\$28.85	40.0	03/02/2022
Applied Medical	31-33 Manufacturing	Manufacturing	Rancho Santa Margarita	Production Worker	\$17.00	40.0	03/09/2022
Glidewell	31-33 Manufacturing	Manufacturing	Newport Beach	Digital Maintenance Technician	\$18.00	40.0	02/08/2022
City of Long Beach	62 Health Care and Social Assistance	Health Care and Social Assistance	Long Beach	Public Health Professional 2	\$38.00	40.0	02/21/2022
Planet Pharma	561320 Temporary Help Services	Administrative and Support	Western Springs	Clinical Research Representati	\$19.04	40.0	03/15/2022
Carrington Vylla	52231 Mortgage and Nonmortgage Loan Brokers	Finance and Insurance	Anaheim	Compliance officer	\$20.50	40.0	02/22/2022
Stacks and Bowers	51 Information	IT		IT Manager	\$50.48	40.0	03/01/2022
Pyramid Laboratories Inc	424210 Druggists' Goods Merchant Wholesalers	Wholesale Trade	Costa Mesa	Facility Technician	\$26.50	40.0	02/15/2022

**ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD**



**Employment Placements Report**

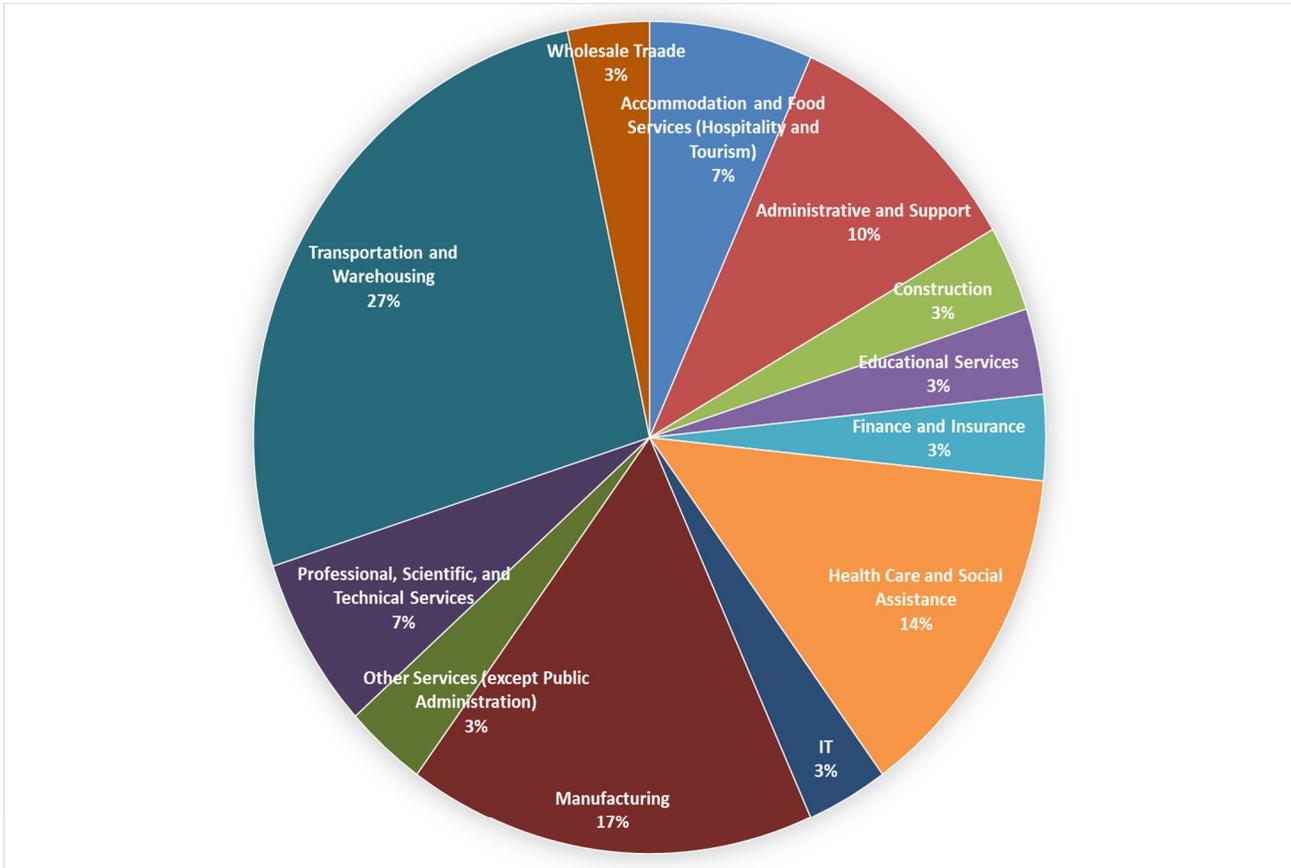
Quarter 3  
 Dislocated Worker  
 January 1, 2022 through March 31, 2022

Status:	Open
Service Provider:	Managed Career Solutions, SPC.
Contract Obligation:	\$1,800,000.00
Contract Number:	18-28-0062-OS
Contract Period:	07/01/2021 - 06/31/2022

OC 2019 - 2023 OC CED Industry Sectors	
Healthcare	14%
IT	3%
Advanced Manufacturing	17%
Hospitality/Tourism	7%

Average Wage:	\$	24.82
Full Time Employment (30 Hours +)		28
Part Time Employment		2

**Employment By Sector/Industry Title**



## ORANGE COUNTY WORKFORCE DEVELOPMENT BOARD

### Performance Report

PY 2021-2022 Quarter 3

January 1, 2022 through March 31, 2022



Status:	Open
Service Provider:	Goodwill Industries of Orange County
Contract Obligation:	\$375,080.00
Contract Number:	19-28-0071-SP
Contract Period:	06/01/2020 - 03/31/2022

Program Name:	AB1111 Breaking Barriers to Employment Initiative
Funding Stream:	CA Workforce Development Board
Leverage Budget:	\$250,000.00
Total YTD Leverage:	\$229,553.68
% of Total Leverage:	92%

#### Fiscal Activities

Cost Category	Budget	Revised Budget Feb '22 - March '22	Q3	YTD Expenditures	Balance	% Utilized
			Jan '22 - Mar '22			
Direct Program Costs (Salaries & Benefits)	\$ 302,172.00	\$ 301,595.00	\$ 28,352.05	\$ 299,452.90	\$ 2,142.10	99%
Supportive Services	\$ 4,500.00	\$ -				0%
Individual Training Account, Tuition, Stipends	\$ 2,000.00	\$ -	\$ -	\$ -		0%
Instructional Materials/Supplies	\$ 5,000.00	\$ 2,000.00			\$ 2,000.00	0%
Travel/Mileage	\$ 8,700.00	\$ 1,000.00			\$ 1,000.00	0%
Other (Work Experience Wages, Tuition, Stipends, Supportive Services)	\$ 49,708.00	\$ 70,485.00	\$ 17,996.93	\$ 20,648.93	\$ 49,836.07	29%
<b>TOTAL</b>	<b>\$ 372,080.00</b>	<b>\$ 375,080.00</b>	<b>\$ 46,348.98</b>	<b>\$ 320,101.83</b>	<b>\$ 54,978.17</b>	<b>85%</b>



#### Program Activities | Contract Performance Measures

Performance Category	Contracted Goal	Q3 Jan '22 - Mar '22	YTD	% of Performance
New Enrollments	75	7	72	96%
Employment Placements	56	4	19	34%
Completion of Soft Skills/VPSA training	72	12	59	82%
Co-enrollment into WIOA services	60	4	38	63%
Staff/providers trained on serving individuals with disabilities	50	N/A	47	94%
Work Experience	25	4	8	32%
Program Exit	72	50	63	88%

#### Program Participation

Trainings	# of Participants	
	Q3 Jan '22-Mar '22	YTD
<b>Participated in their first class/workshop/training:</b>		
Within 1 week of program enrollment	13	22
Between 2 and 4 weeks of program enrollment	N/A	45
Between 1 and 2 months of program enrollment	4	5
More than 2 months since program enrollment	0	0
Not yet engaged in a service	0	0
<b>TOTAL</b>	<b>17</b>	<b>60</b>
ITA's	N/A	N/A
OJT	N/A	N/A
Vocational Training	N/A	N/A

## Quarterly Performance Report (QPR)

Subrecipient	Orange County Workforce Development Board/ Workforce & Economic Development Division		
Subrecipient Code	ORA	ELL, DEA OR VEAP (PY)	VEAP
Quarter Covered	January- March 2022	Grant Code(s)	1225
Project Contact	Eric Ensley	Email	eric.ensley@occr.ocgov.com

The Quarterly Performance Report (QPR) details project activities conducted during each quarter that contribute to project goals. The EDD Project Management (PM) Team uses the information shared in the QPR to assess project progress, identify and share best practices, and identify any technical assistance needs. The QPR must be submitted no later than 20 days following the end of the quarter on the following dates:

Time Period	Due Date
April thru June	July 20
July thru September	October 20
October thru December	January 20
January thru March	April 20

*If the QPR due date falls on a state holiday or weekend, the day before becomes the new due date for the report.*

## Activities and Services For This Quarter

### 1. Participant Reporting

Activity	Total New This Reporting Period	Cumulative Total to Date	Cumulative Planned to Date (From Exhibit B)	Performance % (Actual/Planned)
Total Enrollment	35	80	110	73%
Entered Soft Skill Training/ Job Readiness Training	15	31	102	30%
Entered Occupational Skills Training	5	11	90	12%
Entered Work Based Learning/Training	0	0	66	0%
Attained Certificate	0	1	48	2%
Entered Unsubsidized Employment	15	40	63	63%
Median Hourly Wage	31.13	27.18	\$22.38	121%
<p><b>Additional Comments on Participant Reporting (Description of services provided, type of training, industry sector, etc. Include any relevant details on delays to achieving planned numbers, if applicable).</b></p> <p>During the Fourth Quarter (January- March 2022), the VEAP project staff enrolled 88% of new participants screened for eligibility that sought assistance with employment services representing 35 new enrollments. 28 new participants were assessed and identified the need for individualized career service but required additional guidance to determine the desired industry sector which closely match their current interests and abilities. VEAP Project staff have noted individual skills gaps for participants however those with significant barriers to employment were least likely to enter a particular training after conducting staff-assisted career searches based on labor market trends and data.</p> <p>VEAP Project staff regularly provided supports towards an adequate career search of possibilities toward work-based learning including on the job training that may provide upskills to career enhancement opportunities.</p> <p>During this report period 40% of newly enrolled participants (representing 14 new enrollments), encountered multiple barriers to employment including lack of stable housing, behavior health, other eligible resources, which required VEAP project staff to engage numerous external partnerships to leverage mentorship and guidance.</p>				

Additionally, VEAP Project staff was able to provide supportive service for needs-based assistance. During this report period the VEAP project is 73% of our currently planned performance goals of Veterans enrolled.

Current performance goal challenges faced by this VEAP Project continues to be in the area of Work Based Learning however project staff engages with OC Business Solutions monthly to review prospective on the job training opportunities with employers as well as Jobs for Veterans State Grant Disabled Veterans Outreach Program coordinators and Local Veterans Employment Representatives to support career goals of enrolled participants.

Other challenges identified by VEAP Project staff is with participants need for more one on one career coaching as well as mentorship.

- 2. Describe the following activities and services that occurred during the reporting period including what work was done and how it relates to the services and activities proposed in Exhibit A: Project Narrative and Exhibit I: Project Work Plan, and any other goals of the project.**

Activities/Services Provided	Description
Participant Outreach	<p>During Quarter 4 (January – March 2022), the VEAP Project staff has permanently out-stationed at the Garden Grove Workforce Solutions Center and established new relationships with Salvation Army Career Development to engage with unhoused eligible veterans seeking employment and career training.</p> <p>VEAP project staff has also provided outreach activities at Tibor Rubin VA Healthcare System Long Beach to develop linkages to veterans through the Healthcare for Homeless Veterans resources. This report period VEAP staff began development of a VEAP informational video to expand reach to more prospective veterans virtually.</p>
Project Partnerships (development, enhancement, engagement, commitment)	<p>VEAP Project staff expansion to include co-location with WIOA/ AJCC One Stop Operator has provide enhancements to partnership capacity building. Additionally, building new partnerships with Southern California Transition Assistance Advisors, Soldiers and Family Readiness Center at Joint Forces Training Base Los Alamitos has provided engagement</p>

	opportunities with military members discharging from recent deployments that seek career or training services.
Enrollment, Intake, and Assessment	<p>Enrollment, intake and assessment opportunities continue to demonstrate an upward increase mostly due to VEAP Project staff mobility within the community as well as new outstation locations to reach eligible participants where they are most likely to engage with other types of community services needs such as unemployment services.</p> <p>VEAP participants with barriers to employment that also possess higher post-secondary education are taking longer during assessments to identify skills gaps that have contributed to long term unemployment or slow career growth. VEAP Project staff have determined less desire by these participants to engage in training.</p>
Co-Enrollment (WIOA Title I-IV, CalWORKS, CalFresh, other)	<p>Co-enrollment with WIOA Title I provider continues to be a focus for VEAP staff. Consistent coordination with WIOA Title I providers have increased co-enrollments this report period.</p> <p>Additional co-enrollment opportunities have been through collaboration with Working Wardrobes, which has capacity to leverage clothing resources and other pre-vocational activities to support VEAP Participant's self-direct career searches.</p>
Program Services (Intensive Case Management, Integrated Resource Teams, Supportive Services, Referrals)	<p>During the report period (January- March 2022), intensive case management has been required to guide participant career and training needs.</p> <p>VEAP Project staff has leveraged co-case management opportunities with WIOA providers as well as Disabled Veterans Outreach Program coordinators to identify where participants may be placed in employment.</p>
System Change/Alignment (Plans, MOUs, policy, procedures, data sharing, blending and braiding resources, sustainability)	VEAP project staff continues collaborating with attendance at multiple monthly meetings with EDD Disabled Veterans Outreach Program Coordinators, WIOA Title I Service Providers, Orange County Veterans and Military Families Collaborative Employment/ Entrepreneur Working Group to expand a system network that serves veterans.

Staff, Project Team, Stakeholder Training/Capacity Building	VEAP staff continues capacity building and partnership driven outreach to inform and educate stakeholders of program value as well as enhancement to existing service partners.
Business/Employer Engagement	<p>VEAP performed outreach and engagement through web-based inquiries as well as networking events with private businesses.</p> <p>This report period VEAP Project Staff expanded capacity with the Veteran Employee Resource Group at Medtronics, a Global Healthcare Technology company that has volunteered their staff time to assist with a pre-review of VEAP participant's resumes that are interested in technology with the company.</p>
Other – Describe	

### Expenditures and Matching Funds For This Quarter

#### 3. Expenditure Reporting

Planned Expenditures to Date *From Exhibit E: Funding and Expenditure Plan	Actual Expenditures to Date	Performance % (Actual/Planned)
\$235,000	\$236,507.78	101%
Planned Matching Funds to Date *From Exhibit E: Funding and Expenditure Plan	Actual Matching Funds to Date	Performance % (Actual/Planned)
\$509,592	\$12,203.74	2.4%
Additional Comments on Expenditures (Include a summary of how grant funds were spent, how matched funds supported the project, and explanation of any delays to meeting planned expenditures).		
<p>During this report period, planned expenditures remain consistent to administrative cost and program to engage with participants on intensive career management services. VEAP Project has successfully recruited staff to support project objectives.</p>		

VEAP has not been able to expend allocated supportive services as most VEAP Participant requests have been along non-allowable costs.

### Successes and Challenges For This Quarter

- 4. Best Practices/Lessons Learned: Detail any notable achievements made, obstacles encountered and overcome, identified best practices, lessons learned, and/or ongoing challenges.**

The VEAP Project staff attribute increased enrollment to planned outreach strategies that includes mobility to meet veterans where they are as well as capacity building outreach to external stakeholders serving veterans.

Lessons learned from the projects strategic expansion and enhancement is through building partnerships and staying engaged with participant's more than on a monthly basis. VEAP Project staff meets consistently on a monthly basis with employed participants and at a minimum biweekly with those that are unemployed. The level of engagement builds trust with participant's but also fosters opportunities to expand a collaborative relationship for job coaching.

- 5. Participant Success Stories: Detail any notable participant success stories including relevant information about the services strategies utilized, barriers overcome, participant challenges and accomplishments, training completions, job placements, and any other positive outcomes. Do not include any Personally Identifiable Information (PII).**

VEAP's Participant success story during this report period is of a U.S. Marine veteran that discharged from service and relocated back to Orange County. Veteran's recent discharge and interest to secure employment was mostly motivated by his new family (wife and newborn child). Veteran possesses a Bachelor of Arts in Education as well as Master of Science in Project Management but was unsuccessful in obtaining relevant employment above a self-sufficient wage. The Veteran expressed frustration as he expected he would obtain employment quickly due to an eight-year military career as a commissioned officer.

The Veteran informed VEAP staff that he made numerous attempts independently as well as sought guidance from other employment type service. Veteran indicated that the assistance he obtained from VEAP Project staff included resume review and restructure to target his desired industry sector, job coaching and interview techniques, and salary negotiations allowed him to obtain the career he wanted.

The Veteran was able to obtain employment in technology with a negotiated salary of \$30 per hour.

- 6. Technical Assistance: Detail any technical assistance that would support or accelerate project efforts.**

**No Technical assistance to note this report period.**

- 7. Materials: Please list and attach any event flyers, press releases, news clips, project photos, and/or any other materials that illustrate grant activities and successes.**

**None at this time.**



One Stop  
Committee  
May 12, 2022 –  
NDWG OJT Grant

# OJT Pipeline Overview – In Process

Employers Name	Position	# of Positions	Position Description	Salary	Proposed Timeline
Creating Coding Careers (Apprenticeship)	Software Developer	1	Provide technical support, including support via troubleshooting, implementing bug fixes, and root cause analysis. Review requirements to ensure that they are provided in sufficient detail to be accurately estimated. Work with product owners to fully understand business functionality, pain points, and areas of improvements. Proactively keep HTML/CSS/JAVASCRIPT skills current by learning and coding everyday.	\$20/ hr	After completion of 960 training hours

# OJT Pipeline Overview – Active

Employers Name	Position	# of Positions	Position Description	Salary	Proposed Timeline
Clean Energy	Service Technician 1	1	Position will inspect, maintain and perform minor to moderate repairs on CNG and/or LNG fueling equipment, including compressors, dispensers, priority panels, dryers, storage tanks and other related equipment.	\$26.14/ hr	Upon candidate identification
Clean Energy	Service Technician 2	1	Position will inspect, maintain and perform minor to moderate repairs on “Compressed Natural Gas” (CNG), “Liquefied Natural Gas” (LNG) and “Hydrogen” fueling equipment and all other related equipment.	\$28.76/ hr	Upon candidate identification
McLane Distribution	Warehouse Specialist	10	Responsible for selecting product and loading trucks (i.e., moving product between the loading dock and the warehouse and moving product within the warehouse) with high degree of accuracy and great sense of urgency while meeting standards within McLane established guidelines.	\$21/ hr	Upon candidate identification

# OJT Pipeline Overview – Active

Employers Name	Position	# of Positions	Position Description	Salary	Proposed Timeline
Pasta Mia	Kitchen Manager	1	Supervises and coordinates activities of the kitchen employees, engages in preparing food and supplies for production, and research and development in food recipes and preparation.	\$31.25/ hr	Released on 4/6/2022
Pasta Mia	Production Supervisor	4	Supervising the production line stations (fresh pasta and ravioli), and incumbents in production to ensure all are performing their essential job functions in an effective and safe manner.	\$20/ hr	Released on 4/6/2022
Pasta Mia	Sanitation Supervisor	1	Supervises and manages the sanitation crew and sanitation activities ensuring compliance with all laws and regulations.	\$28/hr	Released on 4/6/2022
Pasta Mia	Quality and Analysis Document Specialist	1	Preparing, compiling, and sorting documents for data entry and nutritional labels in accordance with the company document control policy.	\$18/hr	Released on 4/6/2022

# OJT Pipeline Overview – In Discussion

Employers Name	Position	# of Positions	Position Description	Salary	Proposed Timeline
ECOS	Batch Maker	TBD	Ensure the safe, quality, and consistent mixing of all production batches based on orders received and stock levels.	TBD	Upon review by ECOS legal department
JL Ray Roofing	Roofer	TBD	Install or replace roofing for commercial and residential buildings.	TBD	Upon completion of required paperwork
Great Wolf Lodge	Maintenance TBD	TBD	Perform maintenance on waterpark area and hotel area.	TBD	Application being completed

Varisco Design Build	Marketing Assistant	TBD	Assist marketing director and team with all necessary projects	TBD	In discussion with management for approval
Applied Medical	Manufacturing TBD	TBD	Device assembly, packaging, labeling, machine operations, etc.	TBD	In discussion with management for approval
Kroger – La Habra Bakery	Sanitation Supervisor	TBD	Equipment sanitation and regulation to avoid cross contamination	TBD	Application being completed
Amway/ Nurtalite Manufacturing	Warehouse Specialist/ Driver	TBD	Forklift driving, warehousing, inventory control, record keeping, etc.	\$19	Internal contract review

# OJT Outreach Overview

On January 12, 2022, Orange County Business Council Workforce Development meeting - present business services offerings

On January 19, 2022, City of Lake Forest New Business Reception – approximately 20 businesses

On January 24, 2022, UMASS Global – present to Outreach Team on team call

On January 25, 2022, La Habra Chamber of Commerce – presented services overview to the President and CEO and the Board of Directors Chair. Date pending to present at a future meeting to Chamber members

On February 9, 2022, Orange County SBDC webinar “Ask SBDC” - 35+ attendees

On March 8, 2022, OC Small Business Development Center and Cal State Fullerton Center for Family Business - over 15 businesses

On March 15, 2022, Greater Irvine Chamber of Commerce Economic Vitality Council (EVC) meeting – 30+ Chamber members

On March 18, 2022, OC Small Business Development Center Minority Business Summit – 100+ attendees

On March 29, 2022, OC Small Business Development Center and City of Tustin hosted the Tustin Small Business Clinic – 18 businesses

On March 31, 2022, Orange County Chinese American Chamber of Commerce March Business Mixer – 25+ Chamber members



Item #9(A)(v)

# Thank You

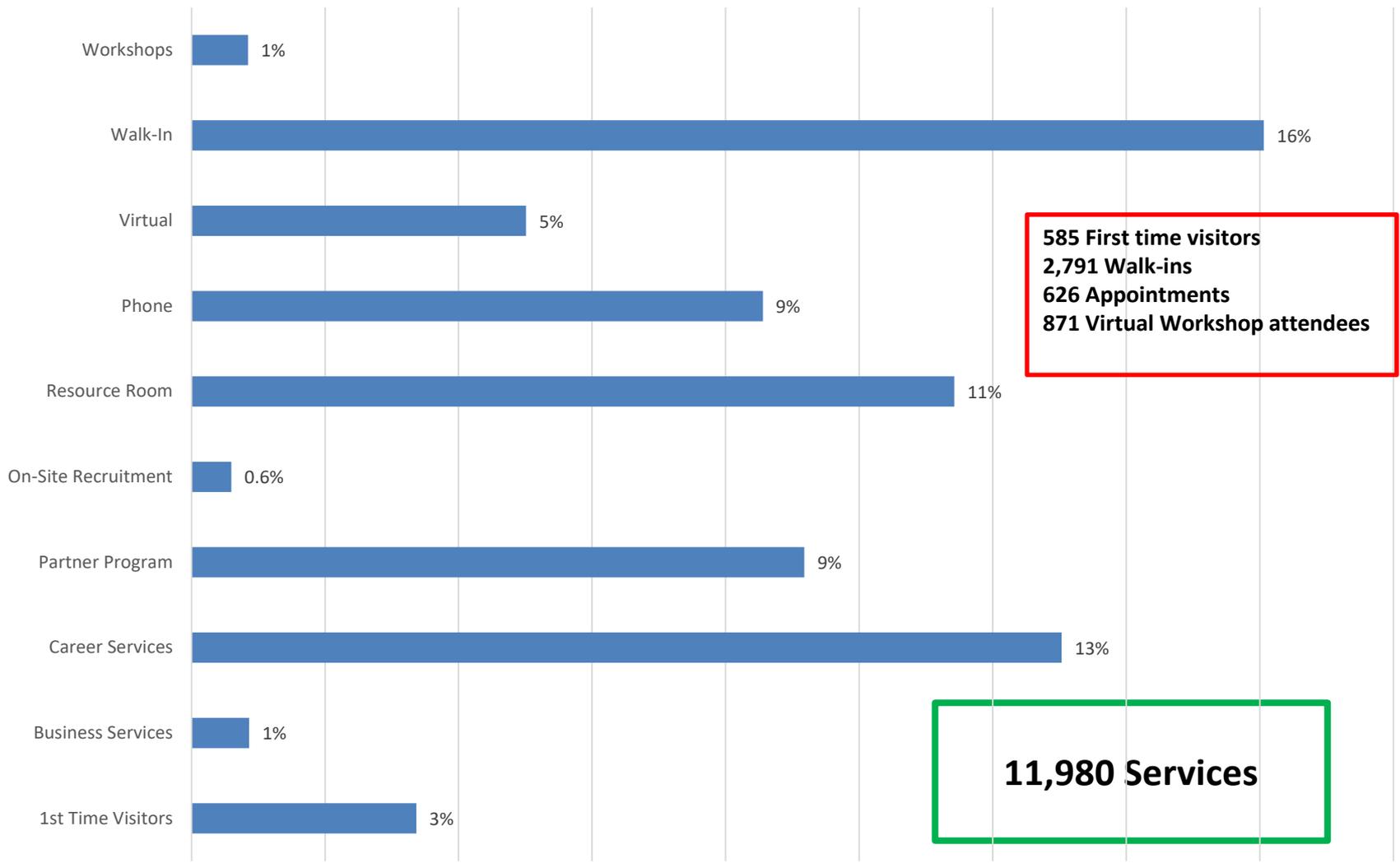


Connecting job seekers and businesses to no-cost services.

# Customer Feedback January to March 2022

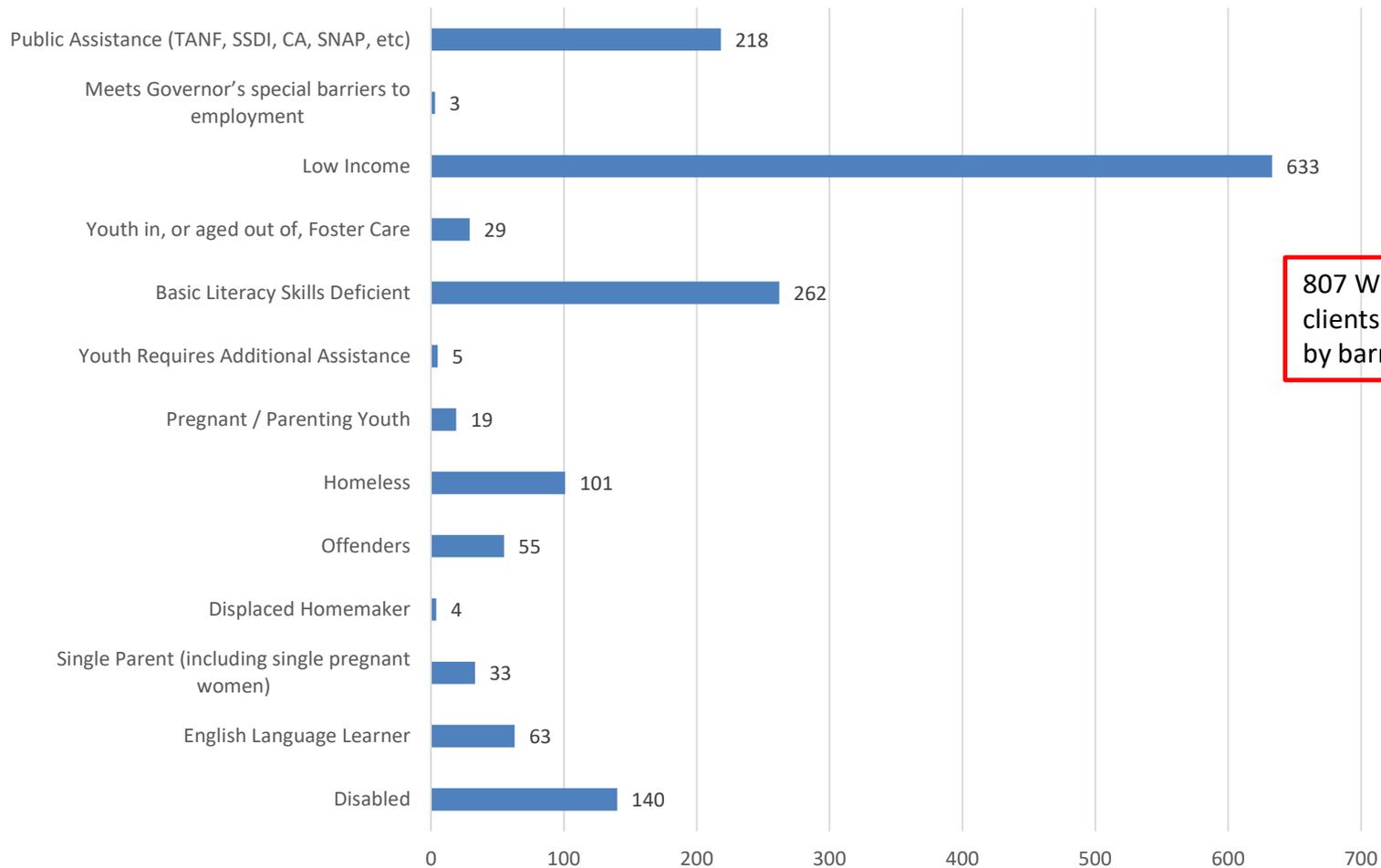


# OC Workforce Solutions: January to March 2022



Source: VOS Greeter

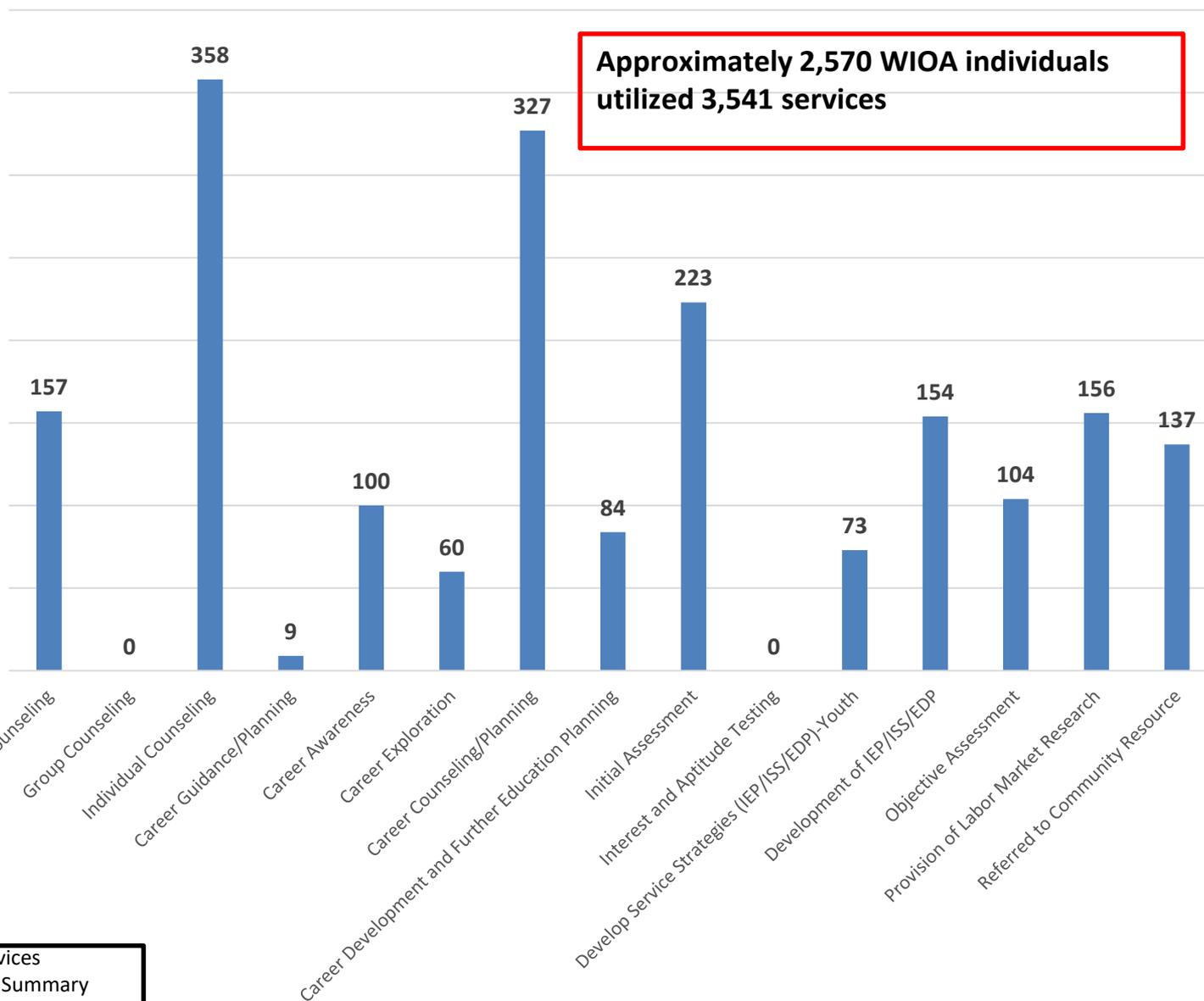
# WIOA Participant Summary- Services Utilized: Adult, Dislocated Workers, Youths



807 WIOA enrolled clients served identified by barriers

Source: Caljobs Participant Summary Reports

# WIOA Participant Summary- Services Utilized: Adult, Dislocated Workers, Youths



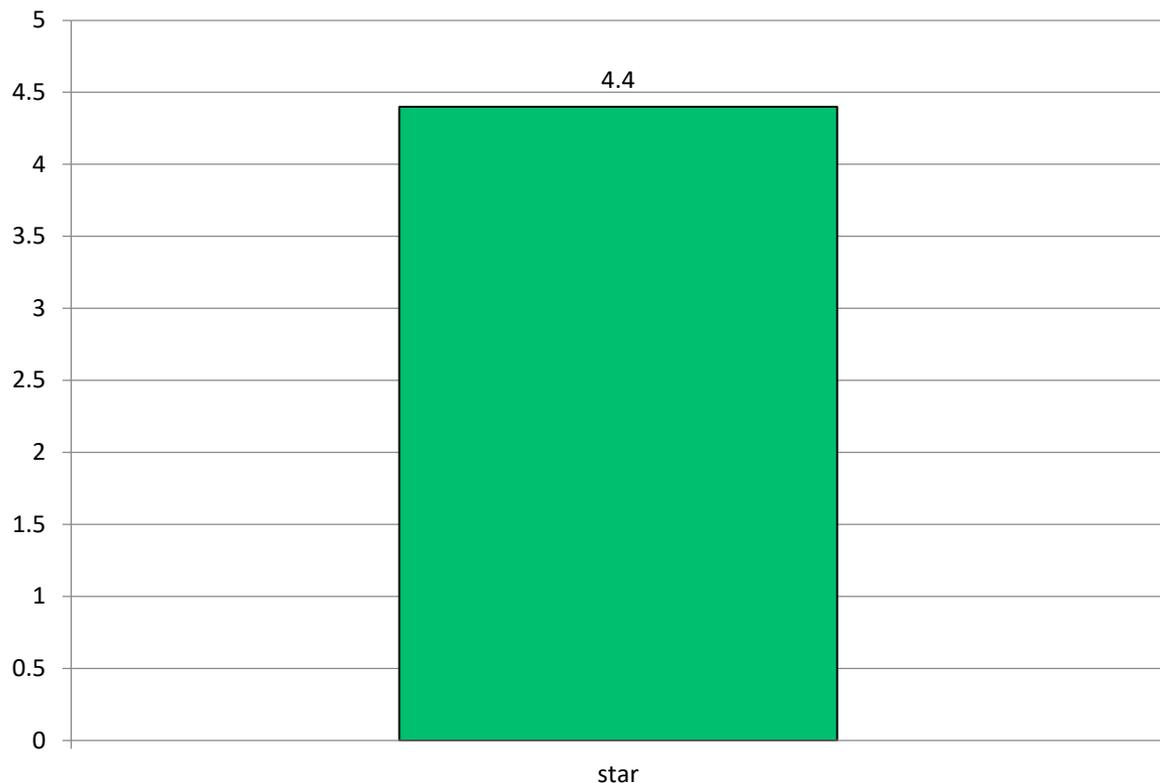
Source: CalJOBS Services  
 Provided Individual: Summary  
 Reports



# Overall Satisfaction Rate

**4.4** ★

Overall, how would you rate your experience with the Workforce Solutions Center?



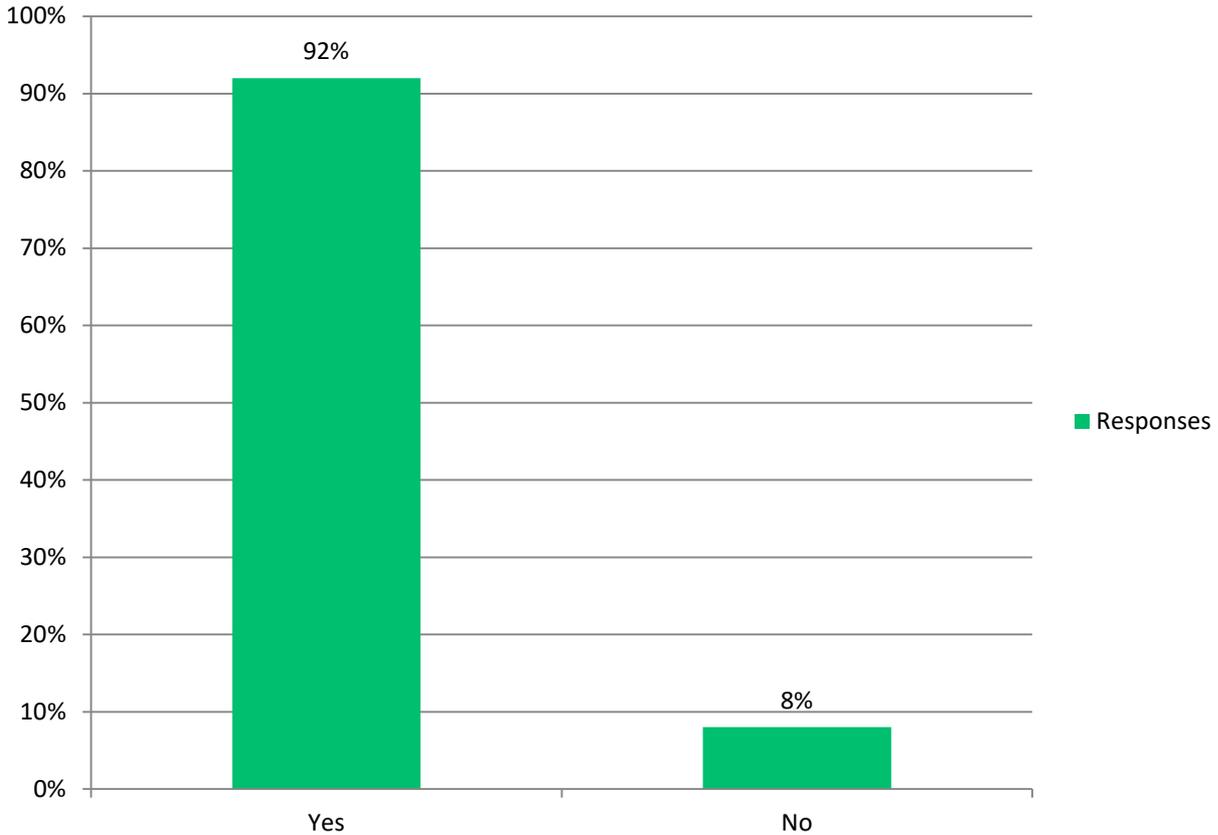
**Goal: 90%**  
**Response Rate: 19%**  
**734 surveys distributed**  
**138 responses**

■ Weighted Average



# How likely is it that you would recommend OC Workforce Solutions to a friend or business colleague?

## Would you recommend the OC Workforce Solutions Center to a friend or colleague?

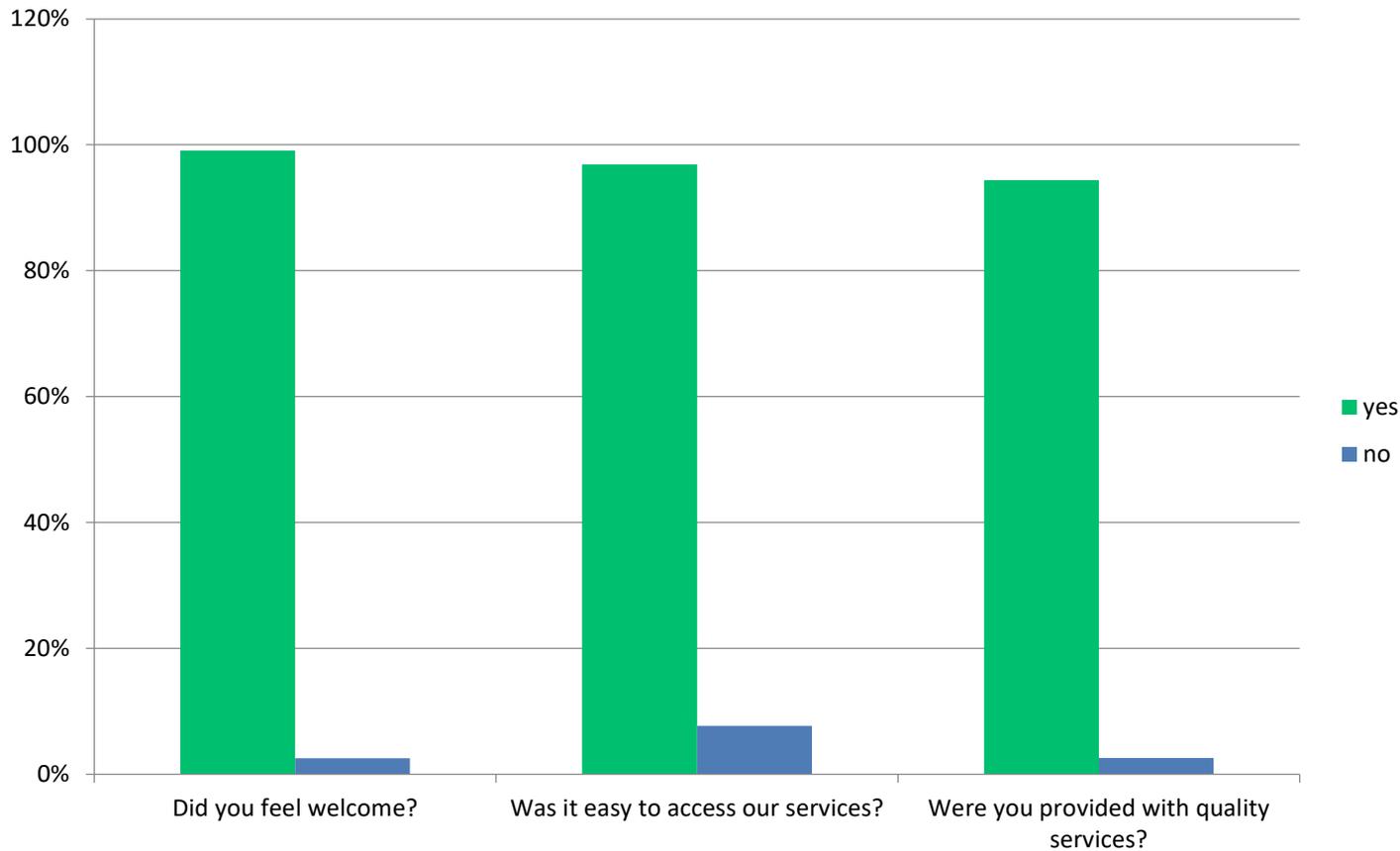


**92% Yes**  
**Response Rate: 19%**  
**734 surveys distributed**  
**138 responses**



# Customer Experience: Ease of Use & Welcomed

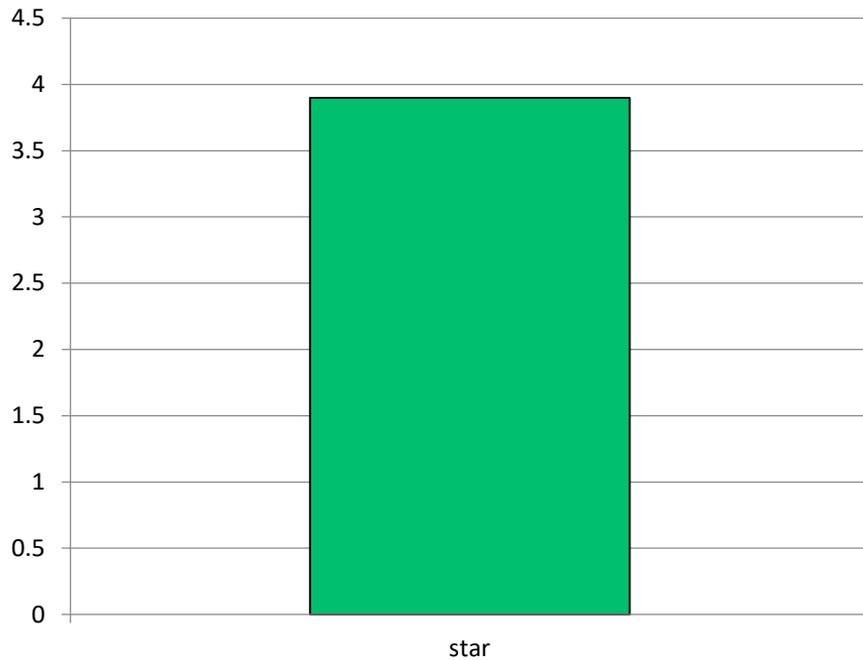
**97% Overall satisfaction**



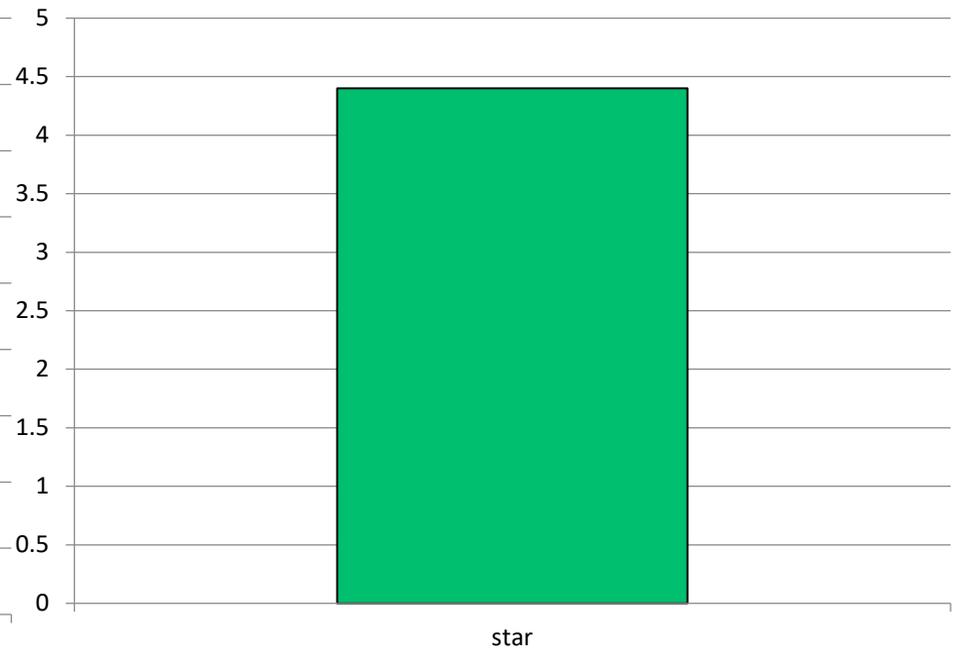


# Survey Results : Training and Workshops

Overall, how would you rate this training/workshop experience?



Overall, how would you rate the quality of the teaching?



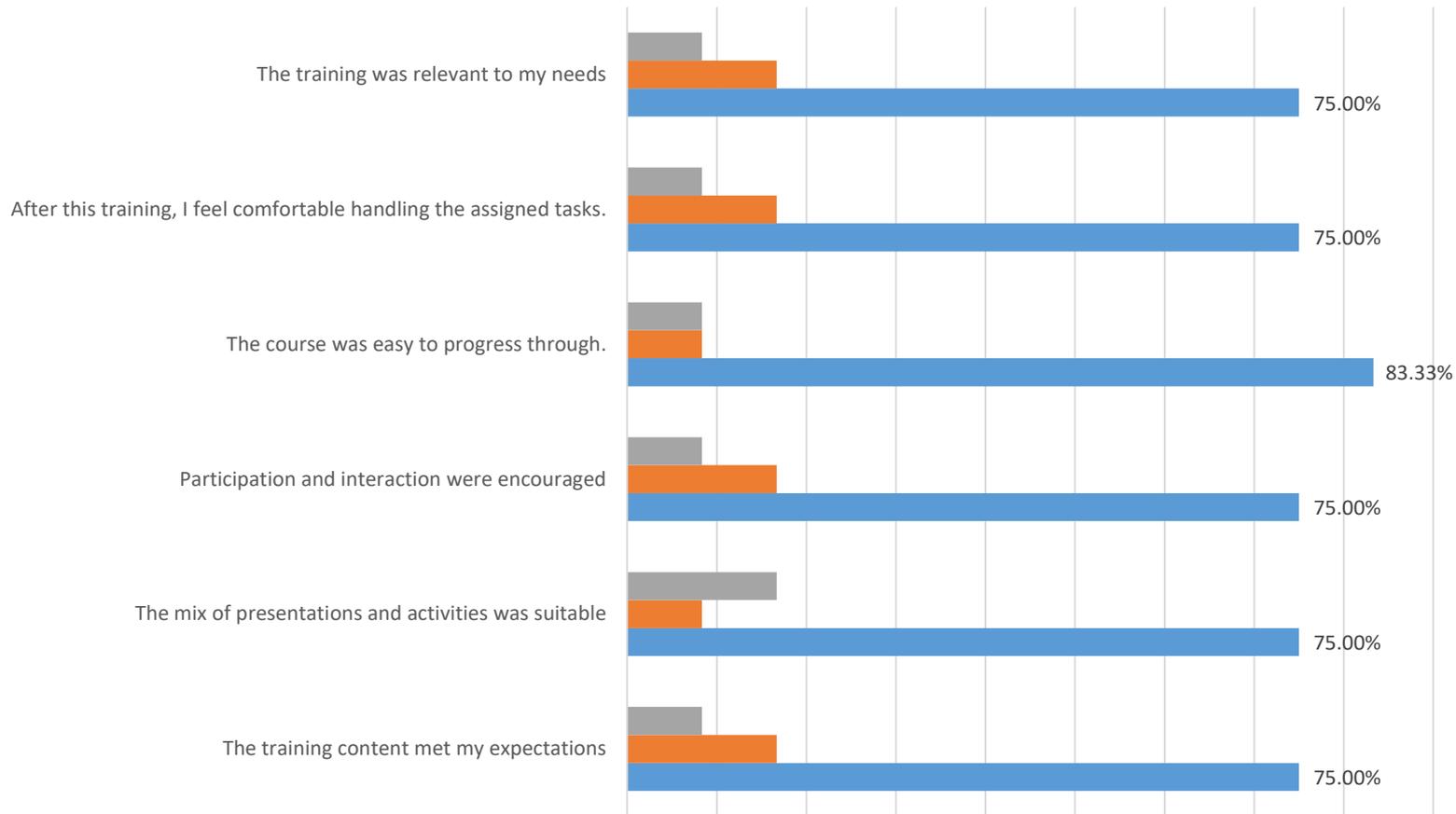
**Response Rate: 9%**

**385 Surveys distributed  
25 responses**



# Survey Results : Training and Workshops

**76% Overall Training satisfaction**



**Response Rate: 9%**  
**285 Surveys distributed**  
**25 responses**

■ Disagree ■ Neither Agree/ Disagree ■ Agree



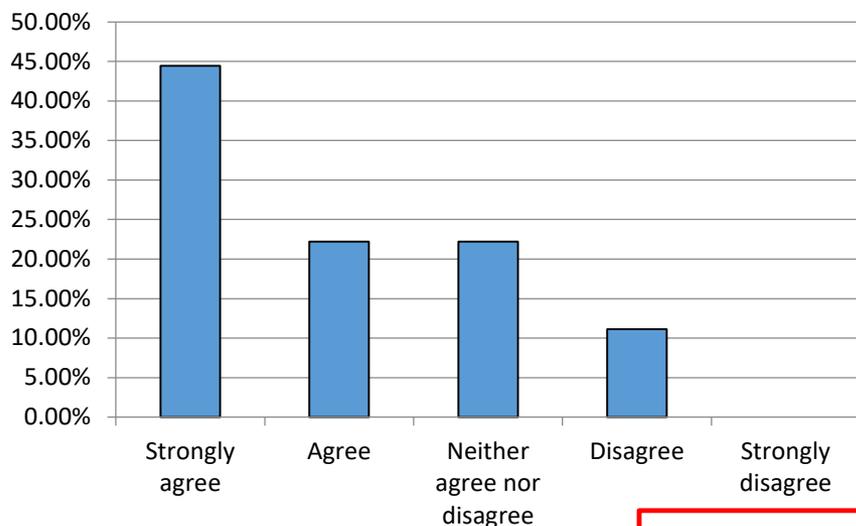
Connecting job seekers and businesses to no-cost services.

# Co-located Partner Feedback January to March 2022

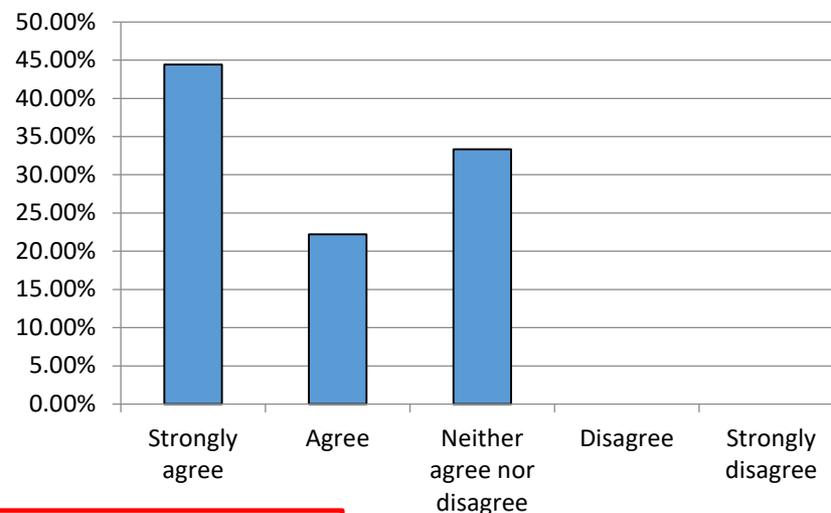


# Survey Results : Partners

The Workforce Solutions Center Operator shares knowledge and information regularly among Partners to provide seamless integrated services.



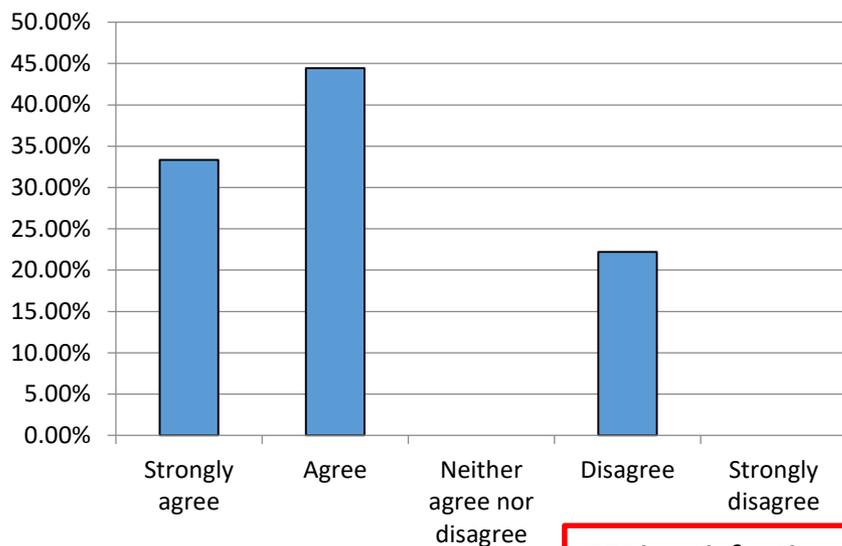
The Workforce Solutions Center Operator effectively facilitates collaboration through regular monthly partnership meetings.



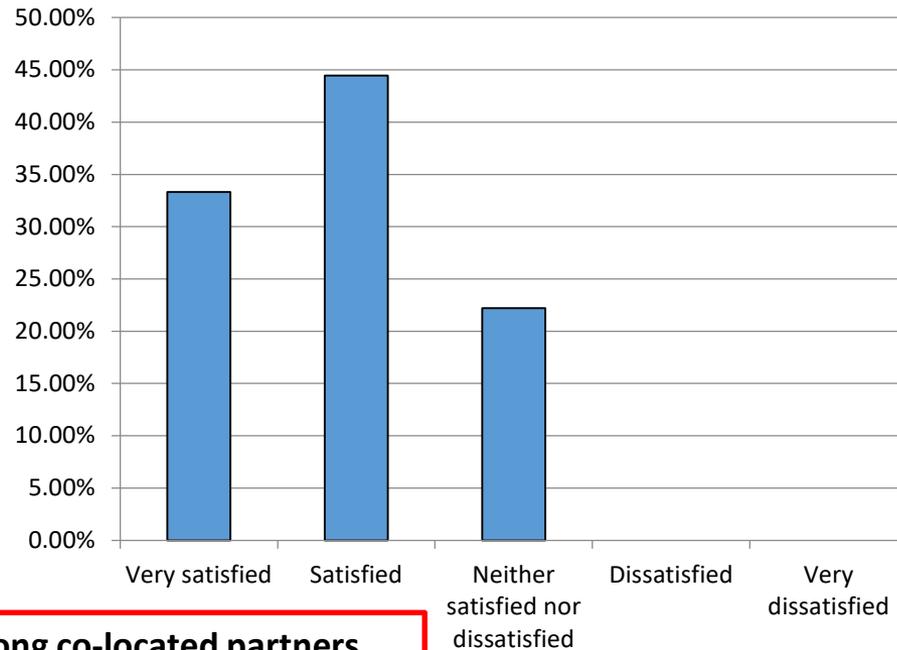
**77% Satisfaction among co-located partners**  
**12 surveys distributed**  
**9 responses**  
**75% response rate**

# Survey Results : Partners

The Workforce Solutions Center Operator provides necessary support/resources/equipment to promote an integrated service delivery system.



Overall, how satisfied are you with your partnership with the Workforce Solutions Center.



**79% satisfaction among co-located partners**  
**12 surveys distributed**  
**9 responses**  
**75% response rate**

**Thank you!**

## Grants Update

Grant Name	Funder	Fiscal Agent	Description	OCWDB Role	Targeted Customer(s)	Total Grant	Begin Date	End Date	Match/ Leverage	Subrecipient(s)
<b>Grants Awarded</b>										
California Microbusiness COVID-19 Relief Grant Program	CA Office of the Small Business Advocate (CalOSBA)	County of Orange	Funding to distribute \$2,500 grants to eligible microbusinesses that have been impacted by COVID-19 and the associated health and safety restrictions.	Administrtator	MicroBusiness owners	<b>\$3,975,481.00</b>	12/29/2021	12/30/22	0%	N/A
Comprehensive and Accessible Reemployenet through Equitable Emoloyment Recovery (CAREERS) National Dislocated Worker Grants	Employment and Training Administration	County of Orange	The goal of the CAREER DWG is to help reemploy dislocated workers most affected by the economic and employment fallout from the COVID-19 pandemic. Grant will be a regional effort, in partnership with Anaheim and Santa Ana WDBs.	Administrator / Regional Planning Lead	Dislocated Workers (Marginalized Groups)	<b>\$3,000,000.00</b>	9/24/2021	9/23/23	\$1,500,000	N/A
Summer Training & Employment Program for Students (STEPS) 2021	Foundation for CA Community Colleges/ CA Department of Rehabilitation	County of Orange	Funding will be used to serve students with disabilities (SWDs) ages 16-21 by working in cooperation with the Department of Rehabilitation (DOR) to provide workforce services to SWDs, specifically training and paid work experience. Students are coenrolled into the WIOA Youth program.	Administrator	Students with disabilities (SWDs) ages 16-21	<b>\$250,000.00</b>	07/01/21	6/30/22	0%	Goodwill of Orange County
VEAP 20-21	EDD	County of Orange	Efforts will be focused on outreach, recruitment, and providing initial assessment and immediate support services to veterans in Orange County.	Administrator / One-Stop Center System	Veterans with significant barriers to employment	<b>\$500,000.00</b>	04/01/21	3/31/23	\$1,019,200 (40% required)	N/A

<p>Orange County's Regional Implementation/Slingshot 4.0</p>	<p>CA Workforce Development Board/EDD</p>	<p>County of Orange/OC WDB</p>	<p>Efforts will be focused on developing a Post COVID-19 Economic Development Strategy that includes regional and sub-regional workforce and economic development strategies that support equitable recovery efforts and an equitable regional economy; and providing capacity building and training and development opportunities that support RPU staff, providers, and regional partners, to be conducted during the regional collaborative partner meetings.</p>	<p>Administrator / Regional Planning Lead</p>	<p>N/A</p>	<p><b>\$375,000.00</b></p>	<p>04/01/21</p>	<p>12/31/2022 (no-cost 3 month extension)</p>	<p>0%</p>	<p>Anaheim WDB/ Santa Ana WDB</p>
<p>COVID-19 Employment Recovery NDWG</p>	<p>Employment Development Department</p>	<p>County of Orange</p>	<p>OCWDB-CID will utilize this grant opportunity to develop reemployment strategies with a focus on OJT opportunities. Our goal is to work with companies to identify and hire dislocated workers in in-demand industries. We will offer companies financial incentive for hiring and training in the form of OJT's, that will range from 50% to 75% based on barriers to employment. We plan to work with employers to create customized training that identifies transferable skills and reskilling of dislocated workers so that companies may benefit from hiring them.</p>	<p>Administrator / One-Stop Center System</p>	<p>Dislocated Workers</p>	<p><b>\$400,000.00</b></p>	<p>08/01/20</p>	<p>3/31/22</p>	<p>0%</p>	<p>N/A</p>
<p>AB1111</p>	<p>California Workforce Development Board</p>	<p>County of Orange</p>	<p>The Breaking Barriers to Employment Initiative is intended to supplement existing workforce and education programs by providing services to ensure the success of individuals either preparing to enter or already enrolled in workforce and education programs.</p>	<p>Administrator / One-Stop Center System</p>	<p>Adults and Youth with Disabilities</p>	<p><b>\$500,000.00</b></p>	<p>05/21/20</p>	<p>3/31/22</p>	<p>100%</p>	<p>Goodwill of Orange County</p>

Orange County's Regional Implementation/Slingshot 3.0	CA Workforce Development Board/EDD	County of Orange	Further the objectives of the State Plan, accomplish the regional plan implementation activities, and attain indicators of regional coordination by developing regional leadership, organizing regional industry leaders, building community partnerships, and promoting workforce, education and economic development services and partners through outreach and by conducting a community scan of businesses and sectors that are on track to provide job readiness opportunities and high-road employment placement in industries that promote sustainability, human capital, resources and retention.	Administrator / Regional Planning Lead	Local Businesses/Industry Leaders	\$325,000.00	04/01/20	3/31/22 (contract extended at no cost)	0%	Santa Ana WDB
Prison to Employment Initiative (P2E)	CA Workforce Development Board/EDD	Santa Ana WDB	Collaborative development of regional partnerships and plans to serve the formerly incarcerated and other justice involved.	Regional Partner	Formerly incarcerated and other justice involved individuals	\$4,400,000.00	05/01/19	2021	0%	N/A
<b>TOTAL</b>						<b>\$ 13,725,481</b>				

Grant Name	Funder	Fiscal Agent	Description	OCWDB Role	Targeted Customer(s)	Total Grant	Begin Date	End Date	Match	Subrecipient(s)
<b>Grants Pending</b>										
FY 2021 American Rescue Plan Act Good Jobs Challenge (submitted 2/10/22)	Economic Development Administration (EDA)	County of Orange	Funding to help get individuals back to work by investing in (1) developing and strengthening regional workforce training systems that support sectoral partnerships, (2) designing sectoral partnerships, and (3) implementing sectoral partnerships that will lead to high-quality jobs.	Administrator / Regional Planning Lead	N/A	\$25,000,000.00	10/1/2022	9/30/25	0%	TBD

<p>Summer Training &amp; Employment Program for Students (STEPS) 2022 (pending award approval)</p>	<p>Foundation for CA Community Colleges/ CA Department of Rehabilitation</p>	<p>County of Orange</p>	<p>Funding will be used to serve students with disabilities (SWDs) ages 16-21 by working in cooperation with the Department of Rehabilitation (DOR) to provide workforce services to SWDs, specifically training and paid work experience. Students are coenrolled into the WIOA Youth program.</p>	<p>Administrator</p>	<p>Students with disabilities (SWDs) ages 16-21</p>	<p><b>\$264,500.00</b></p>	<p>07/01/22</p>	<p>6/30/23</p>	<p>0%</p>	<p>Goodwill of Orange County</p>
<p>Regional Equity and Recovery Partnerships (RERP) (Application due 5/6/22)</p>	<p>CA Workforce Development Board</p>	<p>County of Orange</p>	<p>Funding to expand and implement the partnership and service strategies to train individuals with barriers to employment; partnership with the community college system to create system change</p>	<p>Administrator / Regional Planning Lead</p>	<p>English language learners, immigrants, first gen college students</p>	<p><b>\$1,300,000.00</b></p>	<p>12/1/2022</p>	<p>9/30/2025</p>	<p>0%</p>	<p>Anaheim WDB/ Santa Ana WDB</p>

<b>ONGOING EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) AUDITS</b>	
<b>INFORMATION</b>	<b>STATUS (As of April 2022)</b>
WIOA Fiscal and Procurement Review Program Years 2016-17 & 2017-18	ONGOING
WIOA National Dislocated Worker Grant (NDWG) 2017- California Wildfires (10/18/17 -12/10/18)	ONGOING
WIOA Youth Program Monitoring Program Year 2019-20 (Review period September 1, 2017, through August 31, 2019)	ONGOING
85% Formula Grant Review Program Year 2020-21 (Review period September 1, 2018, through December 31, 2020)	ONGOING
Technical Support (Case #2017-SA-003)	ONGOING
<b>RESOLVED / COMPLETED EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) AUDITS</b>	
<b>INFORMATION</b>	<b>STATUS (As of April 2022)</b>
WIOA Formula Grants Review Program Year 2018-19	RESOLVED/COMPLETED
WIOA Fiscal and Procurement Review Program Year 2018-19	RESOLVED/COMPLETED
Fiscal and Procurement Monitoring Review 85% Formula Grant Program Year 2019-20	RESOLVED/COMPLETED
Enhanced Desk Review Monitoring- Regional Organizer/Regional Training Coordinators	RESOLVED/COMPLETED
2020 COVID-19 Employment Recovery NDWG Monitoring Review Program Year 2021-22	RESOLVED/COMPLETED
Fiscal and Procurement Monitoring Review PY 2020-21 (Period of January 1, 2020, through December 31, 2020)	RESOLVED/COMPLETED
WIOA Section 188 Desk Review Program Year 2021-22	RESOLVED/COMPLETED
<b>OC COMMUNITY SERVICES (OCCS)/CONTRACTS MONITORING &amp; PROGRAM COMPLIANCE (CM&amp;PC) FISCAL MONITORING &amp; COMPLIANCE AUDITS</b>	
<b>INFORMATION</b>	<b>STATUS (As of April 2022)</b>
OCCS/CM&PC Fiscal Monitoring Reviews Program Year 2019-20	RESOLVED/COMPLETED
OCCS/CM&PC Fiscal Monitoring Reviews Program Year 2020-21	ONGOING
OCCS/CM&PC Fiscal Monitoring Reviews Program Year 2021-22	ONGOING
<b>OC COMMUNITY SERVICES (OCCS)/CONTRACTS MONITORING &amp; PROGRAM COMPLIANCE (CM&amp;PC) PROGRAM MONITORING &amp; COMPLIANCE AUDITS</b>	
<b>INFORMATION</b>	<b>STATUS (As of April 2022)</b>
OCCS/CM&PC Program Monitoring Reviews Program Year 2019-20	ONGOING
OCCS/CM&PC Program Monitoring Reviews Program Years 2020-21 and 2021-22	UPCOMING