

## **Item #4 – INFORMATION**

### **WIOA PERFORMANCE DASHBOARD October 10, 2019**

#### **BACKGROUND:**

The Service Delivery & Performance Committee routinely reviews performance data to assess overall performance. Staff will present performance reports for all programs for the 1st Quarter of PY 2019/2020.

#### **RECOMMENDATION(S):**

Receive and File

#### **ATTACHMENT(S):**

Performance Reports

1. OCDB Performance Report Dashboard July 1, 2019 -September 30, 2019
2. KRA One-Stop Operator
  - a. One-Stop System Meeting
  - b. One-Stop Operator Stakeholder Meeting
3. WIOA One-Stop VOS Greeter Report 1st Quarter Report
4. Orange County One-Stop System 1st Quarter Report
  - a. Adult
  - b. Dislocated Worker
  - c. Youth
5. KRA WIOA Title Career Services One-Stop South 1st Quarter Report
6. MCS WIOA Title Career Services One-Stop North 1st Quarter Report
7. La Habra WIOA Youth 1st Quarter Report
8. KRA WIOA Youth 1st Quarter Report
9. OCAPICA WIOA Youth 1st Quarter Report



**Item #4**

**OCDB Performance Report Dashboard**  
**July 1, 2019 – September 30, 2019**

# ORANGE COUNTY DEVELOPMENT BOARD

## PERFORMANCE REPORT DASHBOARD

PY 2019-20

**1<sup>ST</sup> QUARTER**  
(7/1/19 -10/1/19)

The following executive snapshot provides a high-level overview of Providers, programs and performance.

"Performance" is an indicator of whether the Provider is meeting their target metrics as well as compliance with contractual obligations

● IN COMPLIANCE AND EXCEEDING METRICS	↑ UPWARD TREND
● IN COMPLIANCE AND ON TRACK TO MEET ALL METRICS	↓ DOWNWARD TREND
● MINOR CORRECTIVE ACTION NEEDED	➡ NO CHANGE
● SIGNIFICANT CORRECTIVE ACTION NEEDED	

CONTRACTOR	PROGRAM NAME		FUNDING STREAM	BUDGET	EXPENSES	%
Managed Career Solutions	Adult (North)	● ➡	WIOA	\$1,481,205.00	\$378,728.25	25.57%
	DW (North)	● ➡	WIOA	\$2,218,795.00	\$507,486.12	22.87%
	Business Services (North)	● ➡	WIOA	\$262,500.00	\$97,557.21	37.16%
	*Veterans (North)	● ↑	WIOA	\$150,000.00	\$45,594.06	30.40%
KRA Corporation	Adult (South)	● ➡	WIOA	\$1,480,000.00	\$384,767.32	26.00%
	DW (South)	● ➡	WIOA	\$2,220,000.00	\$525,486.53	23.67%
	Business Services (South)	● ➡	WIOA	\$262,500.00	\$70,589.28	26.89%
	*Veterans (South)	● ↑	WIOA	\$150,000.00	\$51,550.21	34.37%
	One-Stop Operator	● ↑	WIOA	\$37,500.00	\$11,693.70	31.18%
Working Wardrobes	Senior Community Service Employment Program (SCSEP)	● ↑	California Department of Aging	\$675,757.00	\$471,721.68	69.81%
OCAPICA	Employment Preparation Program (EPP)	● ↑	Social Services Agency	\$2,925,752.00	\$216,922.84	7.41%
	Vocational Training (VTR)	● ↑	Social Services Agency	\$330,000.00	\$8,002.33	2.42%
	Work Experience (WEX)	● ↑	Social Services Agency	\$300,000.00	\$19,709.20	6.57%
<b>ADULT AND DISLOCATED WORKER PROGRAMS TOTAL</b>				<b>\$9,819,009.00</b>	<b>\$2,789,808.73</b>	<b>26.49%</b>
City of La Habra	Youth (ISY) – North	● ↑	WIOA	\$150,600.00	-	0.00%
	Youth (OSY) – Region 1	● ↑	WIOA	\$586,600.00	-	0.00%
OCAPICA	Youth (OSY) – Region 2	● ↑	WIOA	\$435,946.00	\$28,230.19	6.48%
	Youth (OSY) – Region 3	● ↑	WIOA	\$219,701.00	\$10,411.01	4.74%
	Youth (OSY) – Region 4	● ↑	WIOA	\$519,683.00	\$32,532.06	6.26%
	Youth (OSY) – Region 5	● ↑	WIOA	\$354,969.00	\$22,168.76	6.25%
	Youth (OSY) – Region 6	● ↑	WIOA	\$219,701.00	\$15,220.56	6.93%
KRA Corporation	Youth (OSY) – Region 7	● ↑	WIOA	\$210,465.00	-	0.00%
	Youth (OSY) – Region 8	● ↑	WIOA	\$435,235.00	-	0.00%
<b>YOUTH PROGRAM TOTAL</b>				<b>\$3,132,900.00</b>	<b>\$108,562.58</b>	<b>30.66%</b>

Source: CalJOBS and Subrecipient Reports

\*Multi-year grants

Expenditures as of October 1, 2019.



## ADULT AND DISLOCATED WORKER PROGRAMS

PY 2019-20

**1<sup>ST</sup> QUARTER**  
(7/1/19 -10/1/19)

### BACKGROUND

The Workforce Innovation and Opportunity Act (WIOA) provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The Adult and Dislocated Worker programs provide training and employment services in the Orange County One-Stop Center system and are required partners. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused One-Stop Center System that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

### WHO, WHAT, WHERE



**SERVICE PROVIDER(S):** MANAGED CAREER SOLUTIONS AND KRA CORPORATION

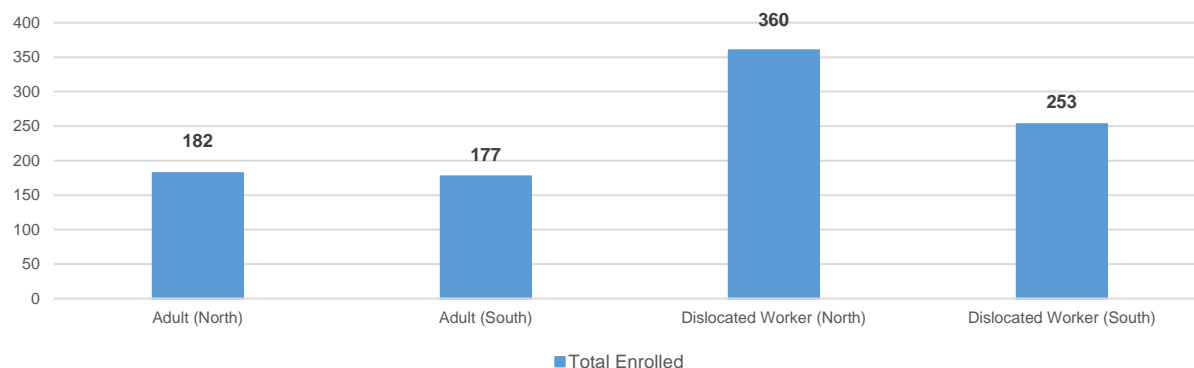


**CONTRACT TERM:** JANUARY 1, 2019 – JUNE 30, 2020



**SERVICE LOCATIONS:** GARDEN GROVE AND IRVINE

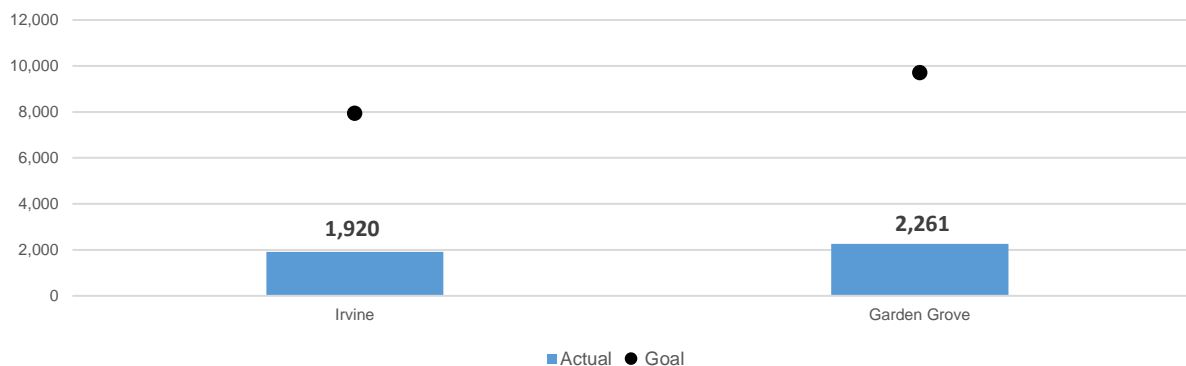
### PEOPLE WE SERVE



### SERVICE RESULTS



#### TOTAL FIRST-TIME VISITORS BY LOCATION





## YOUTH / YOUNG ADULT PROGRAM

PY 2019-20

**1<sup>ST</sup> QUARTER**  
(7/1/19 -10/1/19)

### BACKGROUND

The WIOA Youth / Young Adult program is for young people ages 17-24 who are both in and out-of-school, to assist them in their career and educational development. Locally, at least 80% of funds must be used for out-of-school youth. The types of services funded include training and youth development programs for young people who have left school, as well as after-school services and employment support for young people still in school.

### WHO, WHAT, WHERE



**SERVICE PROVIDER(S):** CITY OF LA HABRA, OCAPICA, KRA CORPORATION

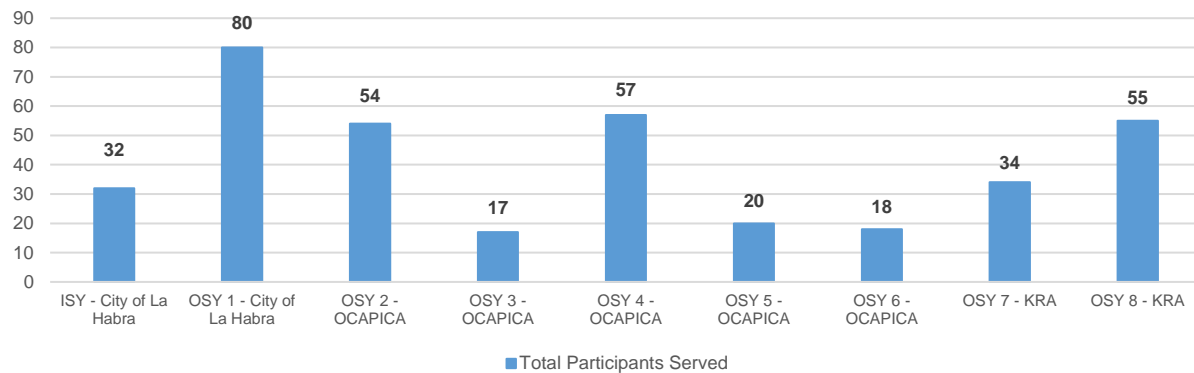


**CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020



**SERVICE LOCATIONS:** LA HABRA, BUENA PARK, COSTA MESA, GARDEN GROVE, IRVINE, LAKE FOREST, LAGUNA HILLS, SAN JUAN CAPISTRANO

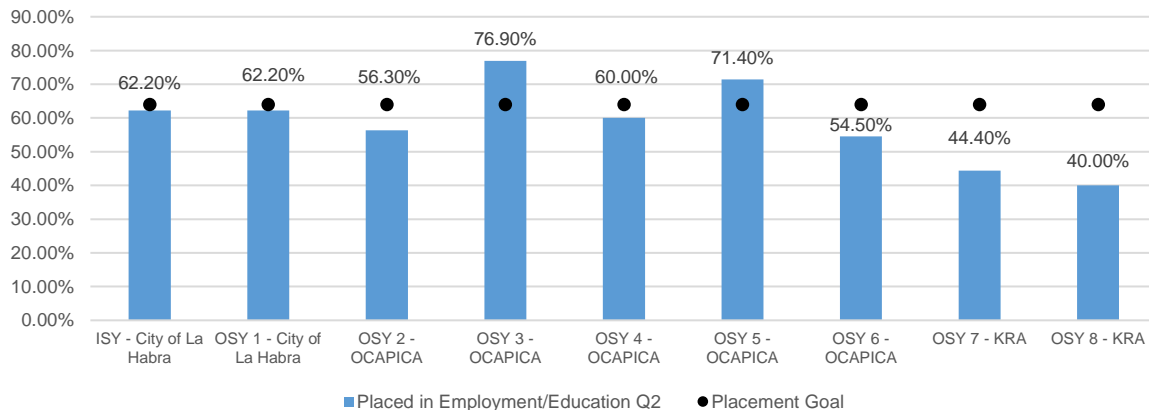
### PEOPLE WE SERVE



### SERVICE RESULTS



#### PLACED IN EMPLOYMENT OR EDUCATION





## SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

PY 2019-20

**1<sup>ST</sup> QUARTER**  
(7/1/19 -10/1/19)

### BACKGROUND

The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

### WHO, WHAT, WHERE



**SERVICE PROVIDER(S):** WORKING WARDROBES.

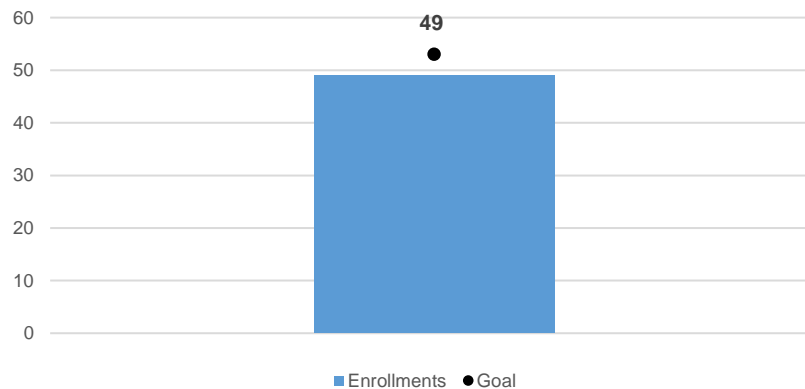


**CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020



**SERVICE LOCATIONS:** GARDEN GROVE, IRVINE

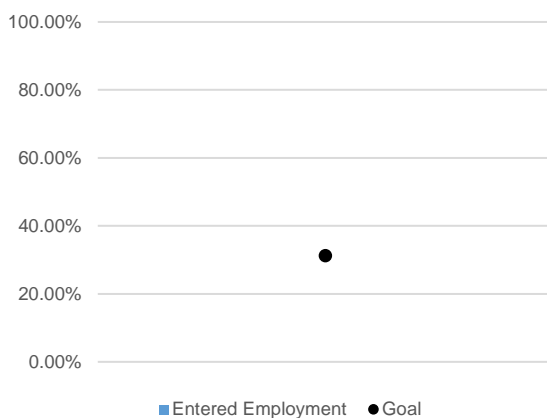
### PEOPLE WE SERVE



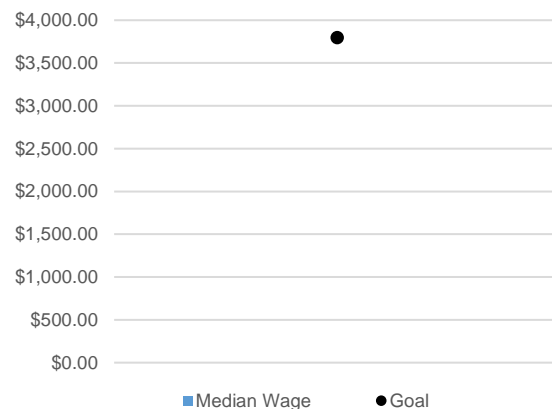
### SERVICE RESULTS



**ENTERED EMPLOYMENT (N/A IN Q1)**



**MEDIAN WAGE (N/A IN Q1)**





## VETERANS' EMPLOYMENT-RELATED ASSISTANCE PROGRAM (VEAP)




PY 2019-20

**1<sup>ST</sup> QUARTER**  
(7/1/19 -10/1/19)

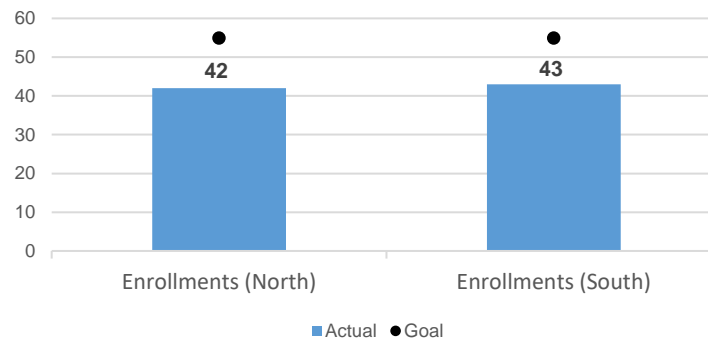
### BACKGROUND

Orange County was awarded \$500,000 by the California Employment Development Department (EDD) to offer services targeted to meet veterans' unique needs and occupational goals, with an emphasis on those who recently returned to civilian life. This is the ninth VEAP grant awarded to Orange County. The Project helps prepare Orange County veterans for careers in a variety of industries through education and employment assistance. The Project focuses on serving female veterans. Veterans can access training, supportive services, and job referrals unique to their skillsets and career goals.

### WHO, WHAT, WHERE

-  **SERVICE PROVIDER(S):** MANAGED CAREER SOLUTIONS AND KRA CORPORATION
-  **CONTRACT TERM:** JANUARY 1, 2019 – JUNE 30, 2020
-  **SERVICE LOCATIONS:** GARDEN GROVE AND IRVINE

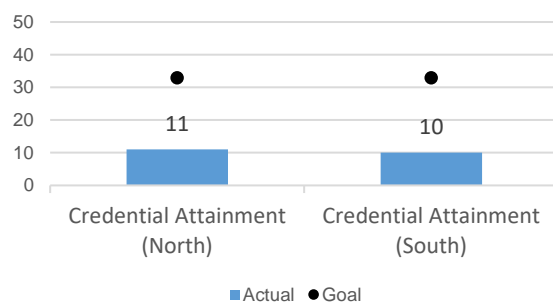
### PEOPLE WE SERVE



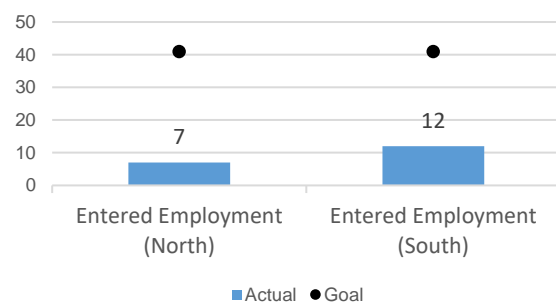
### SERVICE RESULTS



#### CREDENTIAL ATTAINMENT



#### ENTERED EMPLOYMENT





## SSA EMPLOYMENT PREPARATION PROGRAM (EPP)

PY 2019-20

**1<sup>ST</sup> QUARTER**  
(7/1/19 -10/1/19)

### BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the EPP program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

### WHO, WHAT, WHERE



**SERVICE PROVIDER(S):** OCAPICA



**CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020

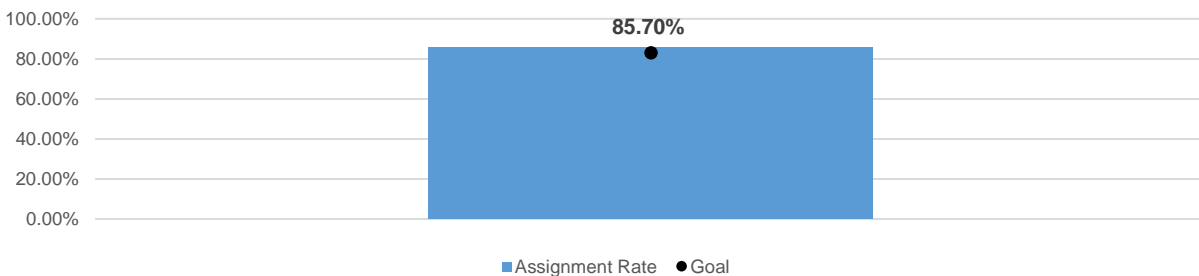


**SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

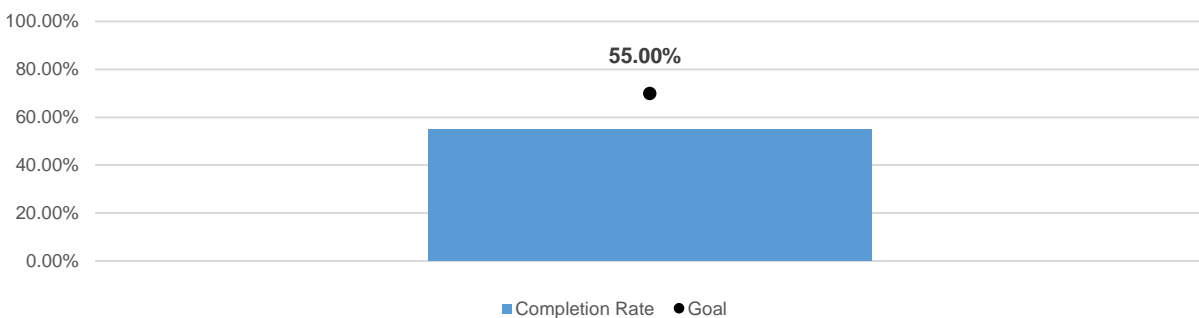
### SERVICE RESULTS



#### ASSIGNMENT TO WORK EXPERIENCE



#### COMPLETION OF WORK EXPERIENCE







## SSA VOCATIONAL TRAINING PROGRAM (VTR)

PY 2019-20

**1<sup>ST</sup> QUARTER**  
(7/1/19 -10/1/19)

### BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

### WHO, WHAT, WHERE



**SERVICE PROVIDER(S):** OCAPICA



**CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020

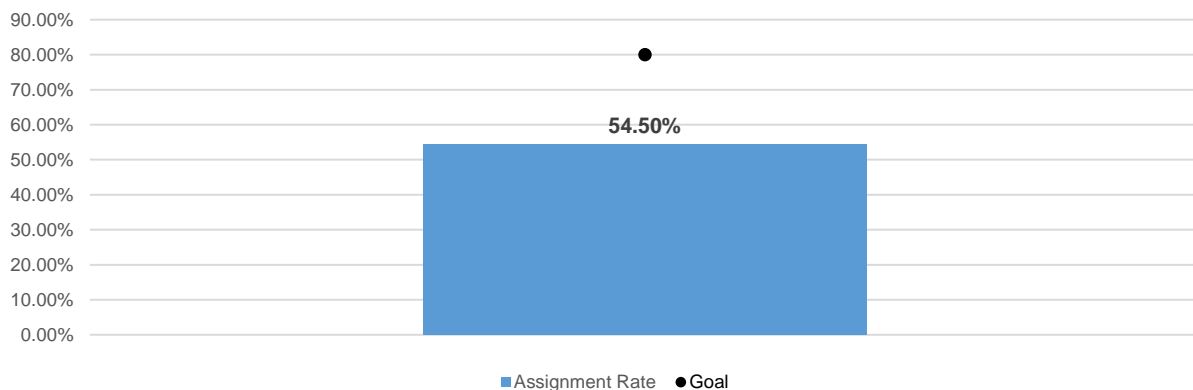


**SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

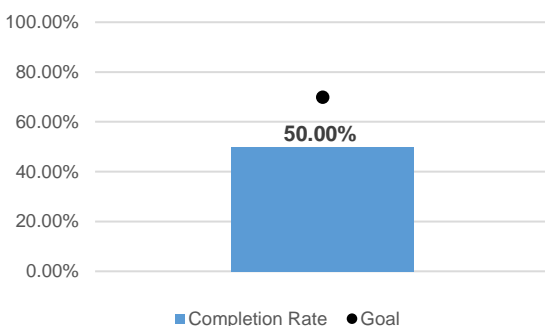
### SERVICE RESULTS



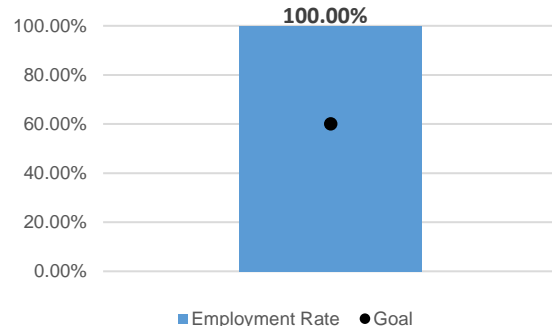
#### ASSIGNMENT TO VOCATIONAL TRAINING



#### COMPLETION RATE



#### ENTERED EMPLOYMENT





## SSA WORK EXPERIENCE PROGRAM (WEX)

PY 2019-20

**1<sup>ST</sup> QUARTER**  
(7/1/19 -10/1/19)

### BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the WEX program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

### WHO, WHAT, WHERE



**SERVICE PROVIDER(S):** OCAPICA



**CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020

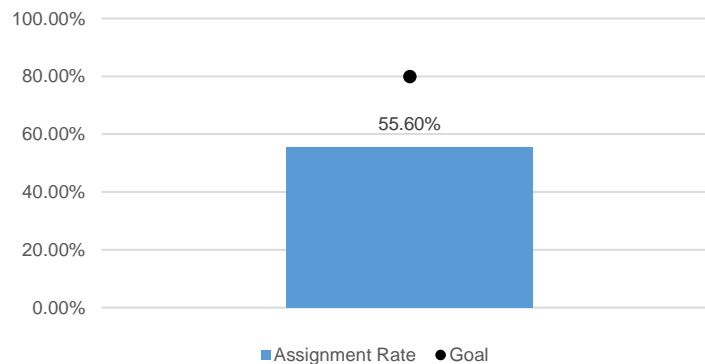


**SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

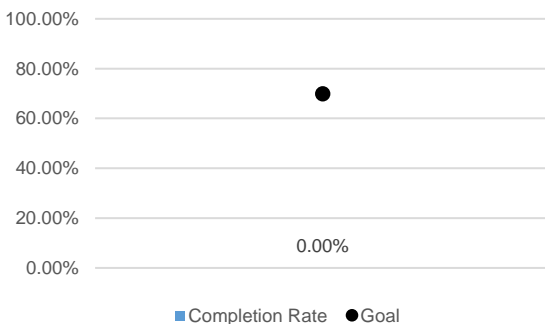
### SERVICE RESULTS



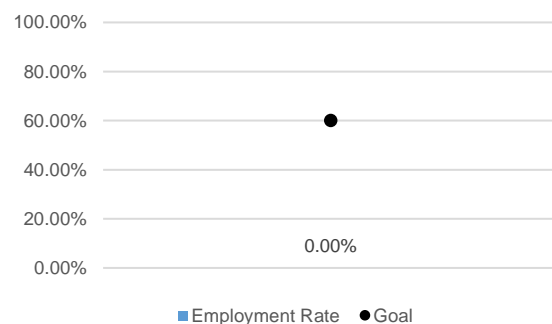
#### ASSIGNMENT TO WORK EXPERIENCE



#### COMPLETION RATE



#### ENTERED EMPLOYMENT





**Item #4**

**KRA One-Stop Operator**  
**1st Quarter Report PY19/20**

# K R A

April 10, 2019

The KRA Corporation  
One-Stop Operator Quarterly Report

Time Period: January 1, 2019 through March 31, 2019 (third quarter).

The One Stop Operator activity was focused on the following activities for this quarter:

The focus in January was primarily on the transition of the One Stop Centers. With two new service providers coming into the system to operate the One Stop Centers in the system. MCS would be the service provider for the One Stop Center in Garden Grove (north) and the military base office in Los Alamitos. The KRA Corporation would be the service provider for the Irvine One Stop Center (south).

The One Stop Operator was focused on a smooth transition of services for the centers and their customers. This would be accomplished through the coordination of service provider staff and facility operations. Fortunately, the new service providers retained 95% of the previous service provider's staff and continued to provide services in the same One Stop Center facilities. So, the customers really didn't notice a difference in the services offered within the centers. The One Stop Operator was also focused on the workforce partners involved in the One Stop Centers and their continued involvement with the center customers and establishing relationships with new service providers. The advantage here is the workforce partner's staff did not change. They had been working with previous service provider staff so it was business as usual for them.

We should mention that the One Stop Operator was involved with both the new service providers' contract negotiation meetings with the County. He was able to see first-hand some of the contract requirements in terms of activities required. And in terms of staffing plans which included management oversight. These meetings were beneficial in the planning process for the One Stop Centers service provider transition.

The month of February focused mainly on facilitating the first quarterly One Stop Center Partner Meeting for the new service providers. The current partner list was reviewed to ensure a good representation of workforce partners within the community were on the list. And to add or delete contacts where necessary. The agenda for the meeting was prepared (see attached). The agenda first focused on introducing the new service providers to the partner community. And then introduced some existing and new providers who presented information to the group. Then the meeting focused on the first phase of cross training. Each agency in attendance was asked to provide basic information about their services and customer eligibility requirements. We should mention that partners were also invited to bring written materials about their programs to share with the group.

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# K R A

The One Stop Operator is starting to prepare for an electronic referral program that will be available on the EDD CalJOBS System very soon. The ability to utilize the referral system properly will require cross-training amongst partners in the system.

The Partner meeting was very well attended with about 95% partner representation. Some new Representatives to partner agencies were identified and added to the partner list. We had a small gathering of the new service providers after the partner meeting to exchange views on the quality of the meeting and ideas for improvements.

Various follow-up activities were performed after the meeting with new partners. Most of this activity included making introductions for shared services or formalizing customer benefits.

The month of March continued to focus on workforce partner collaboration. And also an effort to find partners that would be interested in having a presence in the One Stop Centers and becoming a paying tenant within the Center. This is an attempt to offset some of the cost in running the Center. This has been a continuous effort since January. We have had two stakeholders take additional space and one new sub-tenant. The One Stop Operator continues to be involved in One Stop Center services, service providers and partner collaborations. He visits the centers weekly and observes center operations and makes recommendations whenever needed.

There was no County SDP performance evaluation meeting held within this quarter.

The focus for the next quarter will be workforce partner MOU completion.

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# Quarterly Partner Meeting

## Agenda

Thursday, May 16<sup>th</sup> 2019

10:00am – 12:00pm

Irvine AJCC One-Stop Center

17891 Cartwright Road

Suite 100

Irvine, CA 92614

\*Please RSVP by: Wednesday, May 15<sup>th</sup>, 2019 noon to: [David.b@oconestop.com](mailto:David.b@oconestop.com)

### Meeting Topics

- **Welcome and Introductions**
  - Partner Meeting Facilitator: David Baquerizo: One-Stop Operator Services – KRA Corporation
- **Update: OC AJCC One-Stop Centers Activities – Service Providers**
  - KRA Corporation: AJCC Irvine One-Stop Center
    - Presenter: Michelle Foster
  - Managed Career Solutions (MCS): AJCC Garden Grove One-Stop Center
    - Presenter: Kimberly May
- **OC One-Stop Partner Spotlight:**
  - Well (ness) essity Program  
Orange County Asian and Pacific Islander Community Alliance Inc. (OCAPICA)  
Presenter: Lorraine Tuala, LCSW, Program Supervisor
  - Covered California  
Orange County Asian and Pacific Islander Community Alliance Inc. (OCAPICA)  
Presenter: Alisi Tulua, Program Manager
  - Working Wardrobes Career Center  
Presenter: Kristin Delcamp, Director Career Success Institute
- **OC One-Stop Partners – One Minute Commercials**
- **Orange County Community News and Events**
- **Next OC One-Stop Partner Meeting –** August 15<sup>th</sup>, 2019  
10:00am – 12:00pm  
Garden Grove AJCC One-Stop Center  
7077 Oranewood Avenue  
Garden Grove, CA 92841
- **Adjournment & Partner Networking Opportunities**

**\*\*Special Note: Feel free to bring brochures and literature about your organization to share with the group.**



July 31<sup>st</sup>, 2019

The KRA Corporation  
One-Stop Operator Quarterly Report

#### **Fourth Quarter 2019 - One Stop Operator (OSO) Quarterly Report**

##### **General Comments:**

The OC OSO has been involved in one of the most important State program enhancements in the last 5 years. The State EDD Office has been developing an electronic partner referral and tracking system that would be provided as an add-on program on their CalJOBS system. This partner referral program will be the first electronic attempt to track and file client services shared by the one stop systems and their mandated partners. The program will be another process in future partner MOU agreements in regards to how partner collaboration efforts will not only be defined but tracked and quantified as well. A CalJOBS Governing Council was assembled in January of 2019. The OSO has a Representative on the Council and has the ability to provide programmatic concepts and function capabilities input. The OSO has also been able to join mandated one stop partners in focus groups to develop program positives and negatives based on each partner's programmatic procedures, capabilities and performance measures. The program development plan has already entered an IT phase of development. The program will track in CalJOBS how each individual one stop customers can receive services from various agencies. We can foresee how future one stop partner meetings will have an administrative report discussion as part of each meeting. The OSO is presenting the progress of the electronic system at all OC Stakeholder and Partner meetings.

The OSO has also been involved with County Staff in collecting One Stop facility data that will be utilized to establish one stop partner cost sharing formulas within partner MOU agreements. And in the recruitment of additional tenants for the One Stop Centers.

##### **One Stop System Meetings:**

*Stakeholder Meeting Irvine - April 10, 2019*

Facilitated by: David Baquerizo KRA OSO services

Representatives from each of the career services providers (KRA and MCS) had the opportunity to present.

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Both service providers gave a brief overview of their first 3 months of activity within the one stops. Mostly referring to continuation of previous one stop contractor's employees staying on with new service providers. And how that assisted with smooth transition for customers. Both service providers were also deeply involved in the development of regional job fairs in their individual areas. They also confirmed a good collaborative relationship continues with One Stop partners like EDD and DOR.

Chris Zavouris from County Staff was in attendance at the meeting. He was there to talk about the upcoming MOU partner agreements. He basically talked about the framework of the next phase of MOU's and how they may differ from phase I and II. And timeframes of the MOU processes and expectations for completions.

The EDD Manager in attendance talked about the good relationship that they have had with the current service provider staff in the past and how it continues under the new service providers. She also talked about some staffing changes that were expected to occur in the near future.

The DOR was able to update the group on some staffing changes as well. She was also able to explain how different DOR groups perform different activities. Then she gave a breakdown on how their Orange County offices cover different geographic areas. She then talked about a new apprenticeship program which has been introduced to serve youth with disabilities in the area.

*One Stop Quarterly Partner Meeting Garden Grove - May 15, 2019*

Facilitated by: David Baquerizo - KRA One Stop Operator Services An update of OC

AJCC One Stop Centers Activities was provided by: A KRA Corporation

Representative - Michelle Foster

A MCS Representative - Kimberly May

The OSO will always attempt to invite specific partners with new or in-demand programs in order to spotlight their services and access to them.

At this partner meeting he had invited staff from OCAPICA and Working Wardrobes:

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The staff from OCAPICA presented information about their Covered California Program and a Well (ness) program. Both of these programs could be accessed by any of the partner agencies in the room and were well received.

The staff with Working Wardrobes presented information about their Career Success Institute and the vast array of programs and services to special groups like veterans that they offer.

After the presentations - members from all the agencies at the meeting were able to present a one minute commercial (which really was about 5 to 10 minutes) about their agency and their services and eligibility requirements. This was very useful to all in attendance and is setting the scene for the soon to come electronic partner referral system.

Before adjourning news and events were announced by all in attendance and the next meeting date was announced.

The partner meeting was well attended (about 30 in attendance) but the OSO will make an effort to bring in more community agencies for every meeting in the future. We figure the more agencies involved the more services available for our customers.

David Baquerizo

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Orange County

## One-Stop Center

Linking Business & People

The Orange County One-Stop Center is a proud partner  
of America's Job Center of California<sup>SM</sup> network.

# Stakeholder's Meeting

## Agenda

Wednesday, April 10<sup>th</sup> 2019

10:00am – 11:00am

One-Stop Irvine

17891 Cartwright Road

Suite 100

Irvine, CA 92614

### Meeting Topics

#### **Welcome and Introductions**

- Facilitator: David Baquerizo: One-Stop Operator Services

- 1. New Service Providers – Work Assignments and Reviews**
- 2. Update on “new” agency services and forthcoming services**
- 3. MOU announcement and preparation**
- 4. Making better choices for customers**
- 5. Next Steps**
- 6. Department of Rehabilitation Updates**

The WIOA Title I Financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922. If you need special assistance to participate in this program, please call (949) 341-8000. Please call 48 hours in advance to allow the One-Stop Center to make reasonable arrangements to ensure accessibility to this program.



**Item #4**

**WIOA One-Stop VOS Greeter Report**  
**1st Quarter Report PY19/20**

### VOSGreeter® - by Visit Reason

- Region/Lwia: Orange County Community Services Agency, Special P  
 - Office: ORA - OS Irvine  
 - Start Date: 7/1/2019  
 - End Date: 9/30/2019

Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
N/A	Event Attendance	<u>32</u>	0.39%	0 Minutes
		<u>32</u>		
State - Dept. of Rehabilitation	Department of Rehabilitation	<u>28</u>	0.34%	9 minutes
		<u>28</u>		
State - Dept. of Social Services	OCAPICA SSA EPP/VTR/WEX	<u>71</u>	0.86%	14 minutes
		<u>71</u>		
State - EDD: Veterans Assistance	Veteran Services	<u>106</u>	1.29%	20 minutes
		<u>106</u>		
State - Employer Services: Business Services	Business Services	<u>642</u>	7.82%	22 minutes
		<u>642</u>		
State - Employer Services: Job Recruitment	On-Site Recruitment	<u>164</u>	2.00%	19 minutes
		<u>164</u>		
State - Partner Program	Employment Means Success (EMS Inc.)	<u>160</u>	1.95%	0 Minutes
	Experience Unlimited	<u>586</u>	7.14%	13 minutes
	Senior Community Service Employment Program (SCSEP)	<u>19</u>	0.23%	13 minutes
		<u>765</u>		
State - Resource Room: Self Service	Resource Room	<u>1,129</u>	13.75%	22 minutes
		<u>1,129</u>		
State - Resource Room: Staff Assisted	Counselor of the Day	<u>227</u>	2.76%	18 minutes
	EDD Workforce / CalJOBS	<u>1,640</u>	19.97%	17 minutes
	1st Time Visitor	<u>1,920</u>	23.38%	13 minutes
		<u>3,787</u>		
State - Specific Staff Member	Career Counseling Appointment	<u>251</u>	3.06%	20 minutes
		<u>251</u>		
State - Training Services	Trade Adjustment Assistance (TAA)	<u>28</u>	0.34%	57 minutes
		<u>28</u>		
State - Unemployment Insurance Assistance	Unemployment Insurance Information	<u>179</u>	2.18%	24 minutes
		<u>179</u>		
State - Workshop	Workshop	<u>876</u>	10.67%	16 minutes
		<u>876</u>		
State - Youth Services	OCAPICA Young Adult	<u>33</u>	0.40%	17 minutes
		<u>33</u>		
N/A	I am here to see a specific staff member	<u>121</u>	1.47%	30 minutes
		<u>121</u>		
Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
	Total Visit Reason Count:	8,212	100.00%	17 minutes
	Grand Total Number of Individuals:	<u>6,370</u>		
Total Rows: 19				

# **VOSGreeter® - by Visit Reason**

- Region/Lwia: Orange County Community Services Agency, Special P  
 - Office: ORA - OS Garden Grove  
 - Start Date: 7/1/2019  
 - End Date: 9/30/2019

Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
N/A	Event Attendance	<u>24</u>	0.24%	0 Minutes
	Resource Room	<u>1,987</u>	19.85%	25 minutes
	Trade Adjustment Assistance (TAA)	<u>17</u>	0.17%	27 minutes
	Unemployment Insurance Information	<u>240</u>	2.40%	12 minutes
	Veteran Services	<u>76</u>	0.76%	10 minutes
	Workshop	<u>791</u>	7.90%	11 minutes
	Senior Community Service Employment Program (SCSEP)	<u>39</u>	0.39%	16 minutes
	Supportive Services for Veteran Families (SSVF)	<u>10</u>	0.10%	9 minutes
		<u>3,184</u>		
State - Adult Education	ESL Class	<u>31</u>	0.31%	18 minutes
		<u>31</u>		
State - Dept. of Rehabilitation	Department of Rehabilitation	<u>50</u>	0.50%	22 minutes
		<u>50</u>		
State - Dept. of Social Services	OCAPICA SSA EPP/VTR/WEX	<u>413</u>	4.13%	17 minutes
		<u>413</u>		
State - Employer Services: Business Services	Business Services	<u>419</u>	4.19%	23 minutes
		<u>419</u>		
State - Employer Services: Job Recruitment	On-Site Recruitment	<u>367</u>	3.67%	13 minutes
		<u>367</u>		
State - Resource Room: Staff Assisted	1st Time Visitor	<u>2,261</u>	22.59%	13 minutes
	Counselor of the Day	<u>158</u>	1.58%	15 minutes
	EDD Workforce / CaJOBS	<u>2,559</u>	25.57%	17 minutes
	ELL Navigator	<u>5</u>	0.05%	35 minutes
		<u>4,983</u>		
State - Specific Staff Member	Career Counseling Appointment	<u>267</u>	2.67%	14 minutes
		<u>267</u>		
N/A	I am here to see a specific staff member	<u>295</u>	2.95%	18 minutes
		<u>295</u>		
Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
	Total Visit Reason Count:	10,009	100.00%	17 minutes
	Grand Total Number of Individuals:	<u>7,382</u>		
Total Rows: 19				



Item #4

**Orange County One-Stop System**  
**1st Quarter Report PY19/20**

- a. Adult
- b. Dislocated Worker
- c. Youth



# WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Adult  
 - LWIA: Orange County Community Services Agency, Special P  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>0</u>	<u>55</u>	<u>30</u>	<u>85</u>	<u>101</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>184</u>	<u>175</u>	<u>359</u>	<u>382</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				<u>0</u>	<u>0</u>
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>					
<b>Sex</b>					
1a. Male	<u>0</u>	<u>85</u>	<u>94</u>	<u>179</u>	<u>190</u>
1b. Female	<u>0</u>	<u>98</u>	<u>80</u>	<u>178</u>	<u>190</u>
<b>Ethnicity/Race</b>					
2a. Hispanic/Latino	<u>0</u>	<u>54</u>	<u>45</u>	<u>99</u>	<u>98</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>7</u>	<u>1</u>	<u>8</u>	<u>8</u>
2c. Asian	<u>0</u>	<u>34</u>	<u>33</u>	<u>67</u>	<u>74</u>
2d. Black or African American	<u>0</u>	<u>24</u>	<u>29</u>	<u>53</u>	<u>45</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>1</u>	<u>3</u>	<u>4</u>	<u>4</u>
2f. White	<u>0</u>	<u>93</u>	<u>87</u>	<u>180</u>	<u>194</u>
2g. More Than One Race	<u>0</u>	<u>10</u>	<u>8</u>	<u>18</u>	<u>14</u>
<b>Other Demographics</b>					
3a. Eligible Veterans	<u>0</u>	<u>43</u>	<u>38</u>	<u>81</u>	<u>71</u>
3b. Individuals with a Disability	<u>0</u>	<u>36</u>	<u>22</u>	<u>58</u>	<u>61</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>154</u>	<u>144</u>	<u>298</u>	<u>325</u>
<b>Education Level</b>					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>47</u>	<u>46</u>	<u>93</u>	<u>91</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>24</u>	<u>29</u>	<u>53</u>	<u>61</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>13</u>	<u>10</u>	<u>23</u>	<u>26</u>
4d. Associate's Degree	<u>0</u>	<u>15</u>	<u>16</u>	<u>31</u>	<u>31</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>61</u>	<u>49</u>	<u>110</u>	<u>119</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>21</u>	<u>21</u>	<u>42</u>	<u>46</u>
<b>C. EMPLOYMENT BARRIER</b>					
1. Displaced homemakers	<u>0</u>	<u>2</u>	<u>5</u>	<u>7</u>	<u>8</u>
2. Low-income individuals	<u>0</u>	<u>135</u>	<u>121</u>	<u>256</u>	<u>270</u>
3. Older individuals	<u>0</u>	<u>49</u>	<u>34</u>	<u>83</u>	<u>93</u>

4. Ex-offenders	<u>0</u>	<u>16</u>	<u>17</u>	<u>33</u>	<u>41</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>20</u>	<u>15</u>	<u>35</u>	<u>59</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>16</u>	<u>17</u>	<u>33</u>	<u>40</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>3</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>10</u>	<u>14</u>	<u>24</u>	<u>29</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>91</u>	<u>63</u>	<u>154</u>	<u>166</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>78.6 %</u>	<u>88.2 %</u>	<u>81.7 %</u>	<u>77.6 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>66.7 %</u>	<u>79.2 %</u>	<u>70.7 %</u>	<u>78.5 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$7,800.00</u>	<u>\$10,061.45</u>	<u>\$8,840.00</u>	<u>\$7,852.94</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>58.3 %</u>	<u>58.3 %</u>	<u>73.1 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>10.2 %</u>	<u>9.7 %</u>	<u>50.4 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>19</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>19</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>19</u>	100.0 %	100.0 %



# WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Dislocated Worker  
 - LWIA: Orange County Community Services Agency, Special P  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	0	40	31	71	55
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	0	386	227	613	589
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>					
<b>Sex</b>					
1a. Male	0	148	101	249	236
1b. Female	0	238	126	364	353
<b>Ethnicity/Race</b>					
2a. Hispanic/Latino	0	98	46	144	132
2b. American Indian or Alaskan Native	0	9	1	10	11
2c. Asian	0	89	69	158	158
2d. Black or African American	0	25	14	39	33
2e. Native Hawaiian or Other Pacific Islander	0	2	4	6	6
2f. White	0	197	108	305	294
2g. More Than One Race	0	8	5	13	11
<b>Other Demographics</b>					
3a. Eligible Veterans	0	14	19	33	33
3b. Individuals with a Disability	0	12	8	20	20
3c. Incumbent Workers	0	0	0	0	0
3d. Unemployed Individuals	0	386	227	613	589
<b>Education Level</b>					
4a. Secondary School Graduate or Equivalent	0	100	52	152	159
4b. Completed 1 or more years of Postsecondary Education	0	53	18	71	58
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	19	19	38	33
4d. Associate's Degree	0	37	15	52	51
4e. Bachelor's Degree or Equivalent	0	115	79	194	182
4f. Advanced Degree Beyond Bachelor's Degree	0	51	40	91	90
<b>C. EMPLOYMENT BARRIER</b>					
1. Displaced homemakers	0	4	0	4	5
2. Low-income individuals	0	243	108	351	296
3. Older individuals	0	133	66	199	190

4. Ex-offenders	<u>0</u>	<u>3</u>	<u>2</u>	<u>5</u>	<u>6</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>2</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>26</u>	<u>16</u>	<u>42</u>	<u>46</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>13</u>	<u>8</u>	<u>21</u>	<u>22</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>40</u>	<u>25</u>	<u>65</u>	<u>65</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>92.7 %</u>	<u>96.2 %</u>	<u>93.8 %</u>	<u>87.8 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>87.2 %</u>	<u>80.6 %</u>	<u>85.1 %</u>	<u>90.1 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$11,440.00</u>	<u>\$9,200.00</u>	<u>\$11,074.56</u>	<u>\$11,417.79</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>68.6 %</u>	<u>68.6 %</u>	<u>69.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>7.4 %</u>	<u>7.2 %</u>	<u>55.1 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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#### E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))

1. Covered Entrants Who Reached the End of the Entry Period	<u>2</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>2</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>2</u>	100.0 %	100.0 %



## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>84</u>	<u>10</u>	<u>94</u>	<u>93</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>327</u>	<u>42</u>	<u>369</u>	<u>384</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	<u>173</u>	<u>18</u>	<u>191</u>	<u>204</u>
1b. Female	<u>153</u>	<u>24</u>	<u>177</u>	<u>179</u>
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	<u>166</u>	<u>26</u>	<u>192</u>	<u>220</u>
2b. American Indian or Alaskan Native	<u>11</u>	<u>2</u>	<u>13</u>	<u>16</u>
2c. Asian	<u>16</u>	<u>1</u>	<u>17</u>	<u>21</u>
2d. Black or African American	<u>35</u>	<u>4</u>	<u>39</u>	<u>41</u>
2e. Native Hawaiian or Other Pacific Islander	<u>3</u>	<u>0</u>	<u>3</u>	<u>0</u>
2f. White	<u>134</u>	<u>17</u>	<u>151</u>	<u>155</u>
2g. More Than One Race	<u>8</u>	<u>2</u>	<u>10</u>	<u>8</u>
<b>Other Demographics</b>				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>74</u>	<u>6</u>	<u>80</u>	<u>74</u>
3c. Out of School Youth	<u>311</u>	<u>26</u>	<u>337</u>	<u>349</u>
3d. In-School Youth	<u>16</u>	<u>16</u>	<u>32</u>	<u>35</u>
3e. Unemployed Individuals	<u>294</u>	<u>32</u>	<u>326</u>	<u>343</u>
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	<u>149</u>	<u>36</u>	<u>185</u>	<u>193</u>
4b. Completed 1 or more years of Postsecondary Education	<u>4</u>	<u>2</u>	<u>6</u>	<u>6</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>3</u>	<u>0</u>	<u>3</u>	<u>3</u>
4e. Bachelor's Degree or Equivalent	<u>2</u>	<u>0</u>	<u>2</u>	<u>2</u>
4f. Not a Secondary School Graduate or Equivalent	<u>166</u>	<u>4</u>	<u>170</u>	<u>177</u>
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>321</u>	<u>41</u>	<u>362</u>	<u>378</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>52</u>	<u>4</u>	<u>56</u>	<u>58</u>
5. Homeless individuals or runaway youth	<u>147</u>	<u>17</u>	<u>164</u>	<u>158</u>
6. Current or former foster care youth	<u>32</u>	<u>12</u>	<u>44</u>	<u>34</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>43</u>	<u>4</u>	<u>47</u>	<u>46</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>15</u>	<u>4</u>	<u>19</u>	<u>18</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>212</u>	<u>13</u>	<u>225</u>	<u>255</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>54.4 %</u>	<u>90.5 %</u>	<u>61.3 %</u>	<u>69.7 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>56.1 %</u>	<u>71.4 %</u>	<u>59.2 %</u>	<u>61.4 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$3,391.99</u>	<u>\$3,387.64</u>	<u>\$3,389.81</u>	<u>\$3,531.11</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>50.0 %</u>	<u>50.0 %</u>	<u>50.0 %</u>	<u>46.2 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>9.6 %</u>	<u>2.8 %</u>	<u>7.6 %</u>	<u>7.6 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %



Item #4

**KRA WIOA Title I Career Services One-Stop South**  
**1st Quarter Report PY19/20**



**PERFORMANCE**  
**KRA Corporation**  
**January 1, 2019 – June 30, 2020**

JOB SEEKER SERVICES	COST PER JOB SEEKER	TOTAL JOB SEEKERS SERVED
Staff Assisted	\$4,402	772
Self-Service (First-time visitors)	\$428	7,943

BUSINESSES SERVICES	TOTAL BUSINESSES SERVED
Provide substantial and Qualifying Business Services to businesses/employers (can include nonprofit and municipal organizations).  <i>Note: Refer to Scope of Services for required activities. Refer to WSIN17-09 CalJOBS Activity Codes Information Notice for a listing of employer services.</i>	210
Customized recruitment events for targeted industries	36

JOB FAIRS & WORK-BASED TRAINING	TOTAL
A. Job Fairs	2
B. Businesses at each job fair (CalJOBS activity code E21)	50
B.1. 15% must be from new businesses that have not participated in previous job fairs	8
C. Job fair attendees	500
D. Business job fair satisfaction surveys received	20
E. Participant job fair satisfaction surveys received	100
F. 25% of system-wide job placements through OJTs	25% of job placements





**PERFORMANCE**  
**KRA Corporation**  
**January 1, 2019 – June 30, 2020**

**Grant Term: January 1, 2019 – December 31, 2019**

VEAP SERVICES	TOTAL PARTICIPANTS	PERFORMANCE GOAL RATE (%)
1. Total Participants to be served	55	
2. Employment Rate 2nd Quarter After Exit	41	75%
3. Employment Rate 4th Quarter After Exit	39	70%
4. Credential Attainment within 4 Quarters After Exit	33	60%
5. Median Earnings 2nd Quarter After Exit		\$6,000.00
6. Special Disabled or Disabled Veteran	2	
7. Homeless Veteran	2	
8. An Offender	2	
9. Recently Separated Veterans	8	
10. Lacking High School Diploma or Equivalent	0	
11. Low-Income Veteran	25	
12. Female Veterans Ages 35 -44	15	
13. Female Veterans Ages 45 - 54	18	

**Reporting Requirements:** Participant services shall be entered into CalJOBS. Business services shall be entered in CalJOBS using the CalJOBS CRM Module. County may request additional reports as needed.

Performance metrics contained in Attachment E of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the County of Orange for approval. Performance metrics templates will be provided by the County of Orange. Performance metrics shall be adhered to based upon these detailed metrics.



**PERFORMANCE**  
**KRA Corporation**  
**January 1, 2019 – June 30, 2020**

<b>WIOA PERFORMANCE MEASURE ADULT</b>	<b>DESCRIPTION</b> <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	<b>GOAL</b>
<b>Placement in Employment/Education/Training (2nd Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	<b>70.5%</b>
<b>Placement in Employment/Education/Training (4th Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	<b>67.5%</b>
<b>Median Earnings</b>	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	<b>\$6,300</b>
<b>Credential Rate</b>	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	<b>59.5%</b>
<b>In-Program Skills Gain</b>	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	<b>Baseline</b>
<b>Employer Effectiveness</b>	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	<b>Baseline</b>





**PERFORMANCE**  
**KRA Corporation**  
**January 1, 2019 – June 30, 2020**

<b>WIOA PERFORMANCE MEASURE DISLOCATED WORKER</b>	<b>DESCRIPTION</b> <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	<b>GOAL</b>
<b>Placement in Employment/Education/Training (2nd Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	<b>74.0%</b>
<b>Placement in Employment/Education/Training (4th Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	<b>70.0%</b>
<b>Median Earnings</b>	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	<b>\$8,350</b>
<b>Credential Rate</b>	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	<b>63.5%</b>
<b>In-Program Skills Gain</b>	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	<b>Baseline</b>
<b>Employer Effectiveness</b>	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	<b>Baseline</b>

# WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Adult  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - OS Irvine  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>0</u>	<u>30</u>	<u>20</u>	<u>50</u>	<u>30</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>91</u>	<u>86</u>	<u>177</u>	<u>195</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				<u>0</u>	<u>0</u>
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>					
<b>Sex</b>					
1a. Male	<u>0</u>	<u>38</u>	<u>48</u>	<u>86</u>	<u>93</u>
1b. Female	<u>0</u>	<u>53</u>	<u>37</u>	<u>90</u>	<u>101</u>
<b>Ethnicity/Race</b>					
2a. Hispanic/Latino	<u>0</u>	<u>19</u>	<u>21</u>	<u>40</u>	<u>35</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>4</u>
2c. Asian	<u>0</u>	<u>22</u>	<u>10</u>	<u>32</u>	<u>38</u>
2d. Black or African American	<u>0</u>	<u>12</u>	<u>14</u>	<u>26</u>	<u>21</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
2f. White	<u>0</u>	<u>46</u>	<u>49</u>	<u>95</u>	<u>104</u>
2g. More Than One Race	<u>0</u>	<u>4</u>	<u>4</u>	<u>8</u>	<u>6</u>
<b>Other Demographics</b>					
3a. Eligible Veterans	<u>0</u>	<u>20</u>	<u>17</u>	<u>37</u>	<u>33</u>
3b. Individuals with a Disability	<u>0</u>	<u>19</u>	<u>15</u>	<u>34</u>	<u>33</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>69</u>	<u>66</u>	<u>135</u>	<u>157</u>
<b>Education Level</b>					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>15</u>	<u>26</u>	<u>41</u>	<u>42</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>14</u>	<u>13</u>	<u>27</u>	<u>34</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>6</u>	<u>4</u>	<u>10</u>	<u>10</u>
4d. Associate's Degree	<u>0</u>	<u>5</u>	<u>8</u>	<u>13</u>	<u>15</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>40</u>	<u>24</u>	<u>64</u>	<u>67</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>11</u>	<u>10</u>	<u>21</u>	<u>25</u>
<b>C. EMPLOYMENT BARRIER</b>					
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2. Low-income individuals	<u>0</u>	<u>59</u>	<u>64</u>	<u>123</u>	<u>130</u>

3. Older individuals	<u>0</u>	<u>24</u>	<u>19</u>	<u>43</u>	<u>50</u>
4. Ex-offenders	<u>0</u>	<u>4</u>	<u>5</u>	<u>9</u>	<u>12</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>5</u>	<u>8</u>	<u>13</u>	<u>25</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>1</u>	<u>5</u>	<u>6</u>	<u>8</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>2</u>	<u>3</u>	<u>5</u>	<u>10</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>32</u>	<u>30</u>	<u>62</u>	<u>73</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>74.1 %</u>	<u>88.9 %</u>	<u>80.0 %</u>	<u>87.1 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>58.3 %</u>	<u>88.9 %</u>	<u>66.7 %</u>	<u>80.8 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$9,800.00</u>	<u>\$10,049.35</u>	<u>\$9,835.42</u>	<u>\$7,689.46</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>66.7 %</u>	<u>66.7 %</u>	<u>75.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>6.7 %</u>	<u>6.4 %</u>	<u>49.3 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>8</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>8</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>8</u>	100.0 %	100.0 %



# WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Dislocated Worker  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - OS Irvine  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	0	20	14	34	30
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	0	148	105	253	243
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>					
<b>Sex</b>					
1a. Male	0	50	43	93	92
1b. Female	0	98	62	160	151
<b>Ethnicity/Race</b>					
2a. Hispanic/Latino	0	32	22	54	43
2b. American Indian or Alaskan Native	0	3	0	3	2
2c. Asian	0	32	34	66	68
2d. Black or African American	0	6	5	11	7
2e. Native Hawaiian or Other Pacific Islander	0	0	2	2	2
2f. White	0	81	46	127	126
2g. More Than One Race	0	1	1	2	1
<b>Other Demographics</b>					
3a. Eligible Veterans	0	2	6	8	9
3b. Individuals with a Disability	0	1	1	2	2
3c. Incumbent Workers	0	0	0	0	0
3d. Unemployed Individuals	0	148	105	253	243
<b>Education Level</b>					
4a. Secondary School Graduate or Equivalent	0	33	12	45	46
4b. Completed 1 or more years of Postsecondary Education	0	21	8	29	20
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	5	8	13	11
4d. Associate's Degree	0	12	6	18	17
4e. Bachelor's Degree or Equivalent	0	49	44	93	90
4f. Advanced Degree Beyond Bachelor's Degree	0	26	27	53	56
<b>C. EMPLOYMENT BARRIER</b>					
1. Displaced homemakers	0	0	0	0	0
2. Low-income individuals	0	56	28	84	49

3. Older individuals	<u>0</u>	<u>60</u>	<u>28</u>	<u>88</u>	<u>86</u>
4. Ex-offenders	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>2</u>	<u>2</u>	<u>4</u>	<u>3</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>2</u>	<u>2</u>	<u>4</u>	<u>2</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>10</u>	<u>13</u>	<u>23</u>	<u>20</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>100.0 %</u>	<u>100.0 %</u>	<u>100.0 %</u>	<u>85.7 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>84.6 %</u>	<u>82.6 %</u>	<u>83.9 %</u>	<u>89.3 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$15,130.80</u>	<u>\$7,748.00</u>	<u>\$12,473.35</u>	<u>\$12,109.52</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>72.7 %</u>	<u>72.7 %</u>	<u>61.1 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>1.5 %</u>	<u>1.5 %</u>	<u>64.9 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	<u>0.0 %</u>	<u>100.0 %</u>
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	<u>0.0 %</u>	<u>100.0 %</u>



Item #4

**MCS WIOA Title I Career Services One-Stop North**  
**1st Quarter Report PY19/20**

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**PERFORMANCE**  
**Managed Career Solutions, SPC.**  
**January 1, 2019 – June 30, 2020**

JOB SEEKER SERVICES	COST PER JOB SEEKER	TOTAL JOB SEEKERS SERVED
Staff Assisted	\$3,787	897
Self-Service (First-time visitors)	\$350	9,714

BUSINESSES SERVICES	TOTAL BUSINESSES SERVED
Provide substantial and Qualifying Business Services to businesses/employers (can include nonprofit and municipal organizations).  <i>Note: Refer to Scope of Services for required activities. Refer to WSIN17-09 CalJOBS Activity Codes Information Notice for a listing of employer services.</i>	210
Customized recruitment events for targeted industries	36

JOB FAIRS & WORK-BASED TRAINING	TOTAL
A. Job Fairs	2
B. Businesses at each job fair (CalJOBS activity code E21)	50
<i>B.1. 15% must be from new businesses that have not participated in previous job fairs</i>	8
C. Job fair attendees	500
D. Business job fair satisfaction surveys received	20
E. Participant job fair satisfaction surveys received	100
F. 25% of system-wide job placements through OJTs	25% of job placements



**PERFORMANCE**  
**Managed Career Solutions, SPC.**  
**January 1, 2019 – June 30, 2020**

**Grant Term: January 1, 2019 – December 31, 2019**

VEAP SERVICES	TOTAL PARTICIPANTS	PERFORMANCE GOAL RATE (%)
1. Total Participants to be served	55	
2. Employment Rate 2nd Quarter After Exit	41	75%
3. Employment Rate 4th Quarter After Exit	39	70%
4. Credential Attainment within 4 Quarters After Exit	33	60%
5. Median Earnings 2nd Quarter After Exit		\$6,000.00
6. Special Disabled or Disabled Veteran	2	
7. Homeless Veteran	2	
8. An Offender	2	
9. Recently Separated Veterans	8	
10. Lacking High School Diploma or Equivalent	0	
11. Low-Income Veteran	25	
12. Female Veterans Ages 35 -44	15	
13. Female Veterans Ages 45 - 54	18	

**Reporting Requirements:** Participant services shall be entered into CalJOBS. Business services shall be entered in CalJOBS using the CalJOBS CRM Module. County may request additional reports as needed.

Performance metrics contained in Attachment E of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the County of Orange for approval. Performance metrics templates will be provided by the County of Orange. Performance metrics shall be adhered to based upon these detailed metrics.





**PERFORMANCE**  
**Managed Career Solutions, SPC.**  
**January 1, 2019 – June 30, 2020**

<b>WIOA PERFORMANCE MEASURE ADULT</b>	<b>DESCRIPTION</b> <i>[WIOA Section 116. 20 CFR 677.155(a)]</i>	<b>GOAL</b>
<b>Placement in Employment/Education/Training (2nd Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	<b>70.5%</b>
<b>Placement in Employment/Education/Training (4th Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	<b>67.5%</b>
<b>Median Earnings</b>	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	<b>\$6,300</b>
<b>Credential Rate</b>	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	<b>59.5%</b>
<b>In-Program Skills Gain</b>	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	<b>Baseline</b>
<b>Employer Effectiveness</b>	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	<b>Baseline</b>



**PERFORMANCE**  
**Managed Career Solutions, SPC.**  
**January 1, 2019 – June 30, 2020**

<b>WIOA PERFORMANCE MEASURE DISLOCATED WORKER</b>	<b>DESCRIPTION</b> <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	<b>GOAL</b>
<b>Placement in Employment/Education/Training (2nd Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	<b>74.0%</b>
<b>Placement in Employment/Education/Training (4th Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	<b>70.0%</b>
<b>Median Earnings</b>	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	<b>\$8,350</b>
<b>Credential Rate</b>	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	<b>63.5%</b>
<b>In-Program Skills Gain</b>	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	<b>Baseline</b>
<b>Employer Effectiveness</b>	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	<b>Baseline</b>

# WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Adult  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - OS Garden Grove  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	0	24	10	34	39
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	0	93	89	182	186
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>					
<b>Sex</b>					
1a. Male	0	47	46	93	96
1b. Female	0	45	43	88	89
<b>Ethnicity/Race</b>					
2a. Hispanic/Latino	0	35	24	59	63
2b. American Indian or Alaskan Native	0	5	0	5	4
2c. Asian	0	12	23	35	36
2d. Black or African American	0	12	15	27	24
2e. Native Hawaiian or Other Pacific Islander	0	0	1	1	0
2f. White	0	47	38	85	89
2g. More Than One Race	0	6	4	10	8
<b>Other Demographics</b>					
3a. Eligible Veterans	0	23	21	44	38
3b. Individuals with a Disability	0	17	7	24	28
3c. Incumbent Workers	0	0	0	0	0
3d. Unemployed Individuals	0	85	78	163	167
<b>Education Level</b>					
4a. Secondary School Graduate or Equivalent	0	32	20	52	48
4b. Completed 1 or more years of Postsecondary Education	0	10	16	26	27
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	7	6	13	16
4d. Associate's Degree	0	10	8	18	16
4e. Bachelor's Degree or Equivalent	0	21	25	46	52
4f. Advanced Degree Beyond Bachelor's Degree	0	10	11	21	21
<b>C. EMPLOYMENT BARRIER</b>					
1. Displaced homemakers	0	2	5	7	8
2. Low-income individuals	0	76	57	133	139

3. Older individuals	<u>0</u>	<u>25</u>	<u>15</u>	<u>40</u>	<u>43</u>
4. Ex-offenders	<u>0</u>	<u>12</u>	<u>12</u>	<u>24</u>	<u>29</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>15</u>	<u>7</u>	<u>22</u>	<u>34</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>15</u>	<u>12</u>	<u>27</u>	<u>31</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>3</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>8</u>	<u>11</u>	<u>19</u>	<u>19</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>59</u>	<u>33</u>	<u>92</u>	<u>93</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>85.2 %</u>	<u>92.3 %</u>	<u>87.5 %</u>	<u>71.4 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>77.3 %</u>	<u>73.3 %</u>	<u>75.7 %</u>	<u>75.5 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$7,459.96</u>	<u>\$10,707.45</u>	<u>\$7,800.00</u>	<u>\$7,937.06</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>55.6 %</u>	<u>55.6 %</u>	<u>70.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>13.2 %</u>	<u>12.5 %</u>	<u>51.6 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>11</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>11</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>11</u>	100.0 %	100.0 %



## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
- Program: Dislocated Worker
- LWIA: Orange County Community Services Agency, Special P
- Office: ORA - OS Garden Grove
- Report Period: 1st Quarter 2019
- Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	0	20	17	37	25
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	0	238	122	360	346
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>					
<b>Sex</b>					
1a. Male	0	98	58	156	144
1b. Female	0	140	64	204	202
<b>Ethnicity/Race</b>					
2a. Hispanic/Latino	0	66	24	90	89
2b. American Indian or Alaskan Native	0	6	1	7	9
2c. Asian	0	57	35	92	90
2d. Black or African American	0	19	9	28	26
2e. Native Hawaiian or Other Pacific Islander	0	2	2	4	4
2f. White	0	116	62	178	168
2g. More Than One Race	0	7	4	11	10
<b>Other Demographics</b>					
3a. Eligible Veterans	0	12	13	25	24
3b. Individuals with a Disability	0	11	7	18	18
3c. Incumbent Workers	0	0	0	0	0
3d. Unemployed Individuals	0	238	122	360	346
<b>Education Level</b>					
4a. Secondary School Graduate or Equivalent	0	67	40	107	113
4b. Completed 1 or more years of Postsecondary Education	0	32	10	42	38
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	14	11	25	22
4d. Associate's Degree	0	25	9	34	34
4e. Bachelor's Degree or Equivalent	0	66	35	101	92
4f. Advanced Degree Beyond Bachelor's Degree	0	25	13	38	34
<b>C. EMPLOYMENT BARRIER</b>					
1. Displaced homemakers	0	4	0	4	5
2. Low-income individuals	0	187	80	267	247

3. Older individuals	<u>0</u>	<u>73</u>	<u>38</u>	<u>111</u>	<u>104</u>
4. Ex-offenders	<u>0</u>	<u>3</u>	<u>2</u>	<u>5</u>	<u>6</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>2</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>24</u>	<u>14</u>	<u>38</u>	<u>43</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>11</u>	<u>6</u>	<u>17</u>	<u>20</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>30</u>	<u>12</u>	<u>42</u>	<u>45</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>88.2 %</u>	<u>94.7 %</u>	<u>90.6 %</u>	<u>90.7 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>89.7 %</u>	<u>76.9 %</u>	<u>86.5 %</u>	<u>91.4 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$9,875.38</u>	<u>\$11,196.67</u>	<u>\$10,070.01</u>	<u>\$10,147.37</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>61.5 %</u>	<u>61.5 %</u>	<u>81.8 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>13.0 %</u>	<u>12.9 %</u>	<u>45.7 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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#### E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)

1. Covered Entrants Who Reached the End of the Entry Period	<u>2</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>2</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>2</u>	100.0 %	100.0 %



**Item #4**

**La Habra WIOA Youth**  
**1st Quarter Report PY19/20**



**PERFORMANCE  
CITY OF LA HABRA  
July 1, 2018 – June 30, 2019**

METRIC	TOTAL PARTICIPANTS
New Enrollments (In-School)	25
New Enrollments (Region 1)	90
Exits (In-School)	21
Exits (Region 1)	60

**Reporting Requirements:** Participant services shall be entered into CalJOBS. County may request additional reports as needed.

Performance metrics contained in Attachment D-2 of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the OCCS office for approval. Performance metrics templates will be provided by the OCCS. Performance metrics shall be adhered to based upon these detailed metrics.





**PERFORMANCE**  
**CITY OF LA HABRA**  
**July 1, 2018 – June 30, 2019**

<b>WIOA PERFORMANCE MEASURE</b>	<b>DESCRIPTION</b> <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	<b>GOAL</b>
<b>Placement in Employment/Education/Training (2nd Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	<b>63.40%</b>
<b>Placement in Employment/Education/Training (4th Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	<b>65.20%</b>
<b>Median Earnings</b>	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	<b>Baseline</b>
<b>Credential Rate</b>	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	<b>51.0%</b>
<b>In-Program Skills Gain</b>	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	<b>Baseline</b>
<b>Employer Effectiveness</b>	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	<b>Baseline</b>

## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - Youth La Habra - Region 1  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>14</u>	<u>6</u>	<u>20</u>	<u>12</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>89</u>	<u>23</u>	<u>112</u>	<u>113</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	<u>43</u>	<u>10</u>	<u>53</u>	<u>51</u>
1b. Female	<u>45</u>	<u>13</u>	<u>58</u>	<u>61</u>
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	<u>53</u>	<u>15</u>	<u>68</u>	<u>76</u>
2b. American Indian or Alaskan Native	<u>3</u>	<u>2</u>	<u>5</u>	<u>5</u>
2c. Asian	<u>1</u>	<u>0</u>	<u>1</u>	<u>2</u>
2d. Black or African American	<u>7</u>	<u>4</u>	<u>11</u>	<u>10</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2f. White	<u>39</u>	<u>10</u>	<u>49</u>	<u>56</u>
2g. More Than One Race	<u>0</u>	<u>2</u>	<u>2</u>	<u>2</u>
<b>Other Demographics</b>				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>19</u>	<u>5</u>	<u>24</u>	<u>27</u>
3c. Out of School Youth	<u>73</u>	<u>7</u>	<u>80</u>	<u>79</u>
3d. In-School Youth	<u>16</u>	<u>16</u>	<u>32</u>	<u>34</u>
3e. Unemployed Individuals	<u>79</u>	<u>19</u>	<u>98</u>	<u>98</u>
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	<u>28</u>	<u>22</u>	<u>50</u>	<u>52</u>
4b. Completed 1 or more years of Postsecondary Education	<u>1</u>	<u>1</u>	<u>2</u>	<u>2</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4f. Not a Secondary School Graduate or Equivalent	<u>59</u>	<u>0</u>	<u>59</u>	<u>58</u>
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>89</u>	<u>23</u>	<u>112</u>	<u>113</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>11</u>	<u>2</u>	<u>13</u>	<u>13</u>
5. Homeless individuals or runaway youth	<u>18</u>	<u>4</u>	<u>22</u>	<u>22</u>
6. Current or former foster care youth	<u>11</u>	<u>8</u>	<u>19</u>	<u>15</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>8</u>	<u>1</u>	<u>9</u>	<u>11</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>8</u>	<u>2</u>	<u>10</u>	<u>10</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>38</u>	<u>6</u>	<u>44</u>	<u>47</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>50.0 %</u>	<u>90.9 %</u>	<u>62.2 %</u>	<u>83.3 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>68.4 %</u>	<u>75.0 %</u>	<u>70.4 %</u>	<u>75.0 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$4,709.61</u>	<u>\$3,070.61</u>	<u>\$4,234.17</u>	<u>\$3,298.64</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>54.5 %</u>	<u>37.5 %</u>	<u>47.4 %</u>	<u>50.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>9.3 %</u>	<u>0.0 %</u>	<u>6.2 %</u>	<u>10.4 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %



**Item #4**

**KRA WIOA Youth**  
**1st Quarter Report PY19/20**



**PERFORMANCE**  
**KRA Corporation**  
**July 1, 2018 – June 30, 2019**

METRIC	TOTAL PARTICIPANTS
New Enrollments (Region 7)	25
New Enrollments (Region 8)	70
Exits (Region 7)	27
Exits (Region 8)	18

**Reporting Requirements:** Participant services shall be entered into CalJOBS. County may request additional reports as needed.

Performance metrics contained in Attachment D-1 of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the OCDB office for approval. Performance metrics templates will be provided by the OCDB. Performance metrics shall be adhered to based upon these detailed metrics.





**PERFORMANCE**  
**KRA Corporation**  
**July 1, 2018 – June 30, 2019**

<b>WIOA PERFORMANCE MEASURE</b>	<b>DESCRIPTION</b> <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	<b>GOAL</b>
<b>Placement in Employment/Education/Training (2nd Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	<b>63.40%</b>
<b>Placement in Employment/Education/Training (4th Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	<b>65.20%</b>
<b>Median Earnings</b>	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	<b>Baseline</b>
<b>Credential Rate</b>	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	<b>51.0%</b>
<b>In-Program Skills Gain</b>	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	<b>Baseline</b>
<b>Employer Effectiveness</b>	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	<b>Baseline</b>



# WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - Youth KRA - Region 7  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	6	0	6	6
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	28	6	34	33
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	20	2	22	22
1b. Female	8	4	12	11
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	14	4	18	17
2b. American Indian or Alaskan Native	0	0	0	1
2c. Asian	2	0	2	2
2d. Black or African American	2	0	2	2
2e. Native Hawaiian or Other Pacific Islander	1	0	1	0
2f. White	16	2	18	21
2g. More Than One Race	1	0	1	1
<b>Other Demographics</b>				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	7	0	7	5
3c. Out of School Youth	28	6	34	33
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	20	3	23	21
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	11	2	13	10
4b. Completed 1 or more years of Postsecondary Education	0	0	0	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	1	0	1	1
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	16	4	20	22
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	<u>28</u>	<u>5</u>	<u>33</u>	<u>32</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>5</u>	<u>1</u>	<u>6</u>	<u>5</u>
5. Homeless individuals or runaway youth	<u>14</u>	<u>2</u>	<u>16</u>	<u>15</u>
6. Current or former foster care youth	<u>8</u>	<u>1</u>	<u>9</u>	<u>8</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>14</u>	<u>1</u>	<u>15</u>	<u>9</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>2</u>	<u>2</u>	<u>2</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>6</u>	<u>2</u>	<u>8</u>	<u>7</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>42.9 %</u>	<u>50.0 %</u>	<u>44.4 %</u>	<u>50.0 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$1,968.12</u>	<u>\$1,256.77</u>	<u>\$1,612.44</u>	<u>\$3,223.00</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>11.1 %</u>	<u>25.0 %</u>	<u>15.4 %</u>	<u>6.3 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>



## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - Youth KRA - Region 8  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	2	0	2	5
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	47	8	55	38
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	26	4	30	25
1b. Female	21	4	25	13
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	26	7	33	23
2b. American Indian or Alaskan Native	2	0	2	1
2c. Asian	1	0	1	1
2d. Black or African American	6	0	6	4
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	17	2	19	14
2g. More Than One Race	0	0	0	0
<b>Other Demographics</b>				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	11	0	11	6
3c. Out of School Youth	47	8	55	38
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	32	5	37	24
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	24	7	31	23
4b. Completed 1 or more years of Postsecondary Education	2	1	3	2
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	2	0	2	2
4f. Not a Secondary School Graduate or Equivalent	19	0	19	11
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	<u>44</u>	<u>8</u>	<u>52</u>	<u>35</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>7</u>	<u>1</u>	<u>8</u>	<u>4</u>
5. Homeless individuals or runaway youth	<u>28</u>	<u>7</u>	<u>35</u>	<u>23</u>
6. Current or former foster care youth	<u>10</u>	<u>2</u>	<u>12</u>	<u>7</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>13</u>	<u>2</u>	<u>15</u>	<u>9</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>5</u>	<u>0</u>	<u>5</u>	<u>3</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>7</u>	<u>0</u>	<u>7</u>	<u>5</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>40.0 %</u>	<u>0</u>	<u>40.0 %</u>	<u>100.0 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>100.0 %</u>	<u>0</u>	<u>100.0 %</u>	<u>0.0 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$2,894.15</u>	<u>\$0.00</u>	<u>\$2,894.15</u>	<u>\$3,818.88</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>28.6 %</u>	<u>0.0 %</u>	<u>15.4 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>



Item #4

**OCAPICA WIOA Youth**  
**1st Quarter Report PY19/20**





**PERFORMANCE  
OCAPICA  
July 1, 2018 – June 30, 2019**

METRIC	TOTAL PARTICIPANTS
New Enrollments (Region 2)	75
New Enrollments (Region 3)	35
New Enrollments (Region 4)	90
New Enrollments (Region 5)	60
New Enrollments (Region 6)	35
Exits (Region 2)	47
Exits (Region 3)	21
Exits (Region 4)	44
Exits (Region 5)	29
Exits (Region 6)	25

**Reporting Requirements:** Participant services shall be entered into CalJOBS. County may request additional reports as needed.

Performance metrics contained in Attachment D-2 of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the OCCS office for approval. Performance metrics templates will be provided by the OCCS. Performance metrics shall be adhered to based upon these detailed metrics.



**PERFORMANCE**  
**OCAPICA**  
**July 1, 2018 – June 30, 2019**

<b>WIOA PERFORMANCE MEASURE</b>	<b>DESCRIPTION</b> <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	<b>GOAL</b>
<b>Placement in Employment/Education/Training (2nd Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	<b>63.40%</b>
<b>Placement in Employment/Education/Training (4th Quarter After Exit)</b>	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	<b>65.20%</b>
<b>Median Earnings</b>	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	<b>Baseline</b>
<b>Credential Rate</b>	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	<b>51.0%</b>
<b>In-Program Skills Gain</b>	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	<b>Baseline</b>
<b>Employer Effectiveness</b>	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	<b>Baseline</b>

## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - Youth OCAPICA - Region 2  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>7</u>	<u>0</u>	<u>7</u>	<u>19</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>50</u>	<u>4</u>	<u>54</u>	<u>54</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	<u>26</u>	<u>2</u>	<u>28</u>	<u>27</u>
1b. Female	<u>24</u>	<u>2</u>	<u>26</u>	<u>27</u>
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	<u>24</u>	<u>0</u>	<u>24</u>	<u>28</u>
2b. American Indian or Alaskan Native	<u>3</u>	<u>0</u>	<u>3</u>	<u>3</u>
2c. Asian	<u>8</u>	<u>1</u>	<u>9</u>	<u>8</u>
2d. Black or African American	<u>7</u>	<u>0</u>	<u>7</u>	<u>4</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2f. White	<u>14</u>	<u>3</u>	<u>17</u>	<u>16</u>
2g. More Than One Race	<u>4</u>	<u>0</u>	<u>4</u>	<u>2</u>
<b>Other Demographics</b>				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>9</u>	<u>0</u>	<u>9</u>	<u>6</u>
3c. Out of School Youth	<u>50</u>	<u>4</u>	<u>54</u>	<u>54</u>
3d. In-School Youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3e. Unemployed Individuals	<u>50</u>	<u>4</u>	<u>54</u>	<u>54</u>
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	<u>31</u>	<u>4</u>	<u>35</u>	<u>36</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4f. Not a Secondary School Graduate or Equivalent	<u>17</u>	<u>0</u>	<u>17</u>	<u>16</u>
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>48</u>	<u>4</u>	<u>52</u>	<u>52</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>7</u>	<u>0</u>	<u>7</u>	<u>7</u>
5. Homeless individuals or runaway youth	<u>30</u>	<u>4</u>	<u>34</u>	<u>31</u>
6. Current or former foster care youth	<u>1</u>	<u>1</u>	<u>2</u>	<u>2</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>5</u>	<u>0</u>	<u>5</u>	<u>8</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>49</u>	<u>4</u>	<u>53</u>	<u>53</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>46.2 %</u>	<u>100.0 %</u>	<u>56.3 %</u>	<u>73.3 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>83.3 %</u>	<u>0</u>	<u>83.3 %</u>	<u>61.5 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$3,010.85</u>	<u>\$2,761.62</u>	<u>\$2,765.94</u>	<u>\$2,014.16</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>12.5 %</u>	<u>0.0 %</u>	<u>8.3 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %



## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - Youth OCAPICA - Region 3  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	8	0	8	10
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	17	0	17	19
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	12	0	12	14
1b. Female	5	0	5	5
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	9	0	9	13
2b. American Indian or Alaskan Native	0	0	0	0
2c. Asian	1	0	1	2
2d. Black or African American	1	0	1	0
2e. Native Hawaiian or Other Pacific Islander	1	0	1	0
2f. White	6	0	6	5
2g. More Than One Race	0	0	0	0
<b>Other Demographics</b>				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	4	0	4	5
3c. Out of School Youth	17	0	17	19
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	17	0	17	19
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	8	0	8	10
4b. Completed 1 or more years of Postsecondary Education	0	0	0	1
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	9	0	9	8
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	0	0	0	0



2. Low-income individuals	<u>17</u>	<u>0</u>	<u>17</u>	<u>19</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>2</u>	<u>0</u>	<u>2</u>	<u>3</u>
5. Homeless individuals or runaway youth	<u>2</u>	<u>0</u>	<u>2</u>	<u>2</u>
6. Current or former foster care youth	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>1</u>	<u>0</u>	<u>1</u>	<u>3</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>17</u>	<u>0</u>	<u>17</u>	<u>19</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>76.9 %</u>	<u>0</u>	<u>76.9 %</u>	<u>60.0 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>33.3 %</u>	<u>100.0 %</u>	<u>50.0 %</u>	<u>57.1 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$5,648.81</u>	<u>\$0.00</u>	<u>\$5,648.81</u>	<u>\$3,336.20</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>100.0 %</u>	<u>100.0 %</u>	<u>50.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0.0 %</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>

## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - Youth OCAPICA - Region 4  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	20	0	20	16
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	57	0	57	63
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	30	0	30	33
1b. Female	27	0	27	30
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	24	0	24	28
2b. American Indian or Alaskan Native	1	0	1	3
2c. Asian	0	0	0	2
2d. Black or African American	6	0	6	10
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	22	0	22	20
2g. More Than One Race	0	0	0	1
<b>Other Demographics</b>				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	11	0	11	10
3c. Out of School Youth	57	0	57	63
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	57	0	57	63
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	36	0	36	40
4b. Completed 1 or more years of Postsecondary Education	0	0	0	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	21	0	21	23
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	<u>56</u>	<u>0</u>	<u>56</u>	<u>63</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>17</u>	<u>0</u>	<u>17</u>	<u>17</u>
5. Homeless individuals or runaway youth	<u>46</u>	<u>0</u>	<u>46</u>	<u>52</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>57</u>	<u>0</u>	<u>57</u>	<u>62</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>50.0 %</u>	<u>100.0 %</u>	<u>60.0 %</u>	<u>54.5 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>30.8 %</u>	<u>0</u>	<u>30.8 %</u>	<u>50.0 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$819.50</u>	<u>\$3,408.37</u>	<u>\$1,376.49</u>	<u>\$3,709.75</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>100.0 %</u>	<u>0</u>	<u>100.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0.0 %</u>	<u>0</u>	<u>0.0 %</u>	<u>33.3 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %



## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - Youth OCAPICA - Region 5  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	12	1	13	12
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	20	0	20	28
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	7	0	7	11
1b. Female	13	0	13	17
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	11	0	11	17
2b. American Indian or Alaskan Native	2	0	2	1
2c. Asian	1	0	1	1
2d. Black or African American	3	0	3	6
2e. Native Hawaiian or Other Pacific Islander	1	0	1	0
2f. White	8	0	8	7
2g. More Than One Race	2	0	2	0
<b>Other Demographics</b>				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	6	0	6	7
3c. Out of School Youth	20	0	20	28
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	20	0	20	28
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	6	0	6	7
4b. Completed 1 or more years of Postsecondary Education	0	0	0	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	13	0	13	20
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	20	0	20	28
3. Older individuals	0	0	0	0
4. Ex-offenders	2	0	2	2
5. Homeless individuals or runaway youth	5	0	5	6
6. Current or former foster care youth	1	0	1	0
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	0	0	0	2
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	0	0	0	0
11. Long-term unemployed (27 or more consecutive weeks)	19	0	19	27

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	66.7 %	100.0 %	71.4 %	87.5 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	71.4 %	0.0 %	55.6 %	42.9 %
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	\$3,234.45	\$3,481.46	\$3,234.45	\$3,396.25
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	0.0 %	50.0 %	33.3 %	66.7 %
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	0.0 %	0	0.0 %	0.0 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %



## WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program  
 - Program: Youth  
 - LWIA: Orange County Community Services Agency, Special P  
 - Office: ORA - Youth OCAPICA - Region 6  
 - Report Period: 1st Quarter 2019  
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
<b>A. SUMMARY INFORMATION</b>				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	5	1	6	13
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	18	0	18	22
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
<b>B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)</b>				
<b>Sex</b>				
1a. Male	8	0	8	9
1b. Female	10	0	10	13
<b>Ethnicity/Race</b>				
2a. Hispanic/Latino	4	0	4	6
2b. American Indian or Alaskan Native	0	0	0	1
2c. Asian	2	0	2	3
2d. Black or African American	3	0	3	3
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	12	0	12	13
2g. More Than One Race	1	0	1	2
<b>Other Demographics</b>				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	7	0	7	7
3c. Out of School Youth	18	0	18	22
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	18	0	18	22
<b>Education Level</b>				
4a. Secondary School Graduate or Equivalent	5	0	5	6
4b. Completed 1 or more years of Postsecondary Education	1	0	1	1
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	1	0	1	1
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	11	0	11	14
<b>C. EMPLOYMENT BARRIER</b>				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	<u>18</u>	<u>0</u>	<u>18</u>	<u>22</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>1</u>	<u>0</u>	<u>1</u>	<u>4</u>
5. Homeless individuals or runaway youth	<u>4</u>	<u>0</u>	<u>4</u>	<u>5</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>1</u>	<u>0</u>	<u>1</u>	<u>3</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>1</u>	<u>0</u>	<u>1</u>	<u>2</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>18</u>	<u>0</u>	<u>18</u>	<u>22</u>

#### D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>44.4 %</u>	<u>100.0 %</u>	<u>54.5 %</u>	<u>71.4 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>40.0 %</u>	<u>100.0 %</u>	<u>57.1 %</u>	<u>100.0 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$3,268.53</u>	<u>\$7,916.59</u>	<u>\$5,089.87</u>	<u>\$3,989.52</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>50.0 %</u>	<u>50.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0.0 %</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
<b>E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))</b>			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %